

a member of the dti group

# CIPC PRESENTATION TO PORTFOLIO COMMITTEE ON Q1-Q3 PERFORMANCE

**Adv Rory Voller Commissioner** 

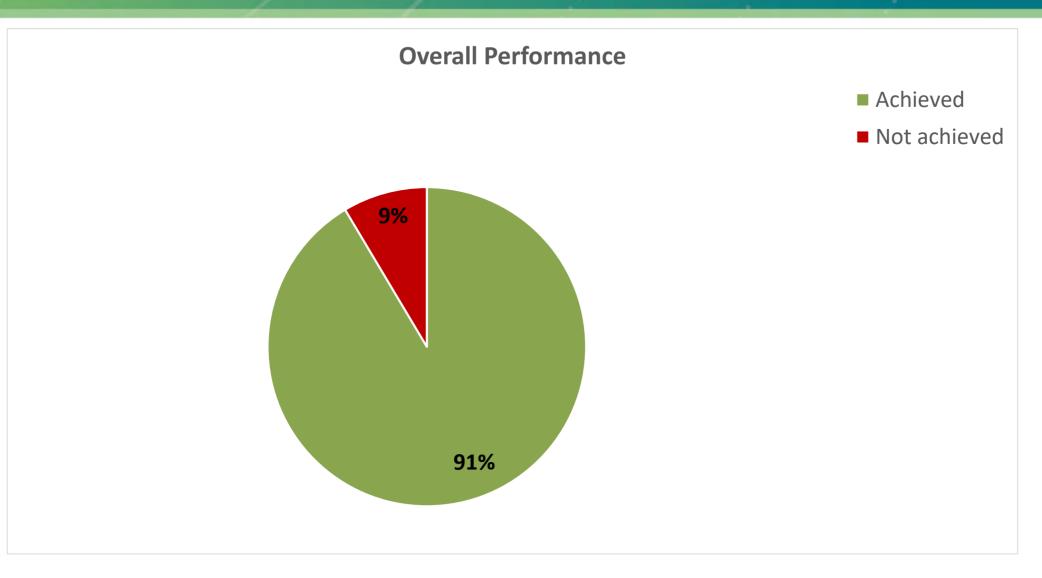
**March 2022** 





PART 1: SUMMARY OF ACHIEVEMENTS(Q1-Q3)

### **OVERALL PERFORMANCE TO DATE**



32 (91%) of the 35 quarterly targets were achieved.

### **ACHIEVEMENTS (1)**

- Organizational redesign process is well underway
- Chatbot developed to aide in the resolution of queries
- Hosted WIPO Summer School for a range of stakeholders in the IP sector.
- A number of Business processes automated
- The Protection of Personal Information Act, 4 of 2013 (POPIA) implemented
- Telecommuting policy successfully implemented
- CIPC further **enhanced its flagship channel**, **BizPortal**, by giving access to business owners to all SARS services(through a collaboration with SARS)
- Partnership formed with the National Small Business Chamber to assist the micro and small business sector not only in formalizing their businesses, remain compliant and access to information.
- A private sector partnership with GoogleSA(through the BizPortal platform), which gives small business owners access to a range of services offered by Google.
- Director e-learning program developed and launched

### **ACHIEVEMENTS (2)**

#### Business processes automated and to be implemented(deployed):

- Ceding of rights a service that will enable clients to securely cede rights of their CIPC profiles to one another.
- Transact in Behalf of a service that will enable clients to securely transact on behalf of one another.
- Enterprise registration a service that will allow clients to create CIPC profiles that represents organization. Currently, the CIPC only caters for individual profiles.
- Invoicing a service that will automate the service provider submission of invoices to the CIPC. Change of company address service on K2 – allowing clients to change company address details on K2.
- PI Score Calculation on K2 allowing companies to calculate the PI score on K2.
- Annual returns revision of the current annual return service.
- Enhancements of Business Rescue Filing Enhancements proposed by business after the initial release of business rescue.
- Name Transfer on Mobile automation of names transfer on mobile.
- FAS on K2 automation of the old financial statement submission on K2.
- Checklist on K2 automation of the old checklist submission on K2.
- AFS on K2 an integration of K2 with the XBRL system
- Location of document allowing company representative to specify the address details of company records on K2.
- Name Extension on Mobile allowing users to extend the validity period of names on K2.

### **ACHIEVEMENTS (3)**

- Completed 50% development of Annual return on New Eservices.
- Completed 90% development of Director Change on New Eservices.
- Completed 90% development of Company Address Change on New Eservices.
- Completed 90% development of Director Change on Mobile.
- Completed 90% development of Company Address Change on Mobile.
- Completed development of Name Transfer on Mobile.

### CIPC OFFICES IN ALL PROVINCES

| Province      | Partner   |  |  |  |  |  |  |  |
|---------------|---|--|--|--|--|--|--|--|
|               | Gauteng Department of Economic Development (GDED)   |  |  |  |  |  |  |  |
| Gauteng       | InvestSA Gauteng Growth and Development Agency (GCDA)   |  |  |  |  |  |  |  |
|               | Transnet Enterprise Development Hub in Johannesburg,  |  |  |  |  |  |  |  |
| North West    | North West Development Corporation (NWDC),  |  |  |  |  |  |  |  |
| North west    | Orbit TVET College in Rustenburg  |  |  |  |  |  |  |  |
| KwaZulu-Natal | Trade and Investment KwaZulu-Natal (TIKZN),   |  |  |  |  |  |  |  |
|               | KwaZulu-Natal Department of Economic Development, Tourism and Environmental Affairs (KZN DEDTE) |  |  |  |  |  |  |  |
|               | Transnet Mega Hub in Richards Bay   |  |  |  |  |  |  |  |
| Western Cape  | West Coast Business Development Centre (WCBDC),   |  |  |  |  |  |  |  |
|               | InvestSA in the Western Cape  |  |  |  |  |  |  |  |
| Northern Cape | Northern Cape Department of Economic Development and Tourism (NDEDT)                            |  |  |  |  |  |  |  |
| Free State    | Free State Development Corporation(FDC)   |  |  |  |  |  |  |  |
| Limpopo       | Limpopo Economic Development Agency (LEDA)  |  |  |  |  |  |  |  |
| Mpumalanga    | Mpumalanga Department of Economic Development and Tourism (MDEDT)                               |  |  |  |  |  |  |  |
| Eastern Cape  | Eastern Cape Department of Economic Development, Environmental Affairs and Tourism (DEDEAT).    |  |  |  |  |  |  |  |

### CIPC CHANNELS

| Channels available 24/7 | Services available 24/7per channel  |
|-------------------------|---|
| 1. CIPC Website         | Company registration Company name reservation Company and close corporation address changes Company and close corporation financial year-end changes Company name change Company share change Annual Returns Domain name registrations BB-BEE certificate XBRL Filing   |
| 2. CIPC Mobile App      | Company registration Company name reservation Annual Returns BB-BEE certificate   |
| 3. BizPortal & Banks    | Company Registration Company name reservation Domain Name Registrations BB-BEE certificate  |
| 4. SSTs                 | Company Registration Company name Reservation Company and close corporation address changes BB-BEE Domain names Annual Returns  |
| 5. Emails               | Electronic Filling (Prospectus, Independent Review, and Reportable Irregularity) Company registration Company associated name reservation MOI Changes Close corporation to company conversions External company registrations Merger and amalgamations MOI Amendments Company location of company record changes Voluntary deregistration Voluntary and court order liquidations Business Rescue Proceedings, Status reports, Substantial Implementations, Terminations and court orders relating to business rescue Company and close corporation reinstatements |

