

PRESENTATION TO PORTFOLIO COMMITTEE TRADE, INDUSTRY & COMPETITION

QUARTER ONE, TWO & THREE PERFORMANCE FOR THE 2023/24 FINANCIAL YEAR

28 February 2024

PRESENTATION OUTLINE



- 1. Overview of SANAS
- 2. Performance Overview (Q1, 2 & 3)
- 3. Targets not achieved (Q1, 2 & 3)
- 4. Summary of Audit Findings
- 5. Summary of Risk Management
- 6. Summary of Financial Performance
- 7. Summary of Human Resource Matters

SANAS VISION, MISSION & VALUES



MISSION

To provide an internationally recognised national accreditation system in support of public policy objectives including trade facilitation for the betterment of our people



VALUES

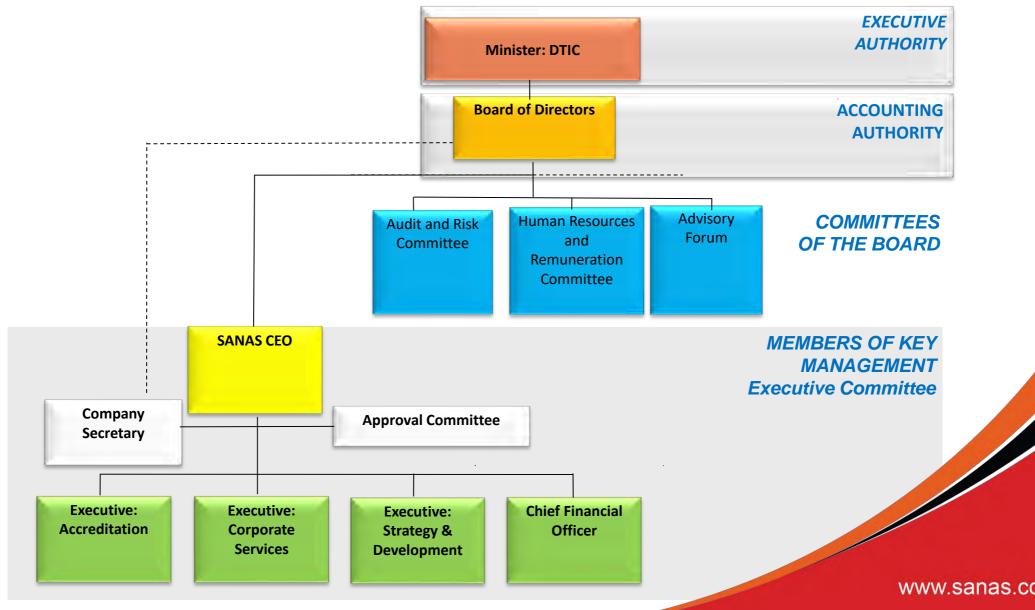
- Excellence
- Integrity
- Innovation
- Dedication
- ❖ Social

VISION

A better life through Accreditation

GOVERNANCE STRUCTURE



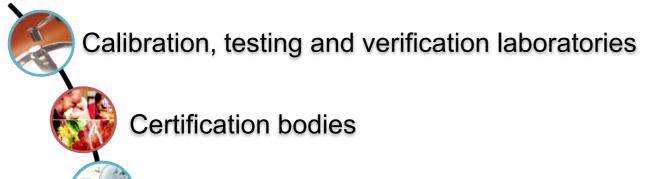


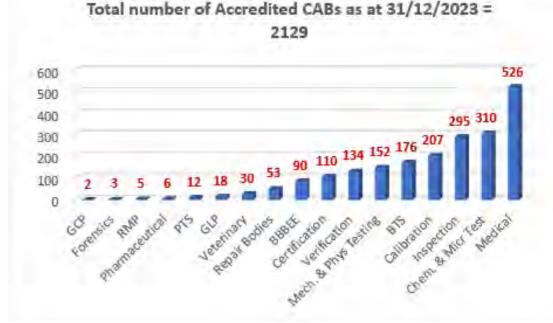
OVERVIEW OF SANAS



SANAS is the sole national accreditation body for carrying out accreditation in respect of conformity

assessment which includes accreditation system for:





BBBEE Verification Agencies

Inspection Bodies

National body to monitor Good Laboratory Practices compliance with the principles ado by the Organisation of Economic Cooperation and Development (OECD).

Any other body that may be added to SANAS' scope of activity

SANAS LEGISLATIVE MANDATE



SANAS derives its mandate from the Accreditation of Conformity Assessment, Calibration and Good Laboratory Practice Act, 2006 (Act 19 of 2006) (*Accreditation Act*) and its purpose is to provide an internationally recognised and effective accreditation and monitoring system for the Republic, in order to:



Ensure a well-functioning technical infrastructure that is aligned to international best practices;



Support the needs of our enterprises competing in a fast-paced global economy;



Support public policy objectives in terms of health, safety and broad-based black economic empowerment compliance issues

