SABS



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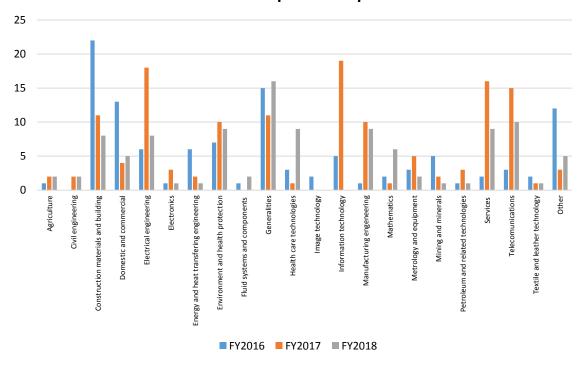
- 1. Recap of the performance for the 2017/18 financial year
- 2. Progress on the SABS Turnaround Plan
- 3. Corporate Plan 2019/20 and key focus areas
- 4. Update Eskom investigation

FY2018 – Promotion of standards

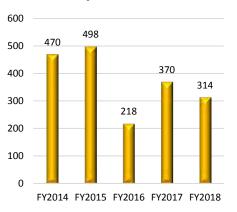


- Currently maintaining around 7 430 standards
- Published 314 standards in the year, with a strong focus on health care, telecommunications, manufacturing and engineering
- Completed seven out of nine IPAP projects

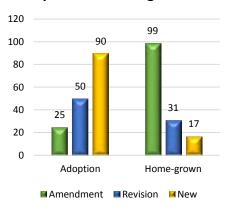
New standards published per sector



Total number of standards published



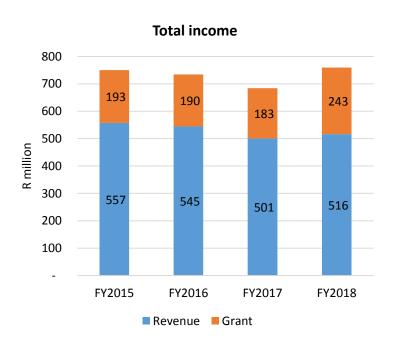
Analysis of standards published during 2018

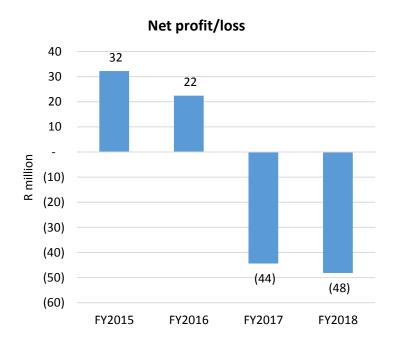


Financial performance for FY2018



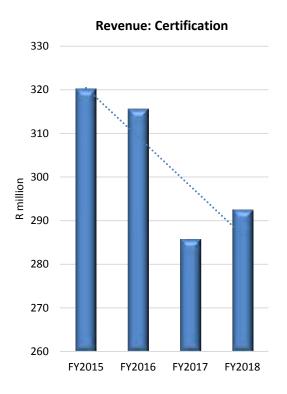
- **Total revenue of R760 million**, including revenue from conformity assessment services and grant has remained flat over the past few years
- Loss for the year increased to R48.2 million
- Received an "disclaimer" audit opinion for the AGSA

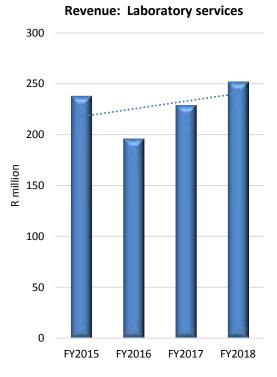


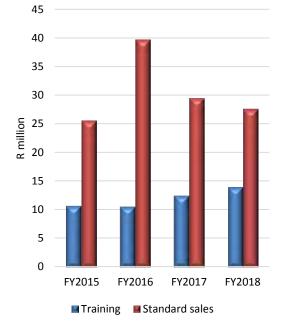




Revenue for conformity assessment services totaled R516 million for FY2018 (FY2017: R501 million)







Revenue: Training and standard

sales

Includes revenue from tests conducted on behalf certification division

High level context for turnaround

SABS

The need for turnaround plan driven by ...

SABS placed under administration in July 2018

Ongoing diagnostic process - highlights....

