

2017-18 Annual Citizens Report



the dti

Department
Trade and Industry
REPUBLIC OF SOUTH AFRICA



Acronyms and Abbreviations

TERM	DEFINITION
AGOA	African Growth and Opportunity Act
AIS	Automotive Investment Scheme
APSS	Agro Processing Support Scheme
B-BBEE	Broad-Based Black Economic Empowerment
BEE	Black Economic Empowerment
BIS	Black Industrialist Scheme
BPS	Business Process Services
CIPC	Companies and Intellectual Property Commission, a public entity of the dti
CPFP	Capital Projects Feasibility Programme
CSIR	Council of Scientific and Industrial Research
CT	Companies Tribunal, a public entity of the dti
CTCP	Clothing and Textiles Competitiveness Programme
CTFA	Continental Free-Trade Area
EAC	East African Community
ECIC	Export Credit Insurance Corporation of South Africa, a public entity of the dti
EEIP	Equity Equivalent Investment Programme
EMIA	Export Marketing and Investment Assistance
EU	European Union
FRSC	Financial Reporting Standards Council
GEPP	Global Exporter Passport Programme
GLP	Good Laboratory Practice
ICT	Information and Communication Technology
IDZ	Industrial Development Zone
IEMS	Integrated Electronic Management System
IP	Intellectual Property
IPAP	Industrial Policy Action Plan
ISP	Incubator Support Programme
KZN	KwaZulu-Natal
MCEP	Manufacturing Competitiveness Enhancement Programme
MoU	Memorandum of Understanding
MTSF	Medium Term Strategic Framework
NCC	National Consumer Commission, a public entity of the dti
NCR	National Credit Regulator, a public entity of the dti
NCT	National Consumer Tribunal, a public entity of the dti
NDP	National Development Plan
NEF	National Empowerment Fund, a public entity of the dti
NEPAD	New Partnership for Africa's Development
NGB	National Gambling Board, a public entity of the dti
NLA	National Liquor Authority

NLC	National Lotteries Commission, a public entity of the dti
NLDTF	National Lotteries Distribution Trust Fund
NMISA	National Metrology Institute of South Africa, a public entity of the dti
NMISA	National Metrology Institute of South Africa, a public entity reporting to the dti
NRCS	National Regulator for Compulsory Specification, a public entity of the dti
PwD	People with Disabilities
SA	South Africa
SABS	South African Bureau of Standards, a public entity of the dti
SACU	Southern African Customs Union
SANAS	South African National Accreditation System, a public entity of the dti
SEZ	Special Economic Zone
SMME	Small, Micro and Medium Enterprise
SOEs	State Owned Entities
SPII	Support Programme for Industrial Innovation
SSAS	Sector-Specific Assistance Scheme
the dti	The Department of Trade and Industry
THRIP	Technology for Human Resources and Industry Programme
UWC	University of the Western Cape

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Introduction by the Director-General



As the custodian of the country's industrial policy, **the dti** is tasked with facilitating industrialisation and economic development that results in the promotion of trade, inclusive growth and the creation of employment.

The department continued to play a leading role in the formation of trade and investment policy in South Africa, with the aim of promoting and facilitating sustainable growth and economic development. This is achieved through efforts to build an equitable multilateral trading system that facilitates development, strengthens trade and investment links with key economies, and fosters African development through regional and continental integration.

The department's work is aligned with the strategic objectives outlined in the National Development Plan (NDP), the annual Medium Term Budget Policy Statement and the 2014-2019 Medium Term Strategic Framework (MTSF). During the period under review, the department's priorities were to provide support to the manufacturing sector, facilitate international trade, and promote investment and B-BBEE.

I extend my sincerest gratitude to all staff and stakeholders who have contributed to the department's good performance in the period under review.

Mr Lionel October

Director-General

Date:

1. Who are we

1.1 Vision

A dynamic industrial, globally competitive South African economy, characterised by inclusive growth and development, decent employment and equity, built on the full potential of all citizens.

1.2 Mission

the dti aims to:

- Provide leadership to the South African economy through its understanding of the economy, its ability to identify economic opportunities and potential, and its contribution to government economic priorities;
- Act as a catalyst for the transformation and development of the economy;
- Respond to the challenges and opportunities of the economic citizens and contribute to the achievement of government's strategic objectives; and
- Provide a predictable, competitive, equitable and socially responsive environment for investment, enterprise and trade.

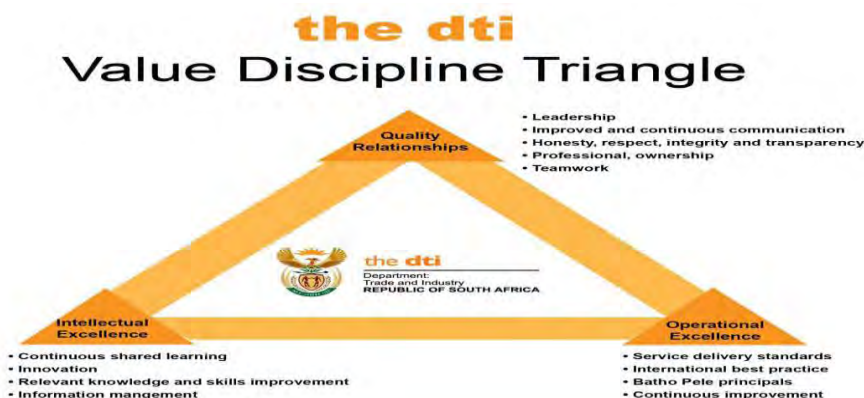
1.3 the dti's strategic outcome-oriented goals

- Facilitate the transformation of the economy to promote industrial development, investment, competitiveness and employment creation;
- Build mutually beneficial regional and global relations to advance South Africa's trade, industrial policy and economic development objectives;
- Facilitate broad-based economic participation through targeted interventions to achieve more inclusive growth;
- Create a fair regulatory environment that enables investment, trade and enterprise development in an equitable and socially responsible manner; and
- Promote a professional, ethical, dynamic, competitive and customer-focused working environment that ensures effective and efficient service delivery.