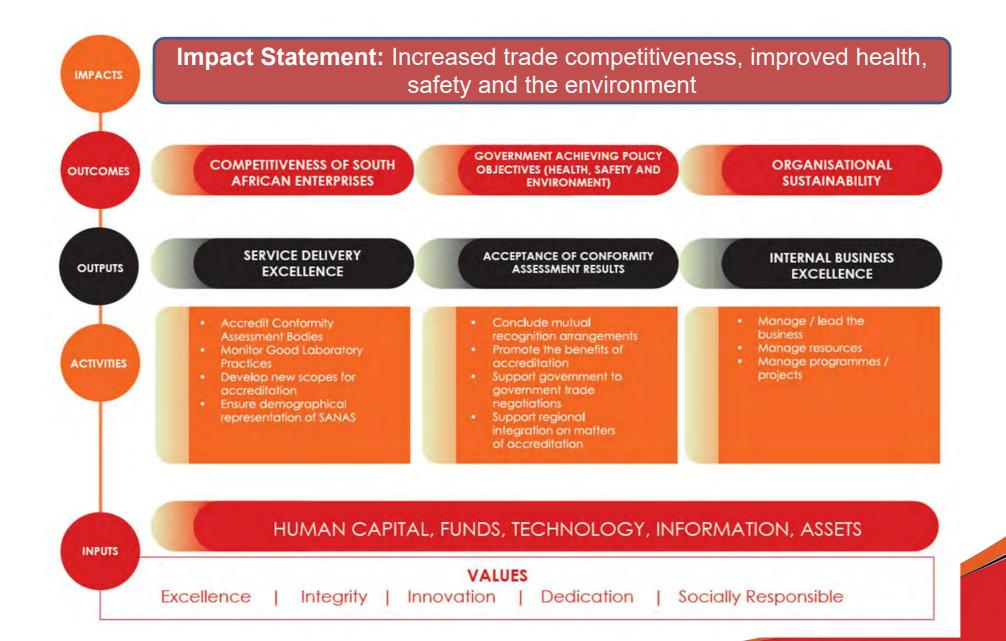
SANAS' CORE BUSINESS



- a) Promote the acceptance of SANAS' activities and those of all bodies accredited by SANAS or its international counterparts.
- b) Promote the recognition of accredited bodies by users of conformity assessment.
- c) Liaise with regional and international standards bodies, technical regulatory and metrology organisations in respect of matters relating to accreditation
- d) Liaise with national regulators in respect of matters relating to accreditation
- e) Promote the use of accredited bodies to facilitate trade.

SANAS STRATEGIC FRAMEWORK



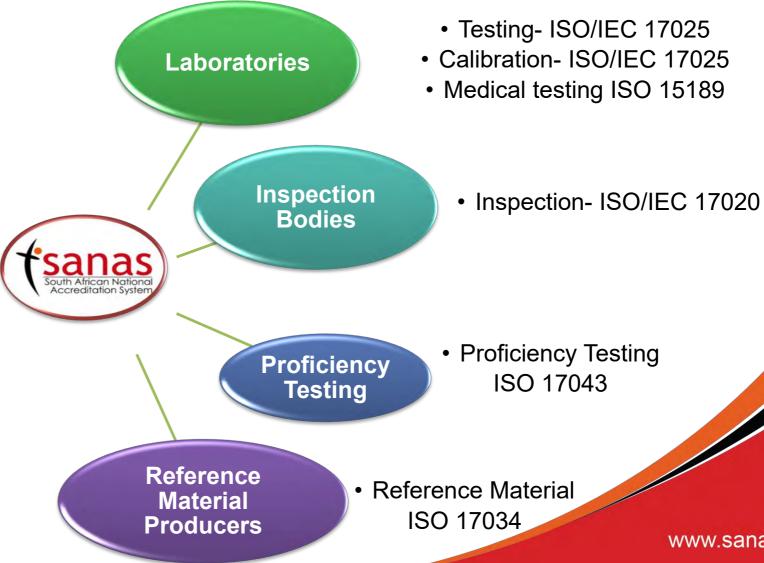


SANAS-ILAC INTERNATIONAL RECOGNITION



Global acceptance of SANAS accredited results – International Laboratory Accreditation Cooperation (ILAC)

 SANAS is signatory to all existing ILAC Mutual **Recognition Arrangements**



SANAS-IAF INTERNATIONAL RECOGNITION



Global acceptance of SANAS accredited results – International Accreditation Forum (IAF)

- SANAS is signatory to the existing IAF Multi-lateral **Recognition Arrangements Product** Certification Management **Systems** Certification **Personnel** Certification
- Product Certification ISO/IEC 17065 (Reconfirmed December 2019)
- Global G.A.P. IFA General Requirements
- Global G.A.P.
- Quality Management Systems ISO/IEC 17021-1
- ISO/IEC 9001
- Environmental Management Systems ISO/IEC 14001
- Management System ISO/IEC 17021-2 &3
- Personnel Certification ISO/IEC 17024



CASE STUDIES

(Showcasing SANAS)

Case Study #1: INTERNATIONAL RECOGNITION OF SADCA

SANAS currently hosts the positions of the SADC Regional Coordinator for Accreditation, appointed in terms of the TBT Annexure to the SADC Trade Protocol, the Southern African Development Community Cooperation in Accreditation (SADCA) Secretariat, SADCA MRA Committee Chairperson, SADCA Technical Committee Chairperson and Vice-Chair of the Marketing and Communication Committee.