Turnaround plan approved by Shareholder - Oct 2018 and Jan 2019

Increase in customer and industry complaints

Substantial governance and operational performance concerns

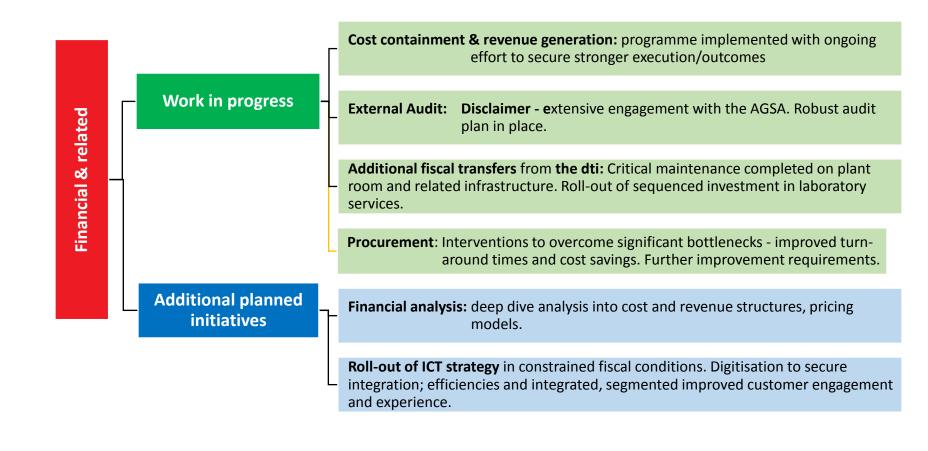
Weak financial position and significant sustainability concerns

- Shareholder/SABS unsustainable adversarial policy and mandate creep
- Stakeholder and client relations deterioration:
- Customer specific requirement testing, declining capacity/capability in testing infrastructure, adversarial client/stakeholder relations and sub-optimal resolution of complaints and queries
 - Ineffective or sub-optimal business processes permit expiry, loss of accreditation, standards development
- Human capital and policies:
 - Loss of critical skills, long-standing mission critical vacancies
 - Arbitrary shifting of functions and personnel deployment
 - Sub-optimal suite of policies
 - Pervasive bottlenecks e.g. procurement
 - Degraded Performance Management
- Maintenance and facilities:
 - Serious shortcomings and lack of capex investment in plant and equipment.
- Finances;
 - Disclaimer audit opinion
 - Precipitous fall in revenue in certification and laboratory services

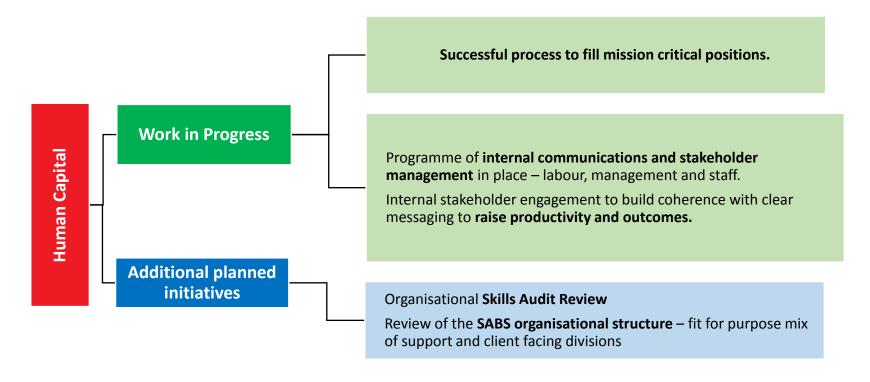
Stabilising SABS
over the six
month tenure
of
Administrators

Extension of
Administrators
term - medium
term ongoing
'fix-it'
execution
simultaneously
laying
foundations for
longer term
strategy
development