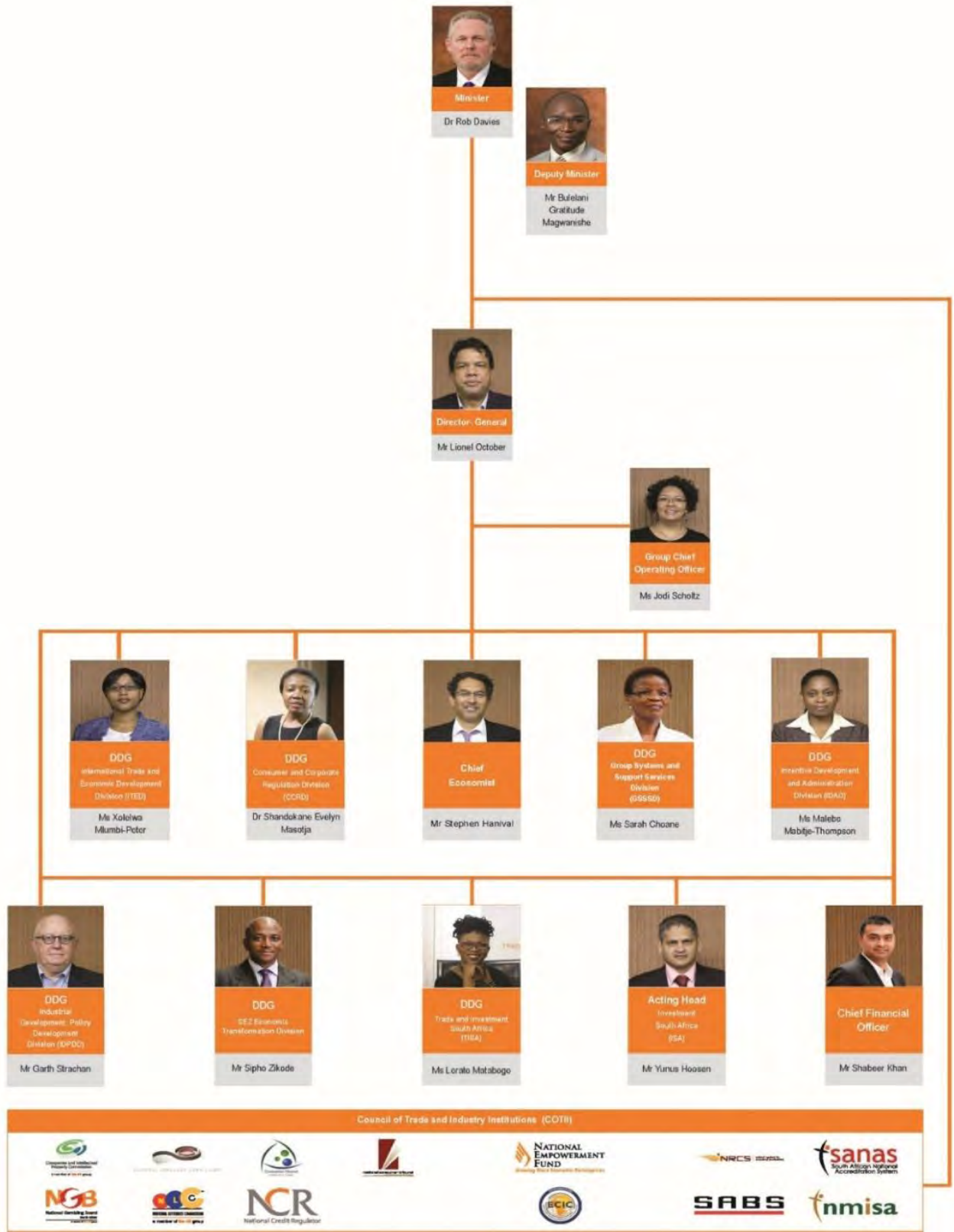
1.4 Values

the dti Values are:

- **Intellectual excellence** which is built on service delivery standards, international best practice, Batho Pele Principles, continuous improvement.
- **Quality relationships** aimed at improved and continuous communication, honesty, respect, integrity, transparency, professionalism, ownership, leadership, teamwork.
- **Operational excellence** which encompass continuous shared learning, innovation, relevant knowledge and skills improvement.