### CIPC KEY SERVICES AVERAGE TURN AROUND TIMES

| CIPC Services                                 | 2020/2021                       |
|---|---------------------------------|
| Patent applications                           | 3 days                          |
| Designs applications                          | 2 days                          |
| Copyright in film applications                | 10 days                         |
| Trade mark applications                       | 3 days                          |
| Name reservations                             | 2 days                          |
| Companies Registrations                       | 1 day ( instantly on Bizportal) |
| Co-operatives Registrations                   | 2 days                          |
| Annual Returns Filings                        | 5 minutes                       |
| Director Amendments Manual                    | 4 days                          |
| Director Amendments Electronic                | 1 day                           |
| Member Amendments Manual                      | 3 days                          |
| Member Amendments Electronic                  | 1 day                           |
| Auditor Changes Manual                        | 2 days                          |
| Auditor Changes Electronic                    | 1 day                           |
| Company Name Changes                          | 1 day                           |
| Company Financial Year End Changes Electronic | 1 day                           |
| AFS Filings                                   | 5 minutes                       |
| B-BBEE certificate                            | Instant                         |

#### CIPC TELECOMMUTING SUCCESS SINCE 2020

#### Policy approved and implemented

- Increased productivity (no additional production staff appointments were made but volumes increased) eg:
  - In 2019 we registered 386 000 companies
  - In 2020 we registered 486 000 companies
  - In 2021 we registered 510 000 companies.

#### Reduction of leave

- Family responsibility decreased by 63% since 2020
- Sick leave reduced by 50% since 2020

#### Happier Employees are generally more productive

- Reduced costs to employees(reduced travelling expenses, reduced medical expenses)
- Reduced travelling time
- Reduced, reliance on aftercare facilities
- Allows hybrid working arrangements (flexible work arrangements between remote working the office)
- Majority of employees indicated that they are happy with the flexibility (feedback from three(3) surveys we undertook very 6 months to provide feedback to management

#### Reduced costs for CIPC

- reduction in telephone costs
- reduction in stationery and printing costs
- Reduced occupational health and safety risk for the organisation



# PART 2: BREAKDOWN OF PERFORMANCE PER PROGRAMME



# PROGRAMME 1: SERVICE DELIVERY AND ACCESS

#### PROGRAMME 1 - SERVICE DELIVERY AND ACCESS

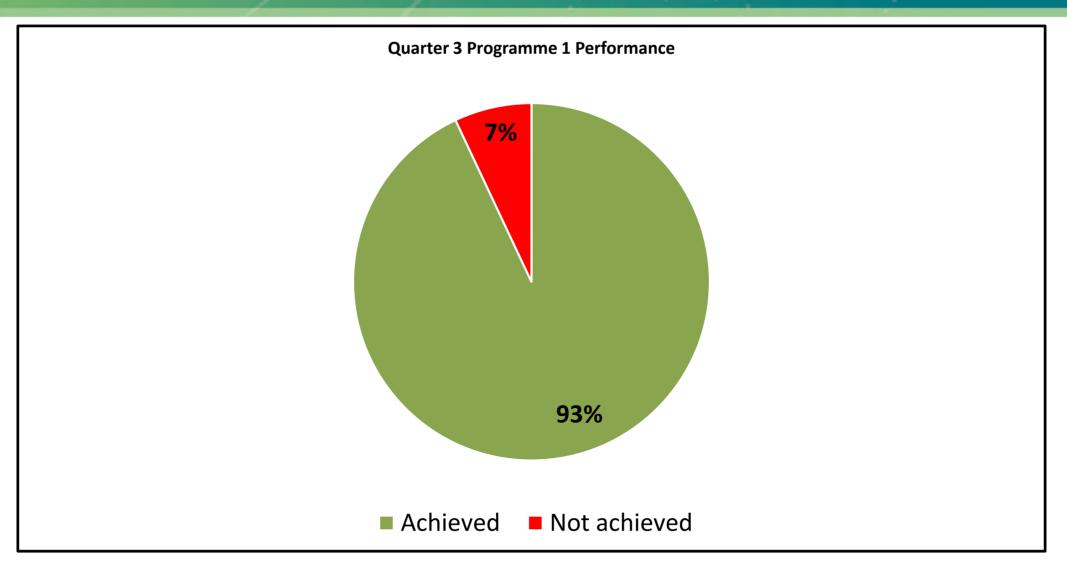
### Purpose:

The purpose of Service Delivery and Access is to promote better access to and service delivery by CIPC by ensuring that our access channels are secure and easily accessible to all, that the institution has sufficient and appropriate organisational resources to deliver the best possible service and that operational excellence is established in all areas of the organisation.

### Sub-programmes:

The Service Delivery and Access Programme comprise of the four subprogrammes: Broader Office of the Commissioner( Office of the Commissioner, Innovation and Collaboration, Internal Audit, Strategy Division, Internal Audit and Governance Compliance and Risk); Business and Information Systems (BISG); Corporate Services; and Finance.

## PROGRAMME 1 (SERVICE DELIVERY AND ACCESS): PERFORMANCE (Q3)



14 (93%) all out of the 15 quarterly targets were achieved.

## PROGRAMME 1 SERVICE DELIVERY AND ACCESS: TARGET NOT MET

### 93% website performance for Q3

- 82 % actual performance
- Security breaches experienced in Q2. Testing vulnerabilities increased load on system thereby reducing response time.
- Challenge with DHA allowing connectivity via MTN link
- External Service Provider appointed to investigate
- Systems stabilized, breaches identified and control measures put in place

## PROGRAMME 1: VOLUMES AT SERVICE CENTRES(Q1 AND Q2)

|                              |          | Quarter 1    |              |       | Quarter 2 |              |              |       |
|------------------------------|----------|--------------|--------------|-------|-----------|--------------|--------------|-------|
|                              | Pretoria | Johannesburg | Cape<br>Town | TOTAL | Pretoria  | Johannesburg | Cape<br>Town | TOTAL |
| Company Registrations        | 1532     | 2338         | 2994         | 6864  | 967       | 1686         | 2000         | 4653  |
| Create Customer<br>Codes     | 2357     | 2847         | 3187         | 8391  | 1478      | 1045         | 2194         | 4717  |
| Re-set Password              | 2474     | 1206         | 2961         | 6641  | 1547      | 537          | 1915         | 3999  |
| Name Reservations            | 265      | 1157         | 2801         | 4223  | 138       | 451          | 1816         | 2405  |
| Annual Returns               | 2167     | 3388         | 3160         | 8715  | 1192      | 2339         | 2028         | 5559  |
| IP                           | 442      | 520          | 197          | 1159  | 293       | 385          | 148          | 826   |
| Director Amendments          | 671      | 632          | 351          | 1654  | 513       | 262          | 252          | 1027  |
| Member Amendments            | 122      | 128          | 109          | 359   | 81        | 107          | 75           | 263   |
| Auditor & ACC Officers       | 0        | 0            | 0            | 0     | 0         | 0            | 0            | 0     |
| CO & CC address              | 473      | 97           | 13           | 583   | 377       | 81           | 6            | 464   |
| Cert and Disc                | 1928     | 665          | 921          | 3514  | 1496      | 794          | 554          | 2844  |
| Ent Enquiry                  | 1736     | 1289         | 1330         | 4355  | 1607      | 753          | 818          | 3178  |
| Name Change                  | 99       | 186          | 179          | 464   | 152       | 84           | 121          | 357   |
| Name Transfer                | 90       | 5            | 35           | 130   | 0         | 25           | 21           | 46    |
| <b>Customer Transactions</b> | 1481     | 0            | 0            | 1481  | 1132      | 223          | 0            | 1355  |
| General/Other                | 2004     | 1849         | 2453         | 6306  | 1349      | 996          | 1554         | 3899  |
| Walk-in's                    | 17842    | 16307        | 20661        | 54810 | 19023     | 9768         | 13472        | 42263 |