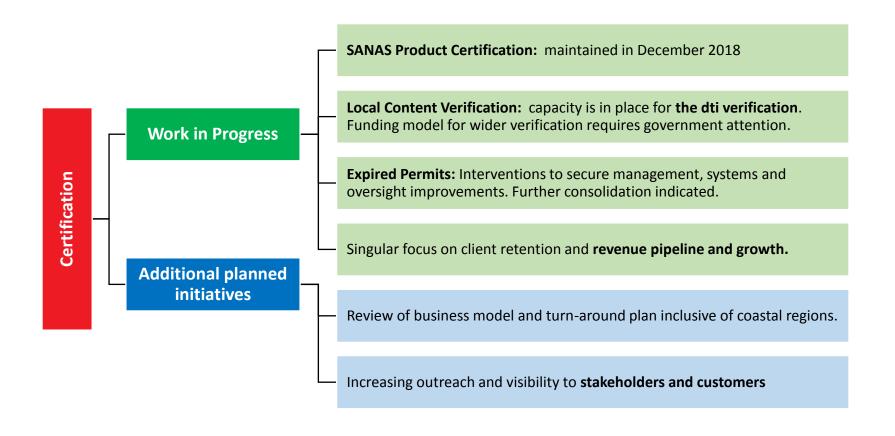




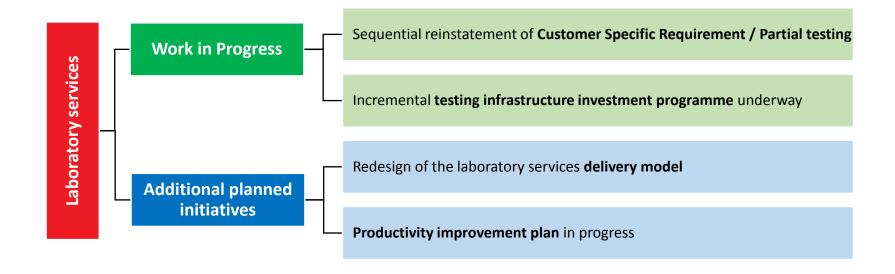
- Review and finalisation of the full suite of SABS policies will be completed by the end of the financial year.
- This includes the finalisation and implementation of an employment equity plan and the occupational health, safety and environmental management plan, training, learning and development plan

Key achievements to date: Certification









Renewal of laboratory infrastructure

- New paint lab completed and industry have recommitted to SABS.
- Plans for upgrading/investment in NETFA; petroleum Chemicals and Materials and Agro-processing underway.
- R5m spent, R10m approved and R43m awaiting approval
- Revenue operating profit improved
- **New business development** underway in automotive and mechanical; chemicals and materials; electro-tech; mining and minerals, paints, piping, footwear, cement, geyser, refrigerated trucks and number plates. Various industry events planned

THREE YEAR CORPORATE PLAN: OVERVIEW OF REFINED STRATEGY



Vision

To be the trusted standardisation and quality assurance service provider of choice

Mission

The SABS provides standards and conformity assessment services to contribute towards the efficient functioning of the economy

Strategic objectives

Develop, promote and increase the use of standards

Maintaining and promoting standards forms a critical part of the effort to secure socio-economic development, national industrialisation, and open up regional trade opportunities and economic integration to the growing and evolving South African economy

Provide integrated conformity assessment service solutions

Provide conformity assessment solutions across value-chains and be the partner of choice in these service offerings

Achieve and maintain financial sustainability

Overall, maintain financial sustainability to support long-term growth

Continuous improvement in internal systems and process

To improve operational efficiencies and maintain a stable operating platform

Creating and maintaining a high-performance culture

Employees are SABS' most valuable resource and the SABS is committed to attracting, developing, retaining, and rewarding the best people

Strategic objectives and key performance metrics refined

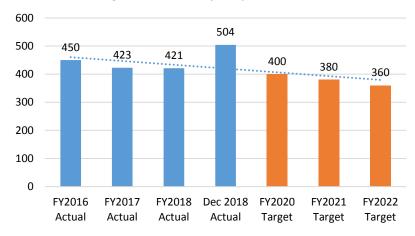
KEY FOCUS AREAS: DEVELOP, PROMOTE AND INCREASE THE USE OF STANDARDS



National Standards Development

- Development of standards
 - Review current capacity and capability and establish an optimised structure aligned to best practice.
 - Refocusing and strengthening Technical Committee output and productivity
 - In key IPAP sectors particularly agro-processing, mineral beneficiation, upstream mining capital equipment, energy efficiency and waste management and transport
 - Improve the interface with government regulators and industry to ensure alignment of efforts.

Average number of days to publish a standard



Promotion of standards

- Forge new and strengthen existing regional and international stakeholder relationships (BRICS, ISO, IEC, SADC, ARSO) to increase standards harmonisation, trade relationships (market access) and strategic partnerships in line with national priorities
- Promoting standardisation through stronger communication and marketing to increase awareness of standards and the centrality thereof in support of inclusive growth, opening up of markets and job creation

KEY FOCUS AREAS: PROVIDE INTEGRATED CONFORMITY ASSESSMENT SERVICE SOLUTIONS AND OPERATIONAL EFFICIENCIES



Key focus areas

Conduct business process modelling and productivity improvement project

Improve overall customer engagement

Embark on an **infrastructure and equipment renewal programme.** Funds have been set aside for immediate utilisation to upgrade the most critical laboratories

Continued roll-out of Customer Specific Requirements (CSR) Testing

New business development opportunities in: automotive and mechanical (mostly civil testing), chemicals and materials, electrotechnical as well as mining and minerals