1.5 Organisational Structure



1.6 Legal Mandate

In carrying out its mandate, **the dti** is governed by the legislation outlined below:

Table: Key Legislation

Name of Act	Purpose
Abolition of the Fuel Research Institute and Coal Act, 1983 (Act No. 30 of 1983)	Repeal the Fuel Research Institute and Coal Act, 1963, and provide for the vesting of the assets and liabilities, and the transfer of the employees of the Fuel Research Institute in and to the Council for Scientific and Industrial Research (CSIR).
Accreditation for Conformity Assessment, Calibration and Good Laboratory Practice Act, 2006 (Act No. 19 of 2006)	Provide for an internationally recognised and effective accreditation and monitoring system for the Republic of South Africa by establishing the South African National Accreditation System (SANAS) as a juristic person; to recognise SANAS as the only accreditation body in the Republic of South Africa for the accreditation of conformity assessment and calibration as well as the monitoring of good laboratory practice (GLP).
Alienation of Land Act, 1981 (Act No. 68 of 1981)	Regulate the alienation of land in certain circumstances and to provide for matters connected therewith.
Broad-Based Black Economic Empowerment Act, 2003 (Act No. 53 of 2003)	Establish a legislative framework for the promotion of black economic empowerment (BEE); empower the Minister to issue codes of good practice and publish transformation charters; establish the B-BBEE Advisory Council; and provide for matters connected therewith.
Companies Act, 2008 (Act No. 71 of 2008)	Provide a new legislative framework for the incorporation, registration and management of companies; establish a Companies and Intellectual Property Commission (CIPC) and CT; and provide for matters connected therewith.
Consumer Protection Act, 2008 (Act No. 68 of 2008)	Promote a fair, accessible and sustainable marketplace for consumer products and services, and for that purpose to establish national norms and standards relating to consumer protection; provide for improved standards of consumer information; prohibit certain unfair marketing and business practices; promote responsible consumer behaviour; promote a consistent legislative and enforcement framework relating to consumer transactions and agreements; establish the National Consumer Commission (NCC); and repeal certain laws.
Convention on Agency in the International Sale of Goods Act, 1986 (Act No. 4 of 1986)	Provide for the application in the Republic of South Africa of the Convention on Agency in the International Sale of Goods adopted by the United Nations International Institute for the Unification of Private Law.
Copyright Act, 1978 (Act No. 98 of 1978)	Regulate copyright in respect of, among other things, artistic works, dramatic works, computer programs, and musical and literary works.
Counterfeit Goods Act, 1997 (Act No. 37 of 1997)	Strengthen prohibitions on trade in counterfeit goods; confer powers on inspectors and the police to enter and search premises, with and without a warrant; and confer powers on customs and excise to seize and detain suspected counterfeit goods.
Designs Act, 1993 (Act No. 195 of 1993)	Consolidate the law relating to designs; provide for the registration of designs; and delineate the rights pertaining thereto.
Export Credit and Foreign Investments Insurance Act, 1957 (Act No. 78 of 1957)	Establish the Export Credit Insurance Corporation and promote trade with countries outside the Republic of South Africa by providing for the insurance, on behalf of the Government of the Republic of South Africa, of contracts in connection with export transactions, investments and loans or similar facilities connected with such transactions.
Expropriation (Establishment of Undertakings) Act, 1951 (Act No. 39 of 1951)	Provide for the expropriation of land and the taking of the right to use land temporarily for or in connection with the objects or undertakings of national importance.
Housing Development Schemes for Retired Persons Act, 1988 (Act No. 65 of 1988)	Regulate the alienation of certain interests in housing development schemes for retired persons, and provide for matters connected therewith.
Intellectual Property Laws Rationalisation Act, 1996 (Act No. 107 of 1996)	Provide for the integration of intellectual property rights subsisting in the former homelands (Transkei, Bophuthatswana, Venda and Ciskei) into the national system; extend South African intellectual property rights legislation throughout the Republic of South Africa; and repeal certain intellectual property laws.

Name of Act	Purpose
International Convention for Safe Containers Act, 1985 (Act No. 11 of 1985)	Provide for the application in the Republic of South Africa of the International Convention for Safe Containers so as to maintain a high level of safety of human life in the handling, stockpiling and transporting of containers.
Legal Metrology Act, 2014 (Act No. 9 of 2014)	Provide for the administration and maintenance of legal metrology technical regulations in order to promote fair trade and protect public health and safety and the environment; and provide for matters connected therewith.
Liquor Act, 2003 (Act No. 59 of 2003)	Establish national norms and standards to maintain economic unity within the liquor industry; provide for essential national standards and minimum standards required for the rendering of services; provide for measures to promote cooperative governance in the area of liquor regulation; and provide for matters connected therewith.
Lotteries Act, 1997 (Act No. 57 of 1997)	Establish a National Lotteries Commission (NLC), and regulate and prohibit lotteries and sports pools.
Manufacturing Development Act, 1993 (Act No. 187 of 1993)	Establish the Manufacturing Development Board; provide for the establishment of programmes for manufacturing development; and provide for matters incidental thereto.
Measurement Units and Measurement Standards Act, 2006 (Act No. 18 of 2006)	Provide for the use of the measurement units of the International System of Units; provide for the designation, keeping and maintenance of national measurement units and standards; provide for the establishment and functions of the National Metrology Institute of South Africa (NMISA); and provide for the repeal of certain laws.
Merchandise Marks Act, 1941 (Act No. 17 of 1941)	Make provision concerning the marking of merchandise and of coverings in or with which merchandise is sold, and the use of certain words and emblems in connection with business.
National Building Regulations and Building Standards Act, 1977 (Act No. 103 of 1977)	Provide for the promotion of uniformity in the law relating to the erection of buildings in the areas of jurisdiction of local authorities and for the prescribing of building standards.
National Credit Act, 2005 (Act No. 34 of 2005)	Establish the National Credit Regulator and National Consumer Tribunal and promote a fair and non-discriminatory marketplace for access to consumer credit, and for that purpose provide for the general regulation of consumer credit and improved standards of consumer information.
National Empowerment Fund Act, 1998 (Act No. 105 of 1998)	Establish a trust for the promotion and facilitation of ownership of income-generating assets by historically disadvantaged persons; set out the objects of the trust; provide for the powers, appointment and mode of operation of the trustees; provide for the establishment of other investment entities for the attainment of the objects; provide for the powers of the Minister to give implementation directives; provide for the sale of shares in state-owned commercial enterprises at a discount to the trust or by the trust to the beneficiaries; provide for the control of the financial affairs of the trust; provide for the establishment of an investment holding company by the trust; provide for the promulgation of regulations; provide for the dissolution of the trust; and provide for other incidental matters.
National Gambling Act, 2004 (Act No. 7 of 2004)	Provide for the coordination of concurrent national and provincial legislative competence over matters relating to casinos, racing, gambling and wagering; provide for the continued regulation of those matters, and for that purpose establish certain uniform norms and standards applicable to national and provincial regulation and the licensing of certain gambling activities; provide for the creation of additional uniform norms and standards applicable throughout the Republic of South Africa; retain the National Gambling Board; establish the National Gambling Policy Council; repeal the National Gambling Act, 1996; and provide for matters incidental thereto.
National Regulator for Compulsory Specifications Act, 2008 (Act No. 5 of 2008)	Provide for the administration and maintenance of compulsory specifications in the interest of public safety, health and environmental protection; and provide for the establishment of the National Regulator for Compulsory Specifications (NRCS).
National Supplies Procurement Act, 1970 (Act No. 89 of 1970)	Empower the responsible Minister to manufacture, produce, acquire, hire or import goods; acquire, hire or supply services; exercise control over goods and services, and the manufacture, production, processing and treating of goods; and provide for the establishment and administration of a National Supplies Procurement Fund.