In the 4th quarter of the 2022/23 FY, after many years of preparation and a rigorous joint IAF/ILAC initial evaluation of SADCA starting in August 2021 and ending in November 2022, the SADCA MRA was accepted as a recognised Regional Accreditation Cooperation by:

- the ILAC MRA, for the accreditation of Calibration and Testing laboratories using ISO/IEC 17025; and
- the IAF MLA, for the accreditation of Management System Certification Bodies using ISO/IEC 17021-1 for QMS.



Case Study #1: INTERNATIONAL RECOGNITION OF SADCA



This key strategic milestone achievement supports industrialisation and facilitates regional and international trade by promoting confidence in accredited results.

The global acceptance of accredited results reduces technical barriers to trade, eliminating the need for re-testing, re-calibration and re-certification, promoting the competitiveness of SADC goods and services globally, and supporting the realisation of the free-trade goal of "accredited once, accepted everywhere".

With this recognition, SADCA looks forward to advance SADC's trade intra-regionally and globally which will contribute to industrialisation, in terms of industrial production and the promotion of exports.

"SADCA expresses its deepest appreciation to Physikalisch Technische Bundesanstalt (PTB), Germany, the

SADC Secretariat, and SANAS, South Africa as the host of the SADCA Secretariat, for their invaluable support

that has brought us thus far"

SADCA website: https://www.sadca.org/Pages/Home.aspx

Case Study #2: ILAC scope expansion for PT and RMP



Overview:

The ILAC Mutual Recognition Arrangement (MRA) has been expanded to include the scopes of Proficiency Testing (PT) and Reference Materials Producers (RMP)

Outcome:

SANAS accredited CABs in PT and RMP are now internationally recognised as equivalent, with their certificates being accepted globally.

Increasing the scopes that SANAS is recognised for paves the way for SA produced goods and services that require PT and certified Reference Materials to be globally accepted.

The expansion of the ILAC MRA to include the scopes of PT and RMP, has resulted in SANAS accredited Conformity Assessment Bodies (CABs) to enjoy international recognition, with the spin-off effect being a positive impact in the economy.

- Economic Development
- Industrial production
- Trade
- Exports
- Health and Safety



Mr Mpho Phaloane receiving a certificate from Etty Feller, Chairperson of ILAC

Case Study #3: AFRAC Scope Extension



Overview:

The AFRAC Mutual Recognition Arrangement (MRA) under the ILAC MRA and IAF MLA has been expanded to include the scopes of Proficiency Testing (PT), Reference Materials Producers (RMP), Product Certification, Certification of Persons and Management System Certification in sub-scope Medical Devices Management Systems (MDMS).

- Economic Development
- Industrial production
- Trade
- Exports
- Health and Safety

Outcome:

AFRAC Accreditation Body members, such as SANAS, recognised by AFRAC in the scopes of PT, RMP, Product Certification, Certification of Persons and Management System Certification in subscope MDMS are now internationally recognised.

The increase in scopes that AFRAC is recognised for, ensures that results issued by CABs accredited by AFRAC AB members, such as SANAS, for these scopes are accepted globally, reducing technical barriers to trade, such as the need for re-certification when products or services are exported.

The expansion of the AFRAC MRA to include the scopes of PT, RMP, Product Certification, Certification of Persons and Management System Certification in sub-scope MDMS, has resulted the international recognition of AFRAC AB members, such as SANAS, for theses scopes, and as such the global recognition of results issued by CABs accredited by the AFRAC AB members.

Case Study #3:

AFRAC Scope Extension



SANAS is the only internationally recognised Accreditation Body on the African continent for RMP, and one of 2 Accreditation Body's on the continent recognised for PT, Certification of Persons and Management System Certification – MDMS.

- **Economic Development**
- Industrial production
- Trade
- **Exports**
- Health and Safety



AFRAC Secretariat, Mrs Yolanda Vinnicombe (SANAS) receiving AFRAC's certificates of recognition from ILAC and IAF Chairs during the joint ILAC/IAF General Assembly on 14 /11/ 2023 in Montreal, Canada. 16



The joint ILAC/IAF General Assembly meeting, held in Montreal, Canada, in which AFRAC was represented by AFRAC Secretariat, Mrs Yolanda Vinnicombe. At this meeting, she reported on the MRA activities of AFRAC.

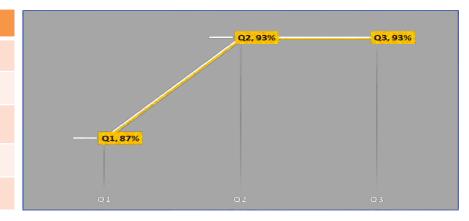


SUMMARY OF ORGANISATIONAL PERFORMANCE

PERFORMANCE OVERVIEW (Q1, 2 & 3)



	Q1	Q2	Q3
Total Number of Targets	15	15	14
Targets Achieved	13 out of 15	14 out of 15	13 out of 14
Targets Overachieved	3 out of 15	3 out of 15	3 out of 14
Targets Not Achieved	2 out of 15	1 out of 15	1 out of 14
Percentage achieved	87%	93%	93%