### PROGRAMME 1: VOLUMES AT SERVICE CENTRES (Q3)

|                              | Quarter 3 |              |           |       |  |  |  |  |
|------------------------------|-----------|--------------|-----------|-------|--|--|--|--|
|                              | Pretoria  | Johannesburg | Cape Town | TOTAL |  |  |  |  |
| Company Registrations        | 700       | 1372         | 1447      | 3519  |  |  |  |  |
| Create Customer Codes        | 1427      | 1452         | 1509      | 4388  |  |  |  |  |
| Re-set Password              | 1625      | 720          | 1127      | 3472  |  |  |  |  |
| Name Reservations            | 67        | 625          | 1002      | 1694  |  |  |  |  |
| Annual Returns               | 1002      | 1942         | 1512      | 4456  |  |  |  |  |
| IP                           | 228       | 270          | 09        | 507   |  |  |  |  |
| Director Amendments          | 420       | 248          | 1228      | 1896  |  |  |  |  |
| Member Amendments            | 0         | 83           | 93        | 176   |  |  |  |  |
| Auditor & ACC Officers       | 0         | 0            | 0         | 0     |  |  |  |  |
| CO & CC address              | 325       | 129          | 19        | 473   |  |  |  |  |
| Cert and Disc                | 1214      | 198          | 546       | 1958  |  |  |  |  |
| Ent Enquiry                  | 616       | 859          | 592       | 2067  |  |  |  |  |
| Name Change                  | 115       | 124          | 83        | 322   |  |  |  |  |
| Name Transfer                | 0         | 7            | 44        | 51    |  |  |  |  |
| <b>Customer Transactions</b> | 154       | 0            | 0         | 154   |  |  |  |  |
| General/Other                | 413       | 1183         | 1605      | 3191  |  |  |  |  |
| Walk-in's                    | 14579     | 14437        | 20721     | 49737 |  |  |  |  |



# PROGRAMME 2: INNOVATION AND CREATIVITY PROMOTION

#### **PROGRAMME 2: INNOVATION AND CREATIVITY PROMOTION**

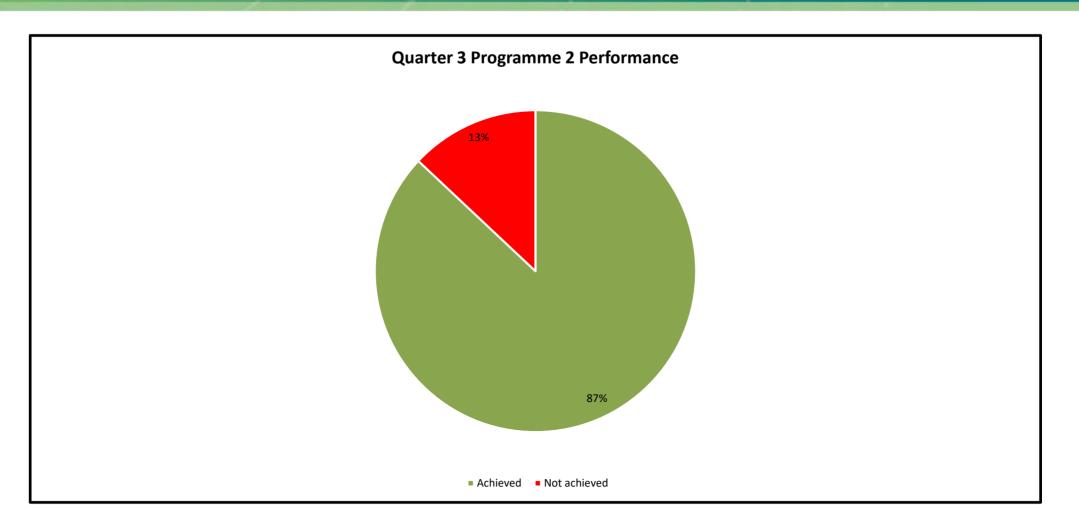
### Programme Purpose:

- To support and promote local innovation and creativity by maintaining accurate and secure registries of patents, designs, film productions and creative works,
- To supervise and regulate the distribution of collected royalty by accredited collecting agencies.
- To provide policy inputs and legal advisory opinion on the coordination, implementation and impact of the respective IP laws.
- To ensure that the implementation of the national IP regime is in alignment with the international IP system.

### Sub-programmes:

 The Innovation and Creativity Promotion Programme comprise of the two sub-programmes: the Innovation, Support and Protection and Creative Industries.

## PROGRAMME 2: INNOVATION AND CREATIVITY PROMOTION PERFORMANCE (Q3)



13 (87%) of the 15 quarterly targets were achieved.

## PROGRAMME 2: INNOVATION AND CREATIVITY PROMOTION TARGETS NOT MET

- 50% of Substantial Search and Examination(SSE) cases handled in the selected fields( part of proof of concept)
  - Delay in tender advertising
  - Might not be achieved by Q4 due to current National Treasury hold on all tenders
- 90% design registrations processed within the legislated service delivery standards(SDS) – 18 months
  - 87% were processed within SDS
  - Processes are still largely manual
  - IPAS implementation to address this challenge

### PROGRAMME 2: TURNAROUND TIMES(TAT)

| CTDC C                            | - 1 / A 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 |           |   |           |
|-----------------------------------|---|-----------|---|-----------|
| CIPC Services                     | Number/Average Turnaround Time (ATAT)     | Quarter 1 | Quarter 2   | Quarter 3 |
| Patents applications              | Number                                    | 2 363     | 2 822   | 3 543     |
|                                   | ATAT                                      | 2 days    | 2 days  | 2 days    |
|                                   | SDS (2 working days)                      | 98%       | 98%   | 94%       |
| Patents registration certificates | Number                                    | 1 185     | 1 022   | 1214      |
|                                   | ATAT                                      | 24 days   | 13 days   | 22 days   |
|                                   | SDS (44 working days)                     | 91%       | 100%  | 100%      |
| Designs applications              | Number                                    | 407       | 436   | 357       |
|                                   | ATAT                                      | 2 days    | 2 days  | 2 days    |
|                                   | SDS (2 working days)                      | 98%       | 90%   | 84 %      |
| Designs registration certificates | Number                                    | 369       | 250   | 321       |
|                                   | ATAT                                      | 37.85     | 17 days   | 13        |
|                                   | SDS (44 working days)                     | 50%       | 100%  | 100%      |
| Copyright in film applications    | Number                                    | 1         | 26  | 3         |
|                                   | ATAT                                      | 8 days    | Less than 1 day (8 hours)                               | 1 day     |
|                                   | SDS (1 working day)                       | 0%        | 100%  | 100%      |
| Copyright in film registrations   | Number                                    | 1         | Not applicable as there were no advertised applications | 20        |
|                                   | ATAT                                      | 66 days   | N/A   | 3         |
|                                   | SDS (22 working days)                     | 0%        | N/A   | 100%      |

• The % that was not processed within the Service Delivery Standard is attributed to manual applications and queries related thereto.