Name of Act	Purpose
Non-Proliferation of Weapons of Mass Destruction Act, 1993 (Act No. 87 of 1993)	Provide for control over weapons of mass destruction and establish a council to control and manage matters relating to the proliferation of such weapons in the Republic of South Africa; determine its objectives and functions; and prescribe the manner in which it is to be managed and controlled.
Patents Act, 1978 (Act No. 57 of 1978)	Provide for the registration and granting of letters, patents for inventions, and for the rights of a patentee.
Performers' Protection Act, 1967 (Act No. 11 of 1967)	Provide for the protection of the rights of performers of literary and artistic works.
Property Time-Sharing Control Act, 1983 (Act No. 75 of 1983)	Regulate the alienation of time-sharing interests pursuant to property time-sharing schemes.
Protection of Businesses Act, 1978 (Act No. 99 of 1978)	Restrict the enforcement in the Republic of South Africa of certain foreign judgments, orders, directions, arbitration awards and letters of request; and prohibit the furnishing of information relating to businesses in compliance with foreign orders, directions or letters of request.
Protection of Investment Act, 2015 (Act No. 22 of 2015) [Assented to by the President on 15 December 2015 but has not yet commenced]	Provide for the protection of investors and their investments; achieve a balance of rights and obligations that apply to all investors; and provide for matters connected therewith.
Rationalisation of Corporate Laws Act, 1996 (Act No. 45 of 1996)	Provide that certain corporate laws shall apply throughout the Republic of South Africa; repeal certain corporate laws; and provide for the retrospective incorporation of certain putative close corporations.
Registration of Copyright in Cinematograph Films Act, 1977 (Act No. 62 of 1977)	Provide for the registration of copyright in cinematograph films and for matters connected therewith.
Share Blocks Control Act, 1980 (Act No. 59 of 1980)	Control the operation of share block schemes – any scheme in terms of which a share, in any manner whatsoever, confers a right to or an interest in the use of immovable property.
Space Affairs Act, 1993 (Act No. 84 of 1993)	Provide for the establishment of a council to manage and control certain space affairs in the Republic of South Africa; determine its objects and functions; and prescribe the manner in which it is to be managed and controlled.
Special Economic Zones Act, 2014 (Act No. 16 of 2014)	Provide for the designation, development and management of special economic zones; establish an advisory board and a fund; regulate the issuing, suspension, withdrawal and transfer of permits; and provide for matters connected therewith.
Standards Act, 2008 (Act No. 8 of 2008)	Provide for the development, promotion and maintenance of standardisation and quality in connection with commodities and the rendering of related conformity assessment services and for that purpose provide for the continued existence of the South African Bureau of Standards (SABS) as the peak national institution; provide for the repeal of the Standards Act, 1993; and provide for transitional arrangements.
Sugar Act, 1978 (Act No. 9 of 1978)	Consolidate and amend the laws relating to the sugar industry; and provide for matters incidental thereto.
Temporary Removal of Restrictions on Economic Activities Act, 1986 (Act No. 87 of 1986)	Empower the president to suspend temporarily laws or conditions, limitations or obligations thereunder if their application unduly impedes economic development or competition.
Trade Marks Act, 1993 (Act No. 194 of 1993)	Consolidate the law relating to trademarks; and provide for the registration of trademarks, the certification of trademarks and collective trademarks, and for the protection of rights relating thereto.
Unauthorised Use of Emblems Act, 1961 (Act No. 37 of 1961)	Provide for the continued operation of certain laws relating to the use of certain emblems and representations; and extend the scope of such laws.