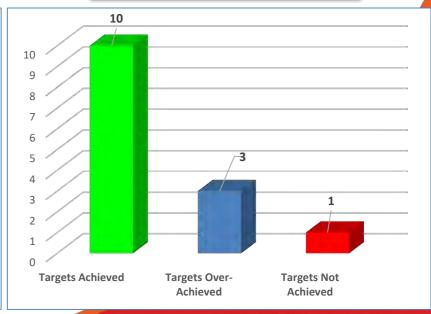
Quarter One

11 10 8 6 4 2 2 2 0 Targets Achieved Targets Over-Achieved Achieved

Quarter Two



Quarter Three



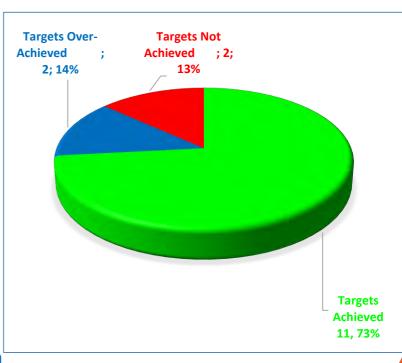
OVERVIEW OF QUARTER ONE PERFORMANCE

TARGETS ACHIEVED

- 1. Accredited 43 Conformance Assessment Bodies
- 2. Commenced engagements with SAPS
- 3. Issued certificates and scopes of accreditation within an average of 12 working days.
- 4. Registers 5 black assessors
- 5. Implemented 60% of the AFRAC Secretariat's APP
- 6. Implemented 40% of the SADCA Secretariat's APP
- 7. Developed and obtained approval of the Annual Stakeholder Engagement Plan
- 8. Implemented 100% of planned activities within the approved Annual Stakeholder Engagement Plan
- 9. Vacancy rate of 3.9% maintained within the reporting period.
- 10. Identified stakeholders/interested parties related to Biobank programme
- 11. Developed the Quarter 1 progress report on SANAS contribution to the relevant Outputs of the dtic Group
- 12. Participated in AFRAC mid-year meetings
- 13. Engaged SAHPRA stakeholders in relation to Blood Transfusion

TARGETS NOT ACHIEVED

- 1. <5% of eligible payments processed after 19 days for the quarter. All eligible payments for the quarter to be made within 30 days.
- 2. Participate in African Regional Standards Organisation (ARSO)



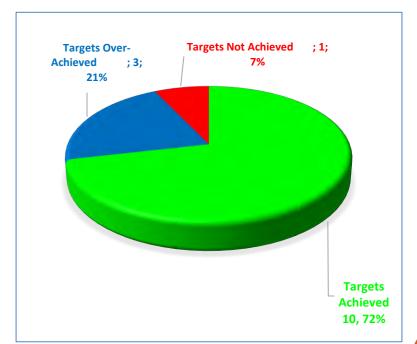
OVERVIEW OF QUARTER TWO PERFORMANCE

TARGETS ACHIEVED

- 1. Accredited 32 Conformance Assessment Bodies
- 2. Achieved 77:23 SANAS income vs government grant
- 3. Undertook engagements with SAPS
- 4. Issued certificates and scopes of accreditation within an average of 13 working days.
- 5. Registers 5 additional black assessors
- 6. Implemented 70% of the AFRAC Secretariat's APP
- 7. Implemented 50% of the SADCA Secretariat's APP
- 8. Implemented 100% of planned activities within the approved Annual Stakeholder Engagement Plan
- 9. Vacancy rate of 2.6% maintained within the reporting period.
- 10. Undertook stakeholder engagement related to Biobank programme
- 11. Hosted Rollout workshop for Business Incubators and Accelerators Programme
- 12. Developed the Quarter 2 progress report on SANAS contribution to the relevant Outputs of the dtic Group
- 13. Participated in AFRAC meetings
- 14. Engaged SAHPRA stakeholders in relation to to medical devices

TARGET NOT ACHIEVED

1. <5% of eligible payments processed after 19 days for the quarter. All eligible payments for the quarter to be made within 30 days. 20 www.sanas.co.za



OVERVIEW OF QUARTER THREE PERFORMANCE

TARGETS ACHIEVED

- 1. Accredited 23 CABs (cumulative of 2129)
- 2. Undertook engagements with SAPS
- 3. 80:20 SANAS income vs government grant
- 4. Implemented 90% of the AFRAC Secretariat's APP
- 5. Implemented 70% of the SADCA Secretariat's APP
- 6. Implemented 100% of the planned quarterly activities in the Annual Stakeholder Engagement
- 7. Maintained a vacancy rate of 2.6%
- 8. Undertook research on Biobank Programme
- 9. Developed the Quarter 3 performance report on SANAS contribution to the relevant Outputs of the dtic Group
- 10. Participated in the PAQI Forum
- 11. Issued certificates and scopes of accreditation within an average of 13 working days
- 12. Registers 5 additional black assessors
- 13. Conducted engagements with Inspection stakeholders

TARGET NOT ACHIEVED

1. <5% of eligible payments processed after 19 days for the quarter. All eligible payments for the quarter to be made within 30 days.