#### PROGRAMME 2: INNOVATION AND CREATIVITY PROMOTION

### Patents and designs

- CIPC is in the process of deploying a fully automated
   IP Administration system with the assistance of the
   World Intellectual Property Organization.
- End-to-end automated system
- Enable the 100% compliance to the SDS
- Will increase the number of Patent applications

#### PROGRAMME 2:INNOVATION AND CREATIVITY PROMOTION

### Education and awareness

- WIPO SA IP Summer School was held for through the virtual platform for the first time
- Virtual IP information sessions held
- The following industry sectors were engaged using the Micro Soft Team online platform:
  - Gauteng Women in business 16 November 2021
  - Tshwane University of Technology 10 December 2021)
  - CIPC family and SMMEs 17 December 2021
  - SEDA and SMMEs 02 December 2021
  - University of Zulu-land 11 November 2021
  - Gauteng Film Commission and Filmmakers / producers 09 November 2021
  - Rhodes University 13 October 2021
  - University of Kwa Zulu Natal 13 October 2021
  - WIPO SA IP Summer School and Technology Transfer in December 2021
  - Five high schools in Durban 29 November 2021

#### PROGRAMME 2: INNOVATION AND CREATIVITY PROMOTION

#### IP Enforcement

- Increased public-private and cross-sector, collaboration.
- New cellphone application called Accurate Reliable Stats (AJS)
- During Q2 CIPC used Internet-based technology to combat online piracy and counterfeiting. This, which enabled sharing information on chat services(easy accessible on a smartphone). that resulted in excellent inter-agency cooperation. IP right-holders responded quickly Led to the successful seizure of counterfeit goods. CIPC hosted an educational event on 14 October in collaboration with the Swiss Federal Institute of Intellectual Property (IPI) who shared lessons learned and expertise gained in combating online piracy.
- On 28 October CIPC hosted a Hybrid training workshop for enforcement partners in Randburg, Gauteng in collaboration with Multi Choice SA. The programme provided an introduction into enforcement of intellectual property rights and combatting illicit trade. NPA provided insight into the requirements to obtain successful convictions

## INTELLECTUAL PROPERTY: BUILDING CAPACITY

#### 1. IPAS

- Automate all processes end to end in the intellectual property (IP) area.
- Ongoing training and testing for formalities as well as engagements with IP Law Firms.

#### 2. Substantive Search and Examination (SSE)

- SSE Internship youth (under 35)
- 29 Interns currently undergoing SSE training

#### 3. IP for SMME

- Building capacity countrywide of SMMEs to realise their potential.
- The IP for SMME project is being implemented through the Swiss-SA Collaboration Project.
- An activity plan has been finalized on the IP stakeholder map.

#### 4. Collaboration with the Japan IP Office

 Training opportunities were availed by the Japan IP Office for training of South African Examiners in the second quarter.

#### 5. Collaboration with the BRICS IP Office

 Training opportunities were availed through the BRICS IP Offices for training of South African Examiners in the third quarter - Training through the India (INPI) and the Chinese Office (CNIPA).

#### 4. Train the Trainer

- Twenty-eight (28) individuals completed the DL101 course,
- Three (3) of the private candidates successfully completed the course
- CIPC is awaiting the results from the majority of the group being the SEDA practitioners



# PROGRAMME 3: BUSINESS REGULATION AND REPUTATION

#### PROGRAMME 3: BUSINESS REGULATION AND REPUTATION

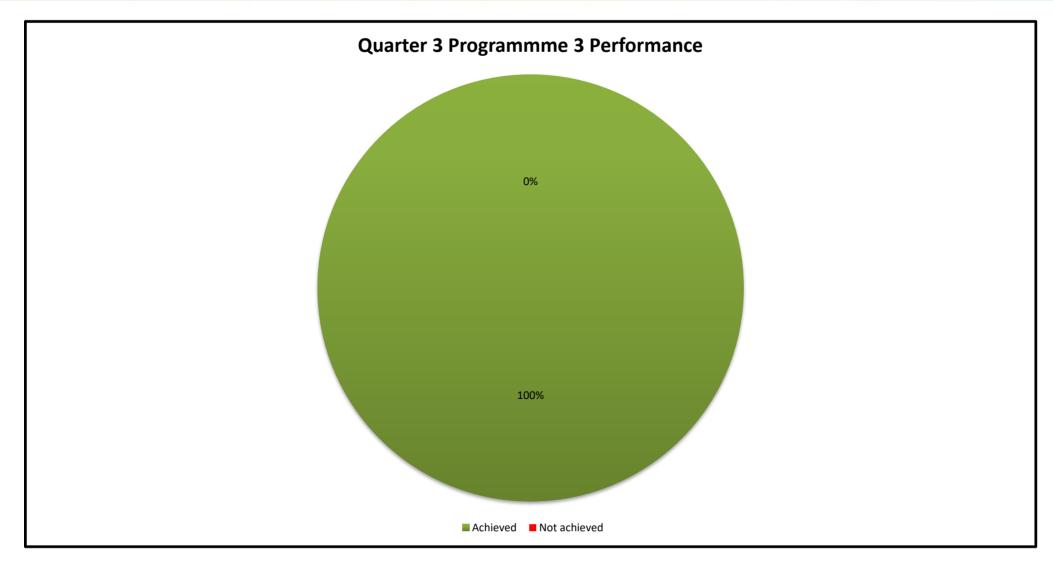
#### Purpose:

- To enhance the reputation of South African businesses and the South African business environment by ensuring that the registers of corporate entities, their managers and their identity have integrity;
- To establish and that a culture of corporate compliance and high standards of governance, disclosure and corporate reputation; and
- To provide policy and legal insight and advice on the co-ordination, implementation and impact of the respective laws.

#### Sub-programmes:

 The Business Regulation and Reputation Programme comprise of three subprogrammes: Corporate Registers, Corporate Legal, Policy and Outreach and Corporate Compliance and Enforcement.

## PROGRAMME 3: BUSINESS REGULATION AND GROUP PERFORMANCE (Q3)



All of the quarterly targets were achieved

## PROGRAMME 3: BUSINESS REGULATION AND GROUP TURNAROUND TIMES(TAT) 1

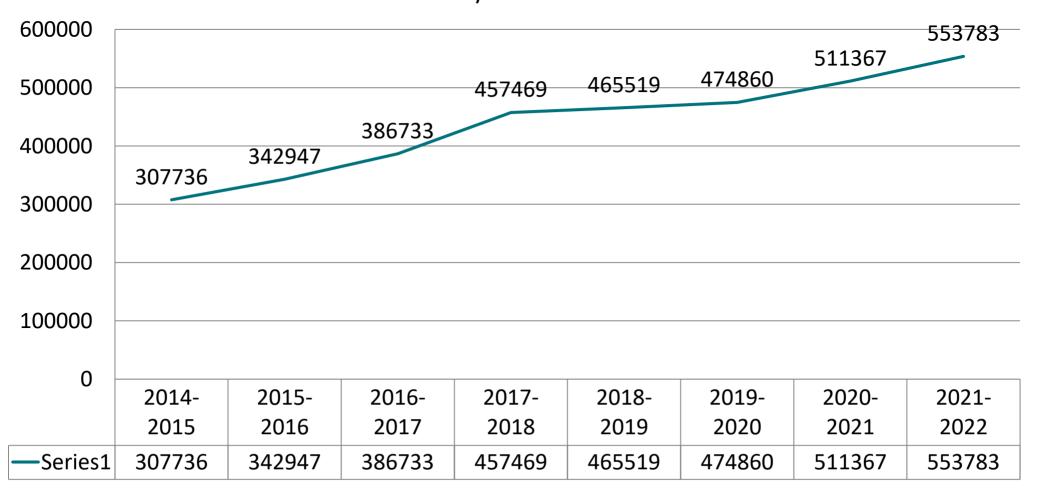
| CIPC Services               | Number/Average<br>Turnaround Time (ATAT) | Quarter 1     | Quarter 2   | Quarter 3   |
|-----------------------------|--|---------------|-------------|-------------|
| Trade marks applications    | Number                                   | 10 504        | 10 774      | 9803        |
|                             | ATAT                                     | 2             | 2           | 2           |
|                             | SDS (3 working days)                     | 90%           | 97%         | 90%         |
| Trade marks registrations   | Number                                   | 6 099         | 1 358       | 987         |
|                             | ATAT                                     | 132 (66+66)   | 132 (66+66) | 132 (66+66) |
|                             | SDS (66 + 66 working days)               | Not available | 89%         | 0           |
| Name reservations           | Number                                   | 111 833       | 131 006     | 106 505     |
|                             | ATAT                                     | 1             | 2           | 1           |
|                             | SDS                                      | 99%           | 89%         | 96%         |
| Companies Registrations     | Number                                   | 117 799       | 115 951     | 110 024     |
|                             | ATAT                                     | 1 day         | 1 day       | 1           |
|                             | SDS                                      | 97%           | 4%          | 97%         |
| Co-operatives Registrations | Number                                   | 1 149         | 1 535       | 1 271       |
|                             | ATAT                                     | 2 days        | 1 day       | 1 day       |
|                             | SDS (3 days)                             | 91%           | 100%        | 100%        |