2. What do we do

2.1 Services provided by the dti

In driving South Africa to becoming a dynamic industrial, globally competitive economy **the dti** has structured its operations as follows:

Cluster	Strategic Outcome	Key service	Services
Economic Empowerment	Facilitate broad-based economic participation through targeted interventions to achieve more inclusive growth	To drive economic transformation and increase participation in industrialisation.	<ul style="list-style-type: none"> • Fostering and stimulating of industrialisation and structural change through the development and deployment of technologies and skills development programmes. • Provision of B-BBEE verification and consultancy accreditation • Provision of sector charter approvals; and • Promotion of the regional economy towards a more spatially balanced economy through the development of policies, strategies and programmes; SEZs, clusters and incubators amongst other things.
Industrial development	Facilitate the transformation of the economy to promote industrial development, investment, competitiveness and employment creation	To design and implement policies, strategies and programmes to strengthen the ability of manufacturing and other sectors of the economy, to create decent jobs and increase value addition and competitiveness in both domestic and export markets	<ul style="list-style-type: none"> • Developing policies, strategies and programmes to strengthen the ability of manufacturing and other value-adding sectors to create decent jobs and increase value-addition and competitiveness in domestic and export markets, as set out in the annual three-year rolling IPAP. • Developing and implementing high-impact sector strategies focused on manufacturing and other value-adding sectors to create decent jobs and increase value-addition and competitiveness in domestic and export markets, as set out in the annual three-year rolling IPAP.
Trade, Exports and Investment	Build mutually beneficial regional and global relations to advance South Africa's trade, industrial policy and economic development objectives	Increase export capacity and support direct investment flows through an effectively managed network of foreign trade offices and strategies for targeted markets	<ul style="list-style-type: none"> • Promoting investment to increase the quality and quantity of foreign and domestic direct investment by providing investment, recruitment, problem solving and information services. • Promoting exports for South African value-added goods and services to increase market share in targeted high-growth markets and sustain market share in traditional markets. • Promoting trade by administering and providing corporate services to the department's foreign office network of foreign economic representatives in various countries to enable South African businesses to access global markets. • Positioning South Africa as a reliable trade partner and improving and expanding the country's exporter base through Export Development.
		Build an equitable global trading system that facilitates development by strengthening trade and investment links	<ul style="list-style-type: none"> • Facilitating bilateral and multilateral trade relations and agreements. • Facilitating bilateral and multilateral African

Cluster	Strategic Outcome	Key service	Services
		with key economies and fostering African development, including regional and continental integration and development co-operation in line with the New Partnership for Africa's Development (NEPAD).	trade relations aimed at deepening regional integration. <ul style="list-style-type: none"> • Issuing of export and import permits for controlled goods as per the Non-Proliferation of Weapons of Mass Destruction Act, Act 87 of 1993.
Financial Assistance (incentives)	Facilitate the transformation of the economy to promote industrial development, investment, competitiveness and employment creation	Provision of financial support to qualifying companies through incentives. Financial support is offered for various economic activities, including manufacturing, business competitiveness, export development and market access, as well as foreign direct investment.	<ul style="list-style-type: none"> • Broadening Participation Incentives provide incentive programmes that promote broader participation in the mainstream economy by businesses owned by individuals from historically disadvantaged communities and marginalised regions. <ul style="list-style-type: none"> (i) Incubation Support Programme (ISP) (ii) Support Programme for Industrial Innovation (SPII) (iii) Technology and Human Resources for Industry Programme (THRIP) • Manufacturing Incentives provides incentives to promote additional investment in the manufacturing sector <ul style="list-style-type: none"> (i) Manufacturing Competitive Enhancement Programme (MCEP) (ii) Capital Projects Feasibility Programme (CPFP) (iii) Automotive Investment Scheme (AIS) (iv) Export Marketing and Investment Assistance (EMIA) (v) Sector-Specific Assistance Scheme (SSAS) (vi) Section 12I Tax Allowance Incentive (12I) • Services Investment Incentives provides incentive programmes that promote increased investment and job creation in the services sector. <ul style="list-style-type: none"> (i) Business Process Services incentive (BPS) (ii) Film and Television Incentive
Legislation and Business Regulation	Create a fair regulatory environment that enables investment, trade and enterprise development in an equitable and socially responsible manner.	Development and reviewing of regulatory systems in the areas of competition, consumer protection, company and intellectual property, as well as public interest regulation. It also oversees the work of national and provincial regulatory agencies mandated to assist the dti in providing competitive and socially responsible business and consumer regulations, for easy access to redress and efficient markets.	<ul style="list-style-type: none"> • Reviewing, developing and drafting policies and legislation in the areas of liquor, gambling, lotteries, credit, consumer protection, company and intellectual property, as well as public interest regulation. • Registering and issuing licenses to macro-manufacturers and distributors of liquor.

3. Our standards, and how we have met them

In compliance with the requirements of Public Service Regulations 2001, as amended and the White Paper on Transforming Public Service Delivery, 1997, **the dti** identified two (2) key services that needed to be improved over the three (3) year period starting from 2015/16 to 2017/18 financial years. For the period under review, **the dti** implemented the second year of the 2015/18 Service Delivery Improvement Plan, which aims to improve the following areas:

3.1 Provision of financial and non-financial support through incentives

- **Quality and Quantity:** Reducing turnaround times for processing applications for Film and TV incentive as well as claims for BPS incentive; and
- **Access:** An online application system will provide equal access to all service beneficiaries

3.2 Issuing of manufacturers and/or distributors of liquor licenses

- **Quality and Quantity:** Reducing turnaround times and adequately addressing delays in the processing of applications;
- **Access:** An online application system and the development of IT solutions is underway as it will provide equal access to all service beneficiaries; and
- **Redress:** There are currently no efficient complaints handling, appeal and review systems and procedures in the Act. The NLA is proposing an internal appeal and review process to be incorporated as an amendment to the legislation. This will afford applicants an opportunity to find redress internally instead of going to courts. The NLA will also have an opportunity to manage the expectations of clients and risks associated with court challenges and expenses.