SUMMARY OF TARGETS NOT ACHIEVED IN QUARTER ONE



PROGRAMME: ADMINISTRATION

Annual Target	Quarter 1 Target	Actual Performance	Status Explanation of Variance		
<5% of eligible	<5% of eligible	During Q1, SANAS was in the	Not Achieved	SANAS did not have in place a mechanism to monitor the	
payments processed	payments processed	process of revising its		date of receipt of invoices by relevant managers.	
after 19 days for the	after 19 days for the	processes so as to ensure		SANAS revised the relevant processes and related Forms	
quarter. All eligible	quarter. All eligible	that the date of receipt of		which will ensure that the date of receipt of invoices by	
payments for the	payments for the	invoices by the relevant		managers is captured. The new process was implemented	
quarter to be made	quarter to be made	managers was captured.		in June 2023. Therefore, the correct method of calculation	
within 30 days.	within 30 days.			will be applied from Quarter 2 onwards.	

PROGRAMME: ACCREDITATION

Annual Target	Quarter 1 Target	Actual Performance	Status	Explanation of Variance
Participate in 4 relevant initiatives	Participate in African	As per the preliminary schedule, participation	Not Achieved	SANAS did participate in the
of the PAQI structures, focused	Regional Standards	in the ARSO meeting was planned for Q1,		ARSO General Assembly
on reducing the technical barriers	Organisation (ARSO)	however the meeting took place a week later		meeting that took place in the
to trade within the African		from 03-04 July 2023.		DRC from 03-04 July 2023
Continental Free Trade Area				
				MAAAA 62026 60 72

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SUMMARY OF TARGET NOT ACHIEVED IN QUARTER TWO



PROGRAMME: ADMINISTRATION							
Annual Target	Quarter 2 Target	Actual Performance	Status	Explanation of Variance			
<5% of eligible	<5% of eligible	27% of payments were made after	Not Achieved	The new system of			
payments	payments processed	19 days.		calculation is still being			
processed after	after 19 days for the			institutionalised			
19 days for the quarter. All	quarter. All eligible payments for the	21 out of 228 payments were					
eligible payments	quarter to be made	made after 30 days					
for the quarter to	within 30 days.						
be made within							
30 days.							

SUMMARY OF TARGET NOT ACHIEVED IN QUARTER THREE



PROGRAMME: ADMINISTRATION							
Annual Target	Quarter 3 Target	Actual Performance	Status	Explanation of Variance			
<5% of eligible	<5% of eligible	16% of payments were	Not Achieved	The new system of calculation is still being			
payments	payments	made after 19 days.		institutionalised however improvement has			
processed after	processed after	4 out of 146 payments		been noted from the previous quarter.			
19 days for the	19 days for the	were made after 30 days					
quarter. All	quarter. All eligible			Stringent implementation and relevant			
eligible payments	payments for the			improvements of the new process in Q4			
for the quarter to	quarter to be						
be made within	made within 30						
30 days.	days.						



SANAS CONTRIBUTION TO THE OUTPUT TARGETS OF the dtic GROUP

SANAS CONTRIBUTION TO OUTPUT TARGETS OF the dtic GROUP





INDUSTRIAL PRODUCTION

- 1. Accreditation of CABs
- 2. Development of New Accreditation Programmes

Status: Achieved



ENERGY

Accreditation of Energy
Performance Certificate (EPC)
Bodies

Status: Achieved



EXPORTS AND TRADE

Participation in relevant PAQI structures, focused on reducing the technical barriers to trade within the AfCFTA

Status: Achieved



GREEN ECONOMY

Accreditation of Validation and Verification Certification Bodies

Status: On Track



STAKEHOLDER ENGAGEMENT AND IMPACTS

Development of Case Studies

Status: Achieved



RED TAPE AND STATE CAPABILITY

Improve turn-around times of issuing certificates and scopes of accreditation (average of 13 days)

Status: Achieved



SUMMARY OF FINANCIAL PERFORMANCE



QUARTER ONE





		Year-to-date				
	Budget	Budget Actual Variance				
				Percent		
Programme/Division/Unit	R'000	R'000	R'000	age		
Income						
Accreditation Provision	22380	26299	3919	18%		
Knowledge Transfer	2371	2314	-57	-2%		
Transfer from the dtic	8538	8538	0	0%		
Interest	902	1575	673 759			
Sundry income	30	17	-13	-43%		
Total Income	34,221	38,743	4,522	13.00%		
Expenditure						
Compensation of Employees	18119	16530	1589	9%		
Goods and Services	16209	11034	5175	32%		
Total Expenditure	34,328	27,564	6,764	20.00%		
Surplus/(Deficit)	-107	11,179	11,286			

SUMMARY OF FINANCIAL PERFORMANCE



- For the quarter one, SANAS realised a surplus of R11.179 million.
- Actual year-to-date income exceeded the quarterly budget by R4.522 million.
- This is primarily due to income from accreditation services exceeding its quarterly budget by R3.919 million.
- Expenditure was budgeted at R34.328 million for Quarter 1, however only R27.564 million of the budgeted expenditure was incurred.
- SANAS received income of R38.743 million for Quarter 1.
- 68% of the income was received from Accreditation Services, with 22% from the grant, 6% from knowledge transfer and another 4% from interest income and sundry income.