## PROGRAMME 3: BUSINESS REGULATION AND GROUP TURNAROUND TIMES(TAT) 2

| CIPC Services                         | Number/Average<br>Turnaround Time<br>(ATAT) | Quarter 1                             | Quarter 2                            | Quarter 3                           |
|---------------------------------------|---|---------------------------------------|--------------------------------------|-------------------------------------|
| Director Amendments                   | Number                                      | 43 067 (Electronic)<br>1 012 (Manual) | 40 926 (Electronic) 1 045 (Manual)   | 37415 (Electronic)<br>1160 (Manual) |
|                                       | ATAT  | 3 (Electronic)<br>3 (Manual)          | 3 (Electronic) 3 (Manual)            | 2 (Electronic)<br>2 (Manual)        |
|                                       | SDS   | 75%                                   | 96,5%                                | 97% (Electronic)<br>99% (Manual)    |
| Member Amendments                     | Number                                      | 4 887 (Electronic)<br>2 495 (Manual)  | 4 436 (Electronic)<br>2 311 (Manual) | 3982 (Electronic)<br>2245 (Manual)  |
|                                       | ATAT  | 2 (Electronic)<br>1 (Manual)          | 1 (Electronic)<br>2 (Manual)         | 1 (Electronic)<br>2 (Manual)        |
|                                       | SDS   | 92% (Electronic)<br>99% (Manual)      | 92% (Electronic) 95%<br>(Manual      | 99% (Electronic)<br>98% (Manual)    |
| Company Name Changes                  | Number                                      | 14 977                                | 14 250                               | 12 123                              |
|                                       | ATAT  | 1                                     | 1                                    | 1                                   |
|                                       | SDS   | 100%                                  | 100%                                 | 100%                                |
| Company Financial Year End<br>Changes | Number                                      | 1 187                                 | 1                                    | 1291                                |
|                                       | ATAT  | 1 day                                 | 1 day                                | 1 day                               |
|                                       | SDS   | 100%                                  | 100%                                 | 100%                                |

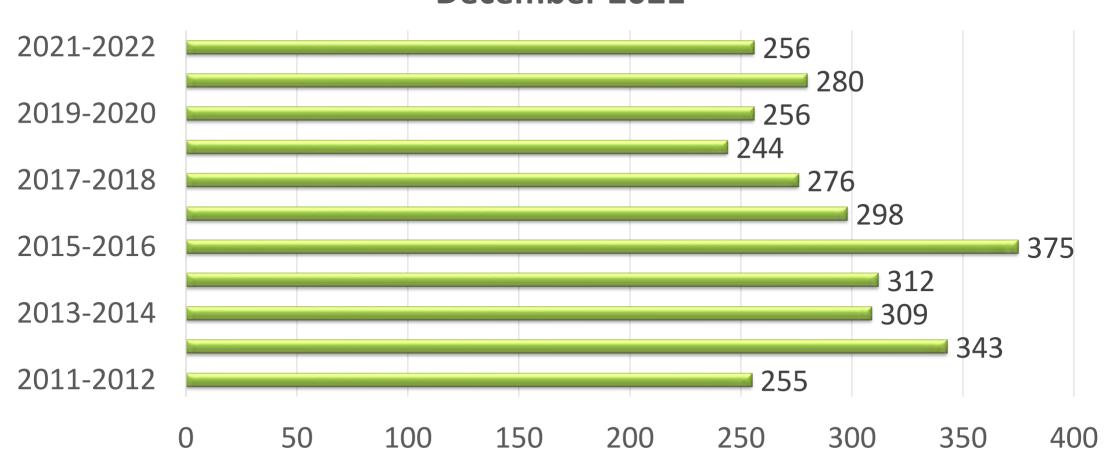
### ANNUAL RETURNS FILING OVER THE YEARS

#### AR VOLUMES SINCE 2014/15



### **VOLUME OF BUSINESS RESCUE PROCEEDINGS**

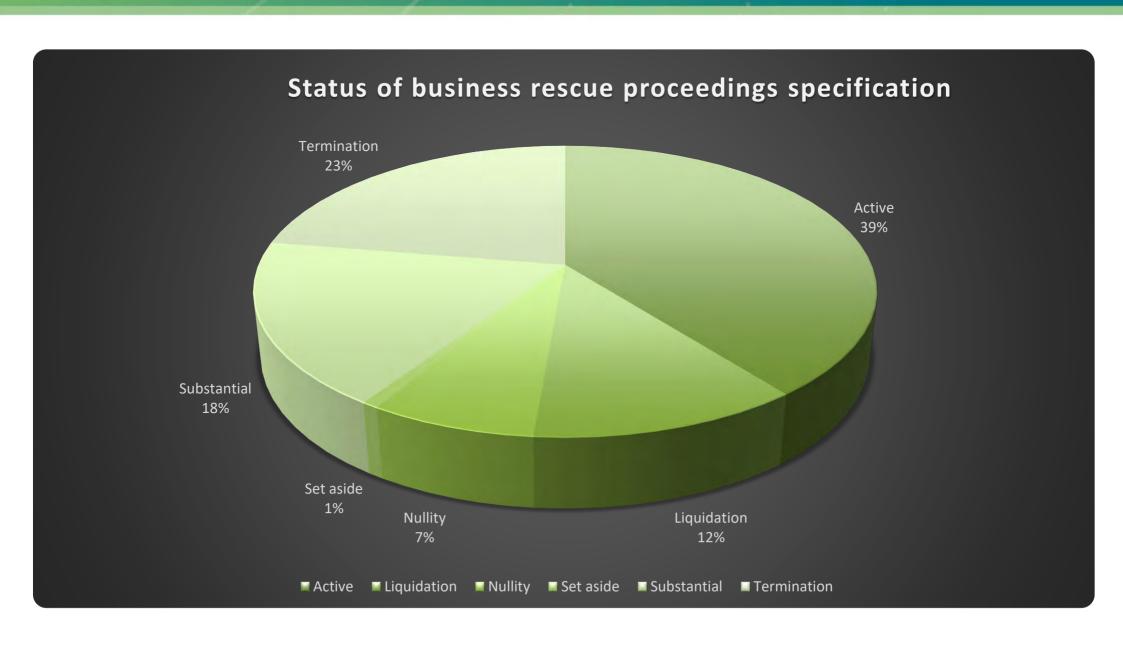
## Volume of Business Rescue Proceedings April to December 2021