KEY SERVICES	SERVICE BENEFICIARY	CURRENT STANDARD		DESIRED STANDARD			
		2016/17		2017/18	Actual Achievements	Reasons for Variance	Corrective Action
Provide financial support through BPS incentive	Medium, large, black business. South African exporters	Quantity:	All completed applications and claims approved or paid within 50 working days	All completed applications and claims approved or paid within 40 working days	All completed applications and claims approved or paid within 30 days	The team worked extra hours to meet the claims and applications deadlines	None
		Quality:	100% applications and claims complies with requirements in the guidelines	100% applications and claims complies with requirements in the guidelines	100% applications and claims complied with requirements in the guidelines	None	None
		Consultation	80 information sharing consultative sessions with strategic stakeholders annually	100 information sharing consultative sessions with strategic stakeholders annually	130 information sharing and consultative sessions were held with strategic stakeholders annually	International trips resulted in a need for additional consultations and roadshows	None
		Access	Information can be accessed through, the dti Regional offices (Pretoria, Cape Town, Port Elizabeth and Durban) or visit	Information can be accessed through, the dti Regional offices (Pretoria, Cape Town, Port Elizabeth and Durban) or visit	Information was accessed through the dti Regional Office (Pretoria, Cape Town, and Durban) or visit the dti website	The process to develop electronic system called IEMS was discontinued	A new system will be developed

KEY SERVICES	SERVICE BENEFICIARY	CURRENT STANDARD		DESIRED STANDARD			
		2016/17		2017/18	Actual Achievements	Reasons for Variance	Corrective Action
			the dti website and submit applications using an electronic system	the dti website and submit applications using an electronic system	and applications were submitted using manual system		
		Courtesy	Acknowledge receipt of application and claims forms within two (2) working days Applicants are afforded an opportunity to respond and rectify deficiencies before a final decision is made	Acknowledge receipt of application and claims forms within one (1) working day Applicants are afforded an opportunity to respond and rectify deficiencies before a final decision is made	Acknowledged receipt of application and claims forms within one (1) working day Applicants were afforded an opportunity to respond and rectify deficiencies before a final decision was made	None	None
		Open & Transparency	Through the dti website and annual report	Through the dti website and annual report	Through the dti website and annual report	None	None
		Information	Brochures are distributed in the regional offices, workshop venues and information about incentives pasted on the dti website Increase awareness regarding the dti programmes in provinces by conducting workshops, and/or imbizo's, advertising in print, voice media annually	Brochures are distributed in the regional offices, workshop venues and information about incentives pasted on the dti website Increase awareness regarding the dti programmes in provinces by conducting workshops and/or imbizo's, advertising in print, voice media annually	Brochures were distributed in the regional offices, workshop venues and information about incentives posted on the dti website Increased awareness regarding the dti programmes in provinces by conducting workshops and/or imbizo's, advertising in print, voice media annually	None	None
		Redress	90% of enquiries responded to within 48 hours Handle customer complaints promptly and send an apology	90% of enquiries were responded to within 48 hours Handle customer complaints promptly and	90% of enquiries were responded to within 48 hours Handled customers complaints promptly and	None	None

KEY SERVICES	SERVICE BENEFICIARY	CURRENT STANDARD		DESIRED STANDARD			
		2016/17		2017/18	Actual Achievements	Reasons for Variance	Corrective Action
			to customers within a period of 1 working day of receipt	send an apology to customers within a period of 1 working day of receipt	sent an apology to customers within a period of 1 day of receipt		
		Value for Money	Competitive and sustainable SMMEs, exporters and investors that contributes to growth of the economy	Competitive and sustainable SMMEs, exporters and investors that contributes to growth of the economy	Competitive and sustainable SMME's exporters and investors that contributed to the economy	None	None
		Time:	50 days	40 days	30 days	The team worked extra hours to meet the claims and applications deadlines	None
		Cost:	R2,700 000.00	R2,700 000.00	R4,028 135.32	Cost to provide the service was more than anticipated; additional budget was allocated	None
		Human Resources:	BPS 1 x Director 1 x Deputy Director 1 x Assistant Director 2 x Trade and Industry Advisor 1 x Advanced Team Assistant	BPS 1 x Director 1 x Deputy Director 1 x Assistant Director 2 x Trade and Industry Advisor 1 x Advanced Team Assistant	BPS 1 x Director 1 x Deputy Director 1 x Assistant Director 1 x Trade and Industry Advisor 1 x Advanced Team Assistant	One official retired in November 2017	Motivate for the post to be advertised as soon as possible
Provide financial support through Film and TV production	Medium, large, black business, South African exporters	Quantity:	All completed applications and claims approved or paid within 50 working days	All completed applications and claims approved or paid within 40 working days	All completed applications were approved within 30 days and all completed claims were paid within 40 working days	Frequent engagements with applicants on a regular basis led to more efficient service delivery	None
		Quality:	100% applications and claims complies with requirements in the guidelines	100% applications and claims complies with requirements stipulated in the guidelines	100% applications and claims complied with requirements in the guidelines	None	None