QUARTER TWO

SUMMARY OF FINANCIAL PERFORMANCE



	2023/24 Approved Budget	Year-to-date Budget Actual Variance			
Programme/Division/Unit	R'000	R'000	R'000	R'000	Percentage
Income					J
Accreditation Provision	89 956	44 760	52 497	7 737	17.00%
Knowledge Transfer	9 485	4 742	3 992	-750	-16.00%
Transfer from the dtic	34 153	17 076	17 076	0	0.00%
Interest	3 610	1 805	3 933	2 128	118.00%
Sundry income	121	60	26	-34	-57.00%
Total Income	137 325	68 443	77 524	9 081	13.00%
Expenditure					
Compensation of Employees	72 478	36 239	33 031	3 208	9.00%
Goods and Services	64 847	32 204	29 498	2 706	8.00%
Total Expenditure	137 325	68 443	62 529	5 914	9.00%
Surplus/(Deficit)	0	0	14 995	14 995	39.00%

SUMMARY OF FINANCIAL PERFORMANCE



- For the second quarter, SANAS realised a surplus of R14.995 million.
- Actual year-to-date income exceeded the quarterly budget by R9.081 million.
- This is primarily due to income from accreditation services exceeding its quarterly budget by R7.737 million.
- Expenditure was budgeted at R68.443 million for Quarter 2, however only R62.529 million of the budgeted expenditure was incurred.
- SANAS received income of R77.524 million for Quarter 2.
- 68% of the income was received from Accreditation Services, with 22% from the grant, 5% from knowledge transfer and another 5% from interest income and sundry income.



QUARTER THREE

SUMMARY OF FINANCIAL PERFORMANCE



2023/24 Approved Budget	Year-to-date Budget Actual Variance			
R'000	R'000	R'000	R'000	Percentage
89 956	67 140	78 568	11 428	17.00%
9 485	7 114	5 408	-1 706	-24.00%
34 153	25 614	22 199	-3 415	-13.00%
3 610	2 707	5 968	3 261	120.00%
121	91	44	-47	-52.00%
137 325	102 666	112 187	9 521	9.00%
Budget	Budget	Actual	Variance	
72 478	54 359	50 224	4 135 8.0	
64 847	48 628	45 895	2 733	6.00%
137 325	102 987	96 119	6 868	7.00%
0	-321	16 068	16 389	30.00%
	Approved Budget R'000 89 956 9 485 34 153 3 610 121 137 325 Budget 72 478 64 847	Approved Budget Budget R'000 R'000 89 956 67 140 9 485 7 114 34 153 25 614 3 610 2 707 121 91 137 325 102 666 Budget Budget 72 478 54 359 64 847 48 628 137 325 102 987	Approved Budget From Budget Sear Actual R'000 R'000 R'000 89 956 67 140 78 568 9 485 7 114 5 408 34 153 25 614 22 199 3 610 2 707 5 968 121 91 44 Budget Actual 72 478 54 359 50 224 64 847 48 628 45 895 137 325 102 987 96 119	Approved Budget Budget Actual Value R'000 R'000 R'000 R'000 89 956 67 140 78 568 11 428 9 485 7 114 5 408 -1 706 34 153 25 614 22 199 -3 415 3 610 2 707 5 968 3 261 121 91 44 -47 137 325 102 666 112 187 9 521 Budget Budget Actual Value 72 478 54 359 50 224 4 135 64 847 48 628 45 895 2 733 137 325 102 987 96 119 6 868

SUMMARY OF FINANCIAL PERFORMANCE



- For the quarter ended 31 December 2023, SANAS realised a surplus of R16.068 million.
- Actual year-to-date income exceeded the quarterly budget by R9.521 million.
- This is primarily due to income from accreditation services exceeding its quarterly budget by R11.428 million.
- Expenditure was budgeted at R102.987 million for Quarter 3, however only R96.120 million of the budgeted expenditure was incurred.
- SANAS received income of R112.187 million for Quarter 3.
- 70% of the income was received from Accreditation Services, with 20% from the grant, 5% from knowledge transfer and another 5% from interest income and sundry income.

SUMMARY OF FINANCIAL PERFORMANCE



- Savings were realised in the compensation of employee expenditure largely due to the position of the CFO being vacant for most of the financial year and the nonpayment of performance bonuses.
- Other expenses are directly propositional to increase in activity in accreditation provision. This includes travel and assessor costs.