### **BUSINESS RESCUE STATISTICS: APRIL 2011 TO DEC 2021**

| Voor/Month         | ▼ April | May   |    | 1120 | Luke | August | Cantambar | Octobor | Navambar | : Docombor | lanuaru  | <b>Cobrusty</b> | March | Grand |
|--------------------|---------|-------|----|------|------|--------|-----------|---------|----------|------------|----------|-----------------|-------|-------|
| Year/Month         | April   | May   | J  | une  | July |        | September |         |          |            | <u> </u> | •               |       |       |
| 2011-2012          |         | 2     | 7  | 27   | 16   | 33     | 66        | 21      | 35       | 48         | 60       | 39              | 29    | 383   |
| 2012-2013          | 3       | 32    | 14 | 23   | 21   | 57     | 53        | 46      | 49       | 18         | 18       | 37              | 42    | 440   |
| 2013-2014          | 3       | 31    | 14 | 34   | 43   | 44     | 29        | 47      | 28       | 9          | 36       | 34              | 30    | 409   |
| 2014-2015          | 2       | 23 3  | 34 | 33   | 31   | 54     | 35        | 43      | 34       | 25         | 28       | 24              | 49    | 413   |
| 2015-2016          | 4       | 10    | 32 | 22   | 67   | 55     | 35        | 57      | 51       | 16         | 20       | 47              | 39    | 481   |
| 2016-2017          | 2       | 27    | 40 | 35   | 39   | 41     | 29        | 33      | 33       | 21         | 19       | 28              | 30    | 375   |
| 2017-2018          | 1       | .6 2  | 27 | 42   | 26   | 33     | 35        | 32      | 46       | 19         | 25       | 31              | 30    | 362   |
| 2018-2019          | 1       | .8 4  | 41 | 27   | 39   | 29     | 30        | 22      | 18       | 20         | 26       | 48              | 31    | 349   |
| 2019-2020          | 2       | 28 2  | 26 | 33   | 35   | 27     | 31        | 36      | 29       | 11         | 26       | 47              | 44    | 373   |
| 2020-2021          | 1       | .8 !  | 59 | 30   | 44   | 16     | 36        | 30      | 33       | 14         | 30       | 30              | 33    | 373   |
| 2021-2022          | 2       | 20 3  | 38 | 18   | 18   | 37     | 51        | 31      | 33       | 10         |          |                 |       | 256   |
| <b>Grand Total</b> | 25      | 55 39 | 92 | 324  | 379  | 426    | 430       | 398     | 389      | 211        | 288      | 365             | 357   | 4214  |

### STATUS OF BUSINESS RESCUE PROCEEDINGS



#### CORPORATE COMPLIANCE AND ENFORCEMENT

### Annual Financial Statements(AFS)

| Statistics | Description                          |  |  |  |  |
|------------|--------------------------------------|--|--|--|--|
|            | Quarter 1                            |  |  |  |  |
| 4059       | Annual Financial statements received |  |  |  |  |
| 199        | Annual financial statements reviewed |  |  |  |  |
| Quarter 2  |                                      |  |  |  |  |
| 4286       | Annual Financial statements received |  |  |  |  |
| 180        | Annual financial statements reviewed |  |  |  |  |
|            | Quarter 3                            |  |  |  |  |
| 3684       | Annual Financial statements received |  |  |  |  |
| 162        | Annual financial statements reviewed |  |  |  |  |

# Reportable Irregularities

|                 | Q1  | Q2  | Q3  |
|-----------------|-----|-----|-----|
| Opening Balance | 313 | 321 | 283 |
| Cases Received  | 20  | 33  | 24  |
| Closed Cases    | 12  | 71  | 17  |
| Closing Balance | 321 | 283 | 290 |

## High Profile Companies under Investigation

| High Profile Cases under Investigation |
|--|
| Quarter 1                              |
| South African Post Office SOC          |
| Communicare NPC                        |
| Denel SOC                              |
| Attacq Ltd                             |
| Quarter 2                              |
| Cipla Medpro South Africa              |
| Medpro Pharmaceutica                   |
| Quarter 3                              |
| Nova Propgrow Group Holdings           |
| Young Women's Business Network (YWBN)  |

## Enforcement cases

#### ALLEGATIONS AND/OR SPECIFIC SECTION (S) OF THE ACT CONTRAVENED

- Annual General Meeting (AGM);
- •Disclosure of the Prescribed Officers remuneration [(section 30(4(a) of the Act;
- Social & Ethics Committee establishment;
- •Illegal appointment of director;
- Section 161 read with Section 163 of the Act;
- Possible attempt to amend company records CoR 168 –
   Notice Challenging Filed Information Section 26 of the Act,
   Access to company information;
- Fraud tender;
- Labour disputes;

## Education and Awareness

- Director E-learning program developed and launched during Oct 2021
- Numerous Webinars being held through social media due to limitation of MS Teams
- Three physical(3) events,
  - Tlakgameng, North West
  - Groblersdal, Limpopo
  - Sandton, Gauteng



**PART 3:** 

WAY FORWARD FOR CIPC

#### WAY FORWARD OVER NEXT FIVE YEARS FOR CIPC

- 1. Strengthen virtual channels to avail all the CIPC products and services 24/7.
- 2. Revise all current Mobile Services to function the same as modernised web services.
- 3. Enhance Chat-bot services as a new Customer Electronic Channel.
- 4. Implement AI on the processing of names and Intellectual Property.
- 5. Develop the capability to measure uptake of each channel
- 6. Increase the uptake of virtual channels a. Digital marketing and branding.
- Strengthen existing partnerships and seek new partnerships to leverage their partners' key organisational competencies and capabilities such as databases, systems, networks, and value-add services.
- 8. <u>Further automation of processes:</u>
  - Automated foreign director verification (April 2022)
  - Automated director changes (June 2022)
  - Automated voluntary deregistration (July 2022)



**PART 4:** 

FINANCIAL PERFORMANCE Q1 – Q3

### AUDIT OUTCOME AND FINANCIAL RESULTS

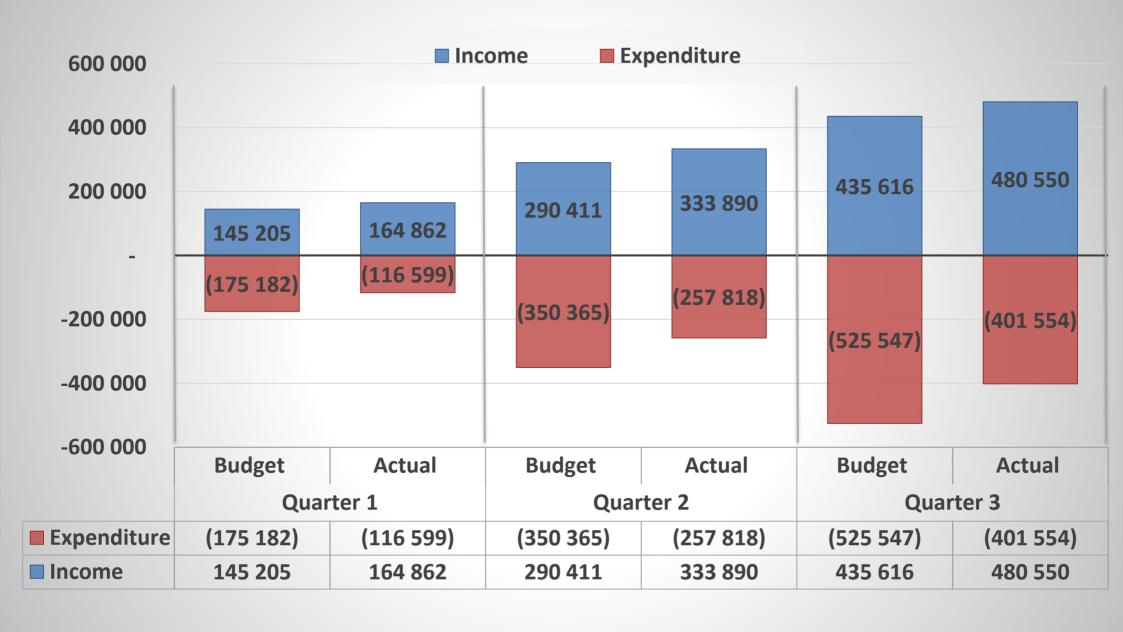
| Mar-19       | Mar-19 Mar-20 |             | Movement |  |  |  |  |  |
|--------------|---------------|-------------|----------|--|--|--|--|--|
|              |               |             |          |  |  |  |  |  |
| Clean audit  | Clean audit   | Clean audit |          |  |  |  |  |  |
|              |               |             |          |  |  |  |  |  |
| Financial pe |               |             |          |  |  |  |  |  |
| 81 582       | 81 922        | 122 308     |          |  |  |  |  |  |
|              |               |             |          |  |  |  |  |  |
| Fina         |               |             |          |  |  |  |  |  |
| 421 208      | 503 129       | 550 637     | •        |  |  |  |  |  |
|              |               |             |          |  |  |  |  |  |