KEY SERVICES	SERVICE BENEFICIARY	CURRENT STANDARD		DESIRED STANDARD			
		2016/17		2017/18	Actual Achievements	Reasons for Variance	Corrective Action
		Consultation	80 information sharing consultative sessions with strategic stakeholders annually	100 information sharing consultative sessions with strategic stakeholders annually	111 information sharing consultative sessions with strategic stakeholder annually	There were a lot of stakeholders who were interested in the incentive schemes	None
		Access	Information can be accessed through, the dti Regional offices (Pretoria, Cape Town, Port Elizabeth and Durban) or visit the dti website and submit applications using an interactive system	Information can be accessed through, the dti Regional offices (Pretoria, Cape Town, Port Elizabeth and Durban) or visit the dti website and submit applications using an interactive system	Information was accessed through the dti Regional Offices (Pretoria, Cape Town, and Durban) or visited the dti website and applications were submitted using a manual system	The process to develop electronic system called IEMS was discontinued	A new system will be developed
		Courtesy	Acknowledge receipt of application and claims forms within two (2) working days Applicants are afforded an opportunity to respond and rectify deficiencies before final decision is made	Acknowledge receipt of application and claims forms within one (1) working day Applicants are afforded an opportunity to respond and rectify deficiencies before final decision is made	Acknowledged receipt of application and claim forms within one (1) working day Applicants were afforded an opportunity to respond and rectify deficiencies before final decision was made	None	None
		Open & Transparency	Through the dti website and annual report	Through the dti website and annual report	Through the dti website and annual report	None	None
		Information	Brochures are distributed in the regional offices, workshop venues and information about incentives posted on the dti website Increase awareness regarding the dti programmes in provinces by	Brochures are distributed in the regional offices, workshop venues and information about incentives posted on the dti website Increase awareness regarding the dti programmes in provinces by	Brochures were distributed in the regional offices, workshop venues and information about incentives were posted on the dti website Increased awareness regarding the dti programmes in provinces by	None	None

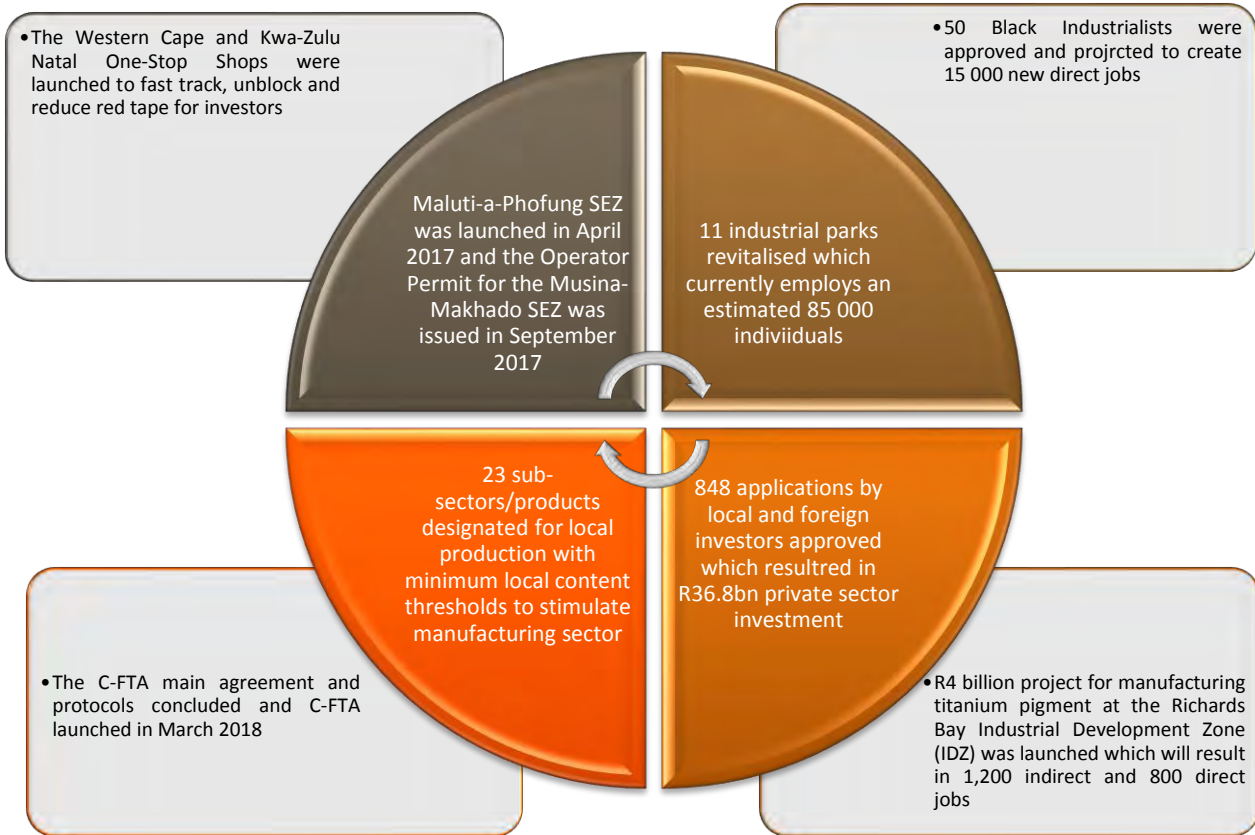
KEY SERVICES	SERVICE BENEFICIARY	CURRENT STANDARD		DESIRED STANDARD			
		2016/17		2017/18	Actual Achievements	Reasons for Variance	Corrective Action
			conducting workshops, and/or imbizo's, advertising in print, voice media annually	conducting workshops and/or imbizo's, advertising in print, voice media annually	conducting workshops and/or imbizo's, advertising in print, voice media annually		
		Redress	90% of enquiries responded to within 48 hours Handle customer complaints promptly and send an apology to customers within a period of 1 working day of receipt	90% of enquiries responded to within 48 hours Handle customer complaints promptly and send an apology to customers within a period of 1 working day of receipt	90% of enquiries were responded to within 48 hours. Customers complaints were handled promptly and apologies were sent to customers within a period of 1 day of receipt	None	None
		Value for Money	Competitive and sustainable SMMEs, exporters and investors that contributes to growth of the economy	Competitive and sustainable SMMEs, exporters and investors that contributes to growth of the economy	Competitive and sustainable SMME's exporters and investors that contributed to the economy	None	None
		Time:	50 days	40 days	35 days	Frequent and regular engagements with applicants led to more efficient service delivery	None
		Cost:	R3,000 000.00	R3,000 000.00	R4,411 991.00	Cost to provide the service was more than anticipated; additional budget was allocated	None
		Human Resources:	Film & TV 1 x Director 1 x Team Assistant 2 x Deputy Directors 2x Assistant Directors 2x Trade and Industry Advisors	Film & TV 1 x Director 1 x Team Assistant 2 x Deputy Directors 2x Assistant Directors 2x Trade and Industry Advisors	Film &TV 1 x Director 1 x Team Assistant 1 x Deputy Director 1 x Assistant Director 3 x Trade and Industry Advisors	Due to rotation and resignation of staff	The process to appoint Deputy Director is underway.