SUMMARY OF FINANCIAL POSITION

	Saturday, 01 April 2023	Sunday, 31 December 2023
	R	R
ASSETS		
Non-current assets	59 380 350.97	56 189 785.29
Property, Plant and Equipment	54 880 055.61	52 230 099.32
Intangible assets	4 500 295.37	3 959 685.97
Current assets	72 015 667.11	110 472 604.03
Trade debtors	10 458 379.13	21 263 668.87
Less: Provision for bad debts	(1 056 355.52)	(1 056 355.52
Other receivables from exchange		
transactions	85 704.45	80 050.89
Prepaid Expenses	163 278.97	-
Cash and Cash equivalents	62 364 660.08	90 185 239.78
Total assets	131 396 018.08	166 662 389.32
EQUITY AND LIABILITIES		
Reserves	111 197 540.00	125 170 851.31
Surplus brought forward	111 197 540.00	109 100 978.88
Add: Surplus/(deficit) for the year to		
date		16 069 872.4
O II-Liller	20,400,470,00	44 404 500 04
<u>Current liabilities</u>	20 198 478.08	41 491 538.01
Deferred income - government grant	0.00	8 538 250.03
Deferred income – invoices issued in		
advance	1 452 489.56	22 622 454.57
Trade creditors	6 244 956.10	906 354.50
Accrual for leave pay	3 173 689.30	3 271 027.80
Staff Bonus Accrual	3 261 317.13	3 261 317.13
Income received in advance	5 226 290.72	2 290 760.54
Other provisions	839 735.27	601 373.45
Total equity and liabilities	131 396 018.08	166 662 389.32



SUMMARY OF FINANCIAL POSITION

- The financial position of SANAS is strong with no major movements in individual line items except debtors.
- 85% of debtors were over 120 days due, 2.5% were 90 days, 2% were 60 days, 10% were 30 days and 1% were current.
- In line with established patterns, management expects settlement of debt by most creditors in the 4th quarter.
- Recoverability of debt is expected to be in line with previous years thus no emerging risks to be noted.
- Management has also engaged various creditors to ensure collectability (e.g. NHLS).

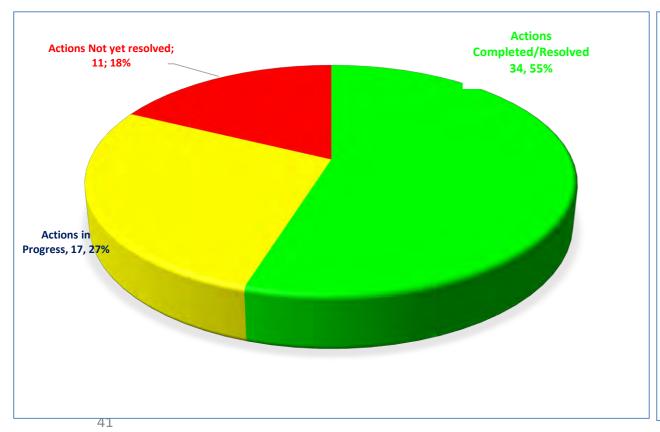


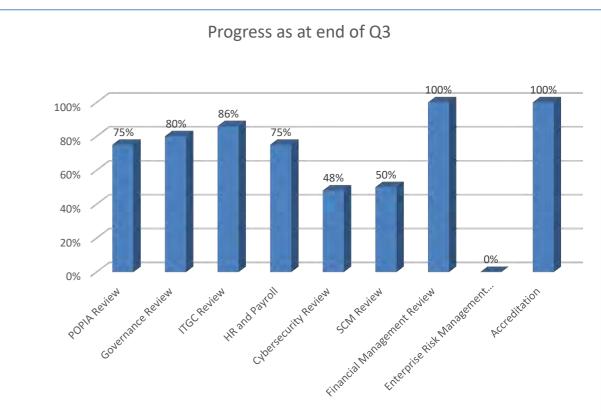
SUMMARY OF AUDIT MATRIX

SUMMARY OF INTERNAL AUDIT FINDINGS



For the 2022/2023 and 2023/24 financial years, nine Internal Audits were conducted, and relevant Action Plans are being implemented. As at the end of Quarter 3, out of the 62 Actions that were due, 55% of the actions have been completed. Mitigating measures are being put in place to avoid a recurrence of these findings which places the exposure under control thus minimising risk to the business.

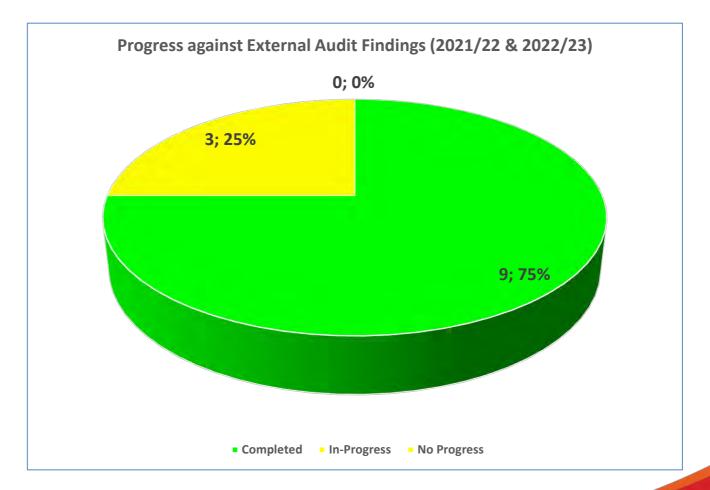




SUMMARY OF EXTERNAL AUDIT FINDINGS



There were four (4) findings made against the entity during the 2021/2022 external audit and nine (9) findings during the 2022/2023 external audit, totalling to 13 findings. Graph below depicts progress as at end of Quarter 3 with regards to the 12 Findings that were due.