# 2021/22 FINANCIAL INFORMATION: QUARTERS

1 - 3

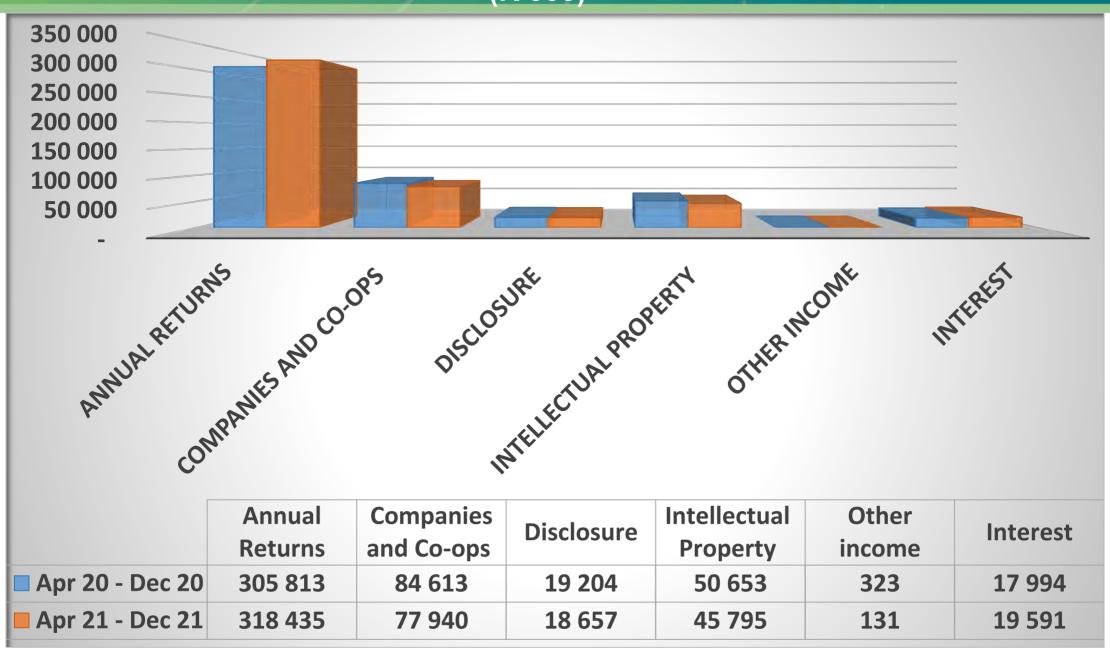
# OVERVIEW OF THE ANNUAL BUDGET VS ACTUAL RESULTS 2021/22 R'000



# 2021/22 REVENUE: BUDGET VS ACTUAL QUARTERS 1 – 3 R '000

|                            | Quarter 1     |               |                 | Quarter 2     |               |                 | Quarter 3     |               |                 | Quarter 4         |
|----------------------------|---------------|---------------|-----------------|---------------|---------------|-----------------|---------------|---------------|-----------------|-------------------|
| <u>Description</u>         | <u>Budget</u> | <u>Actual</u> | <u>Variance</u> | <u>Budget</u> | <u>Actual</u> | <u>Variance</u> | <u>Budget</u> | <u>Actual</u> | <u>Variance</u> | Year end forecast |
| Annual Returns             | 89 018        | 109 187       | 23%             | 178 037       | 222 082       | 25%             | 267 055       | 318 435       | 19%             | 407 453           |
| Companies and Cooperatives | 29 561        | 27 740        | -6%             | 59 122        | 55 169        | -7%             | 88 683        | 77 940        | -12%            | 107 501           |
| Disclosure                 | 7 364         | 6 695         | -9%             | 14 774        | 13 130        | -11%            | 22 093        | 18 657        | -16%            | 26 021            |
| Intellectual Property      | 13 381        | 15 115        | 13%             | 26 762        | 30 643        | 15%             | 40 142        | 45 795        | 14%             | 59 176            |
| Other Income               | 97            | 55            | -43%            | 195           | 113           | -42%            | 292           | 131           | -55%            | 229               |
| Interest                   | 5 761         | 6 071         | 5%              | 11 523        | 12 754        | 11%             | 17 284        | 19 591        | 13%             | 25 352            |
| Total Income               | 145 182       | 164 863       | 14%             | 290 413       | 333 891       | 15%             | 435 549       | 480 549       | 10%             | 625 732           |

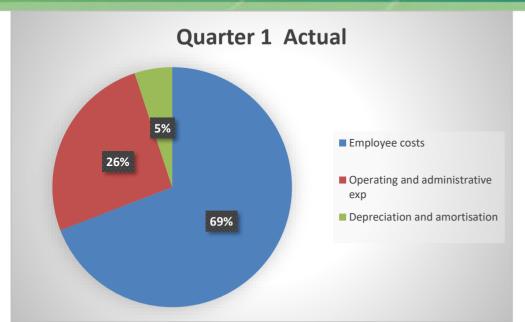
### REVENUE ANALYSIS DECEMBER 2021 VS. DECEMBER 2020 (R'000)

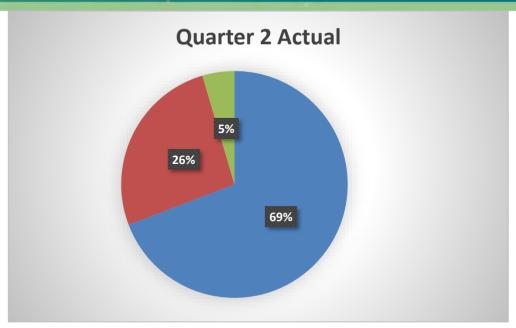


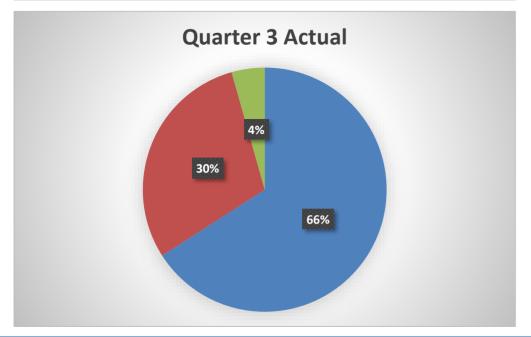
# 2021/22 EXPENDITURE: BUDGET VS ACTUAL QUARTERS 1 – 3 R '000