Ongoing training of all laboratory staff

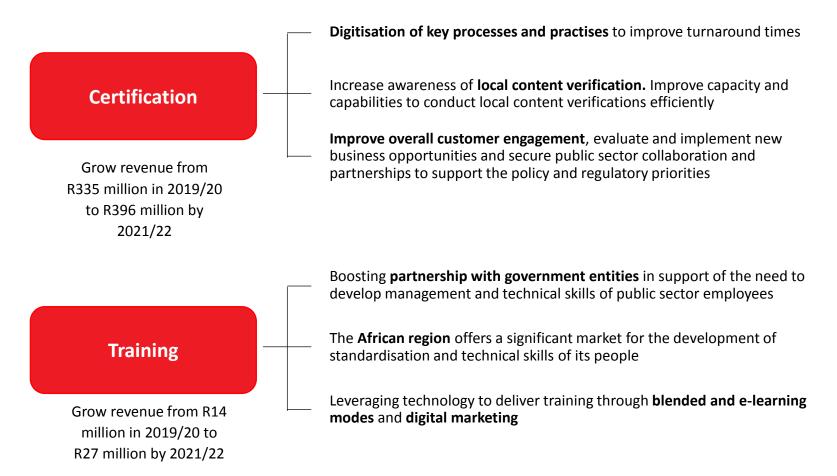
Laboratory Services

Grow revenue from R204 million in 2019/20 to R318 million by 2021/22

KEY FOCUS AREAS: PROVIDE INTEGRATED CONFORMITY ASSESSMENT SERVICE SOLUTIONS AND OPERATIONAL EFFICIENCIES

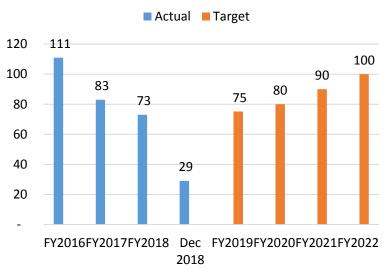


Key focus areas





Number of SMMEs supported



Supporting the economic participation of designated group

- Target based on circular received from the dti
 - % of women supported 50%
 - ➤ % of youth supported 30%
 - ➤ % of people of disabilities supported 2%
- Both an external and internal focus
 - External: Individuals supported as part of the DI innovation programme
 - Internal: Individuals appointed in the SABS

- Support targeted towards:
 - Skills transfer to previously disadvantaged designers
 - Guiding small to medium enterprise, including Black industrialist as well as big corporates and government departments to meet product and service requirements as per South African National Standards (SANS) and ultimately certification
- Review of the current business model in early 2019 to respond to the client requirements, innovation landscape and to align to the industrialisation mandate of **the dti**

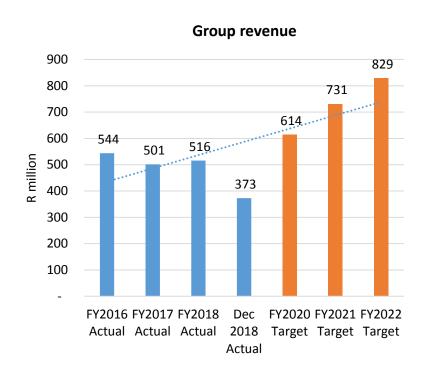
KEY FOCUS AREAS: ACHIEVE AND MAINTAIN FINANCIAL SUSTAINABILITY

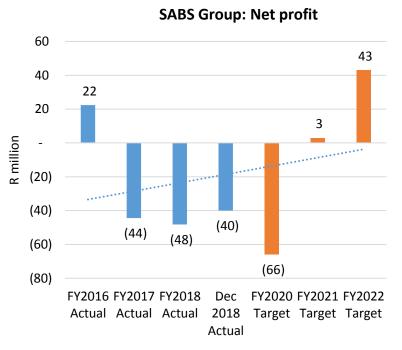


Return to profitability in FY2020/21

Projected loss for FY2019/20

 Need for additional costs to fill mission critical technical posts and additional opex (licences and external engineering skills requirements) to support future growth





^{*} Excludes government grant and other income

KEY FOCUS AREAS: CREATING AND MAINTAINING A HIGH- PERFORMANCE CULTURE



Integrated Performance and Talent Management Practices

- Embed an optimal performance management system
- Conduct performance management training
- Develop an integrated talent management strategy

Integrated Wellness Programme

Improving the health and well-being of SABS employees



Remuneration and Reward Philosophy and Framework

Revise reward and remuneration policies

Institution-wide Learning

Facilitate a SABS transition towards a service and customercentric culture







- The SABS Shareholder instructed the SABS Board of Directors to conduct a forensic investigation into the circumstances surrounding the SABS testing of coal samples at the Brakfontein mine for Eskom.
- 2. The then SABS Board of Directors agreed to a Terms of Reference for the investigation.
- 3. A firm of Auditors was commissioned to undertake a forensic investigation.
- 4. Subsequently in July 2018 the Minister placed SABS under administration and dissolved the SABS Board of Directors.
- 5. The Auditing firm have submitted a draft report to the Administrators. The Administrators have not yet signed off on the report pending further engagement with the firm on the scope of the investigation and consultation with the Shareholder.

SABS