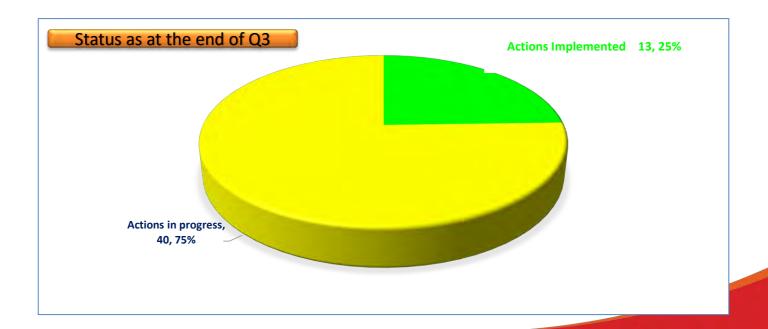


SUMMARY ON RISK MANAGEMENT REPORT

RISK MANAGEMENT (1)



No.	STRATEGIC RISKS	NUMBER OF ACTIONS
1.	Rejection of South Africa's goods and services, resulting in enterprises being uncompetitive due to Sanitary and Phyto Sanitary (SPS) and Technical Barriers to Trade (TBT)	4
2.	Inability to sustain growth due to reduced/limited resources and the cost of running the business	4
3.	Inability to execute the Mandate of the Entity due to the Shortage and Loss of critical and core skills (employees)	3
4.	Insufficient technical expertise required to assess specific accreditation scopes	6
5.	Business disruption due to failure of Information Technology (IT) systems/infrastructure and IT security	13
6.	Inability to meet the increased government requirements/changing legislative requirements and policy	7
7.	Lack of impartiality in SANAS accreditation processes.	7
8.	Business disruptions due damage or theft of facilities, equipment and vehicle fleet	9
	TOTAL	53





HUMAN RESOURCE MATTERS

HUMAN RESOURCE MATTERS (1)



Industrial / Labour Relations

_	Q1 = No labour relations / industrial relations matters were recorded during this reporting period.
	Q2 = One (1) written warning that is related to misconduct was issued to an employee and recorded by the HR Department.
	Q3 = Two (2) final written warnings that related to misconduct were issued to employees, two (2) informal complaints and one
	(1) grievance enquiry were recorded by the HR Department.
	The NEHAWU Union/Shop Stewards have an open relationship with SANAS Management which is maintained through informal
	sessions where the union can openly engage HR/Executive/CEO to raise matters that affect their members.
	To formalise the engagements, the ACEO has proposed four meetings in a year with the Union. With the first meeting

Skills Development

scheduled in the first Quarter of 24/25 FY.

□ Throughout the financial year to date, SANAS continued to focus on staff development and initiatives that contributes to economic development i.e., Business-aligned bursaries to staff members, skills development interventions and interventions.

HUMAN RESOURCE MATTERS (1)



Integrated Employee Wellness Programme (IEWP)

- □ SANAS continues to support it's employees through the Employee Wellness Programme offered through the SANAS Wellness partner, ICAS. ICAS provides free counselling to staff and immediate family members at a monthly retainer fee.
- ☐ Throughout the financial year, various wellness initiatives and talks have been hosted as part of the programme, together with partners such as Momentum and Vitality, amongst others.

B-BBEE: Supplier Development and Socio-Economic Development

- □ SANAS continuously ensures that it supports the B-BBEE provisions and other socio-economic initiatives that are introduced by the government.
- During the second quarter, SANAS embarked on completing the process of working with the B-BBEE verification agency to get a new B-BBEE Cerificate.
- ☐ The SANAS team is currently working on the recommendations report as guided by the B-BBEE Commission, to a set in improving the status level of the SANAS certificate.

HUMAN RESOURCE MATTERS (2)



Social Responsibility: Support of Current Beneficiaries - Morena Children's Village

- □ SANAS continues to conduct monitoring and evaluation of the previous beneficiary, Morena Childrens Village, which is black-female owned and houses over 50 orphaned children of various ages. These children are provided their basic needs including schooling.
- □ SANAS purchased an industrial baking oven for the home, in order to generate income and to be financially stable. Due to the home not having sufficient space for the oven, the officials from the Department of Social Development advised that the baking be put on-hold until the home have a bigger space. SANAS will continue to follow up with the home, to assess their situation.
- □ During the third quarter, the focus was on CSI Governance matters. SANAS has focussed on developing Corporate Social Investment Procedure which will form part of Human Resource Policies and Procedures The procedure will give guidance in terms of the nomination of beneficiaries to support, and other processes that are required to be followed.

CONCLUSION



- Following the Quarter One performance results of 87%, SANAS improved its performance to 93% for Quarters 2 & 3.
- In terms of financial performance, at the end of Quarter 3, SANAS realised a surplus of R16.068 million with actual year-to-date income exceeding the quarterly budget by R9.521 million.
- With regards to implementation of Audit recommendations, there is room for improvement and the implementation of the Audit Action Plan has been prioritised with the aim of clearing all findings by end of this financial year.
- Lastly, SANAS has concluded the development of its 2024/25 Annual Performance Plan focused on identified priorities in line with relevant Output targets of the dtic Group.



THANK YOU