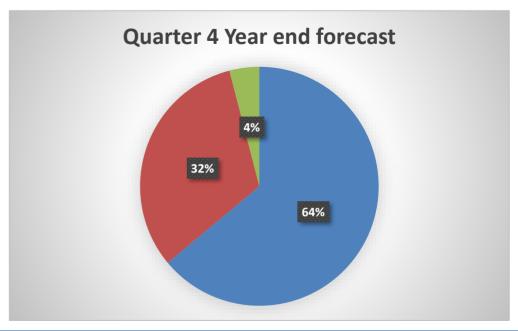
|                                  | Quarter 1 |               |                 | Quarter 2 |               |                 | Quarter 3 |               |          | Quarter 4       |
|----------------------------------|-----------|---------------|-----------------|-----------|---------------|-----------------|-----------|---------------|----------|-----------------|
| <u>Description</u>               | Budget    | <u>Actual</u> | <u>Variance</u> | Budget    | <u>Actual</u> | <u>Variance</u> | Budget    | <u>Actual</u> | Variance | Year end        |
|                                  |           |               |                 |           |               |                 |           |               |          | <u>forecast</u> |
| Employee costs                   | 104 077   | 80 627        | -23%            | 208 154   | 178 435       | -14%            | 312 230   | 264 728       | -15%     | 368 805         |
| Operating and administrative exp | 65 380    | 30 053        | -54%            | 130 761   | 67 583        | -48%            | 196 142   | 119 196       | -39%     | 184 576         |
| Depreciation and amortisation    | 5 725     | 5 919         | 3%              | 11 450    | 11 800        | 3%              | 17 175    | 17 630        | 3%       | 23 355          |
| Total Expenditure                | 175 182   | 116 599       | -33%            | 350 365   | 257 818       | -26%            | 525 547   | 401 554       | -24%     | 576 736         |

### 2021/22 EXPENDITURE ANALYSIS QUARTERS 1 – 3 R '000

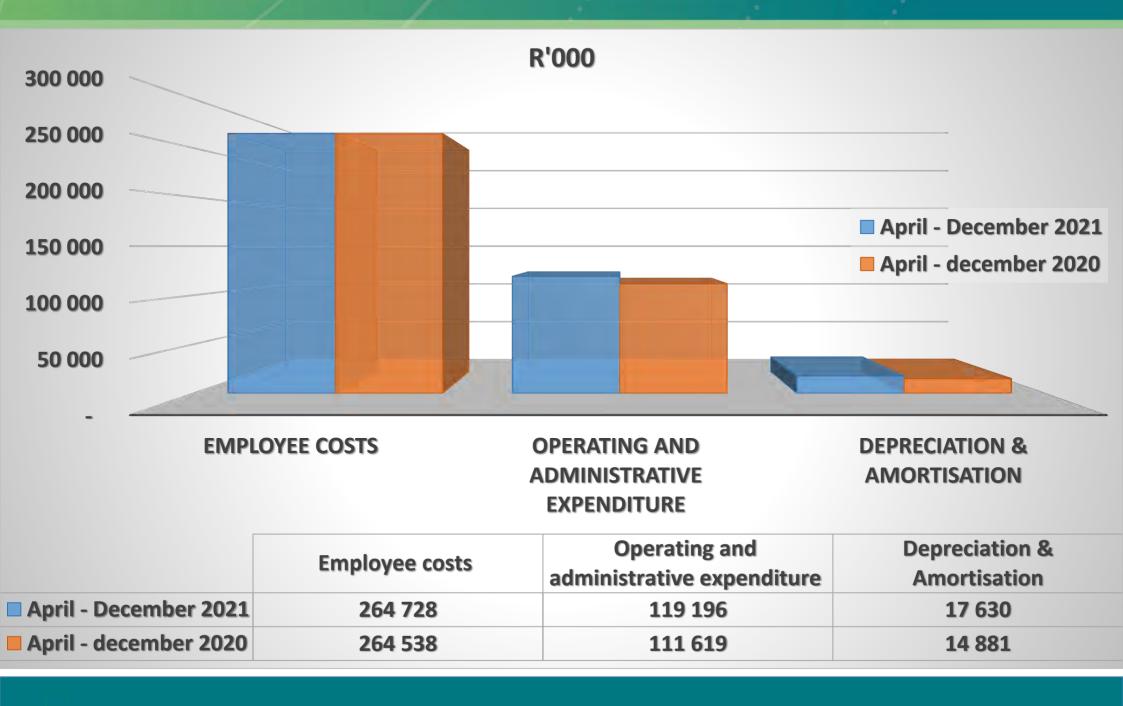




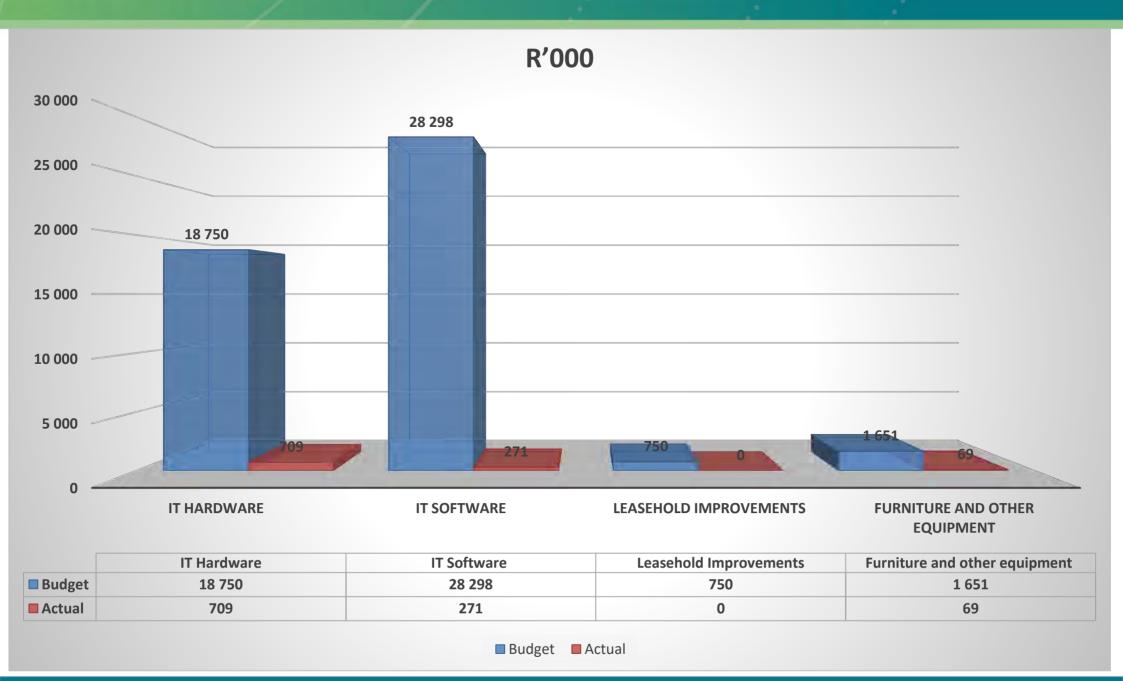




# OPERATIONAL EXPENDITURE ANALYSIS DECEMBER 2021 VS DECEMBER 2020



# CAPITAL EXPENDITURE ANALYSIS APRIL 2021 – DECEMBER 2021





a member of the dtic group