KEY SERVICES	SERVICE BENEFICIARY	CURRENT STANDARD		DESIRED STANDARD			
		2016/17		2017/18	Actual Achievements	Reasons for Variance	Corrective Action
Issuing of manufacturers and/or distributors of liquor licenses	External clients: Prospective NLA registrants	Quantity:	Issue liquor licenses 130 days after receipt of a complete application	Issue liquor licenses 130 days after receipt of a complete application	Issued liquor licenses within 130 days after receipt of a complete application	None	None
		Quality:	100% of licenses issued according to requirements in Liquor Act and with correct details of the applicant	100% of licenses issued according to requirements in Liquor Act and with correct details of the applicant	100% of licenses were issued according to requirements of the Liquor Act and with correct details of the applicant	None	None
		Consultation	4 Meetings with registrants quarterly in selected provinces	4 Meetings with registrants quarterly in selected provinces	4 Meetings attended in selected provinces with registrants	None	None
		Access	Walk in clients attended to and information provided to clients NLA information material made available at the provincial liquor boards	Walk in clients attended to and information provided to clients NLA information material made available at the provincial liquor boards	All Walk in clients attended to and information provided to clients NLA information material made available at the provincial liquor boards	None	None
		Courtesy	Acknowledge receipt of application within 7 days of receipt Letter issued after approval of an application Letter issued after the issuance of the registration certificate.	Acknowledge receipt of application within 7 days of receipt Letter issued after approval of an application Letter issued after the issuance of the registration certificate	Receipt of applications acknowledged within 7 days Letters were issued after approval of an application Letters issued after the issuance of the registration certificate	None	None

KEY SERVICES	SERVICE BENEFICIARY	CURRENT STANDARD		DESIRED STANDARD			
		2016/17		2017/18	Actual Achievements	Reasons for Variance	Corrective Action
		Open & Transparency	Updated NLA Register posted on the website 30 days after the end of the quarter Monthly, Quarterly and Annual reports updated on the website	Updated NLA Register posted on the website 30 days after the end of the quarter Monthly, Quarterly and Annual reports updated on the website	NLA Register posted on the website 7 days after the end of the quarter Reports updated quarterly and annually on the website	None	None
		Information	Updated information available on the website, brochures, guidelines & practice notes	Updated information available on the website, brochures, guidelines & practice notes	Information brochures updated and made available on the website	None	None
		Redress	10 days turn-around time for resolving queries and complaints Apologise when process is delayed	10 days turn-around time for resolving queries and complaints Apologise when process is delayed	Queries and complaints were resolved within 10 days Apologies were issued when processes were delayed	None	None
		Value for Money	Trading in liquor legally	Trading in liquor legally	Trading in liquor legally	None	None
		Time:	130 days after receipt of a complete application	130 days after receipt of a complete application	130 days after receipt of a complete application	None	None
		Cost:	R6, 629,000.00	R6, 629,000.00	R6, 665,000.00	Increase in salaries	None
		Human Resources:	1 x Director 2x Deputy Directors 4x Assistant Directors 5 x Senior Admin officers 1x Admin officer (vacant)	1 x Director 2x Deputy Directors 4x Assistant Directors 5 x Senior Admin officers 1x Admin officer (vacant)	1xDirector 1x Deputy Director 1x Assistant Director 1x Team Assistant	6 officials were moved to another unit.	None

4. Some of our achievements

Some of the achievements are discussed below:



4.1 Trade, Investments and Exports

Out of 26 Member States of the Tripartite Arrangement, 22 countries have signed the Agreement. South Africa signed the Agreement in July 2017. The Ratification process is underway. Significant progress has been achieved in the bilateral tariff negotiations between SACU and the EAC. This will result in new market access opportunities for South African goods into the EAC market. Tariff negotiations with Egypt have also commenced.

The Extra-Ordinary Summit of Heads of State and Government adopted the Declaration and legal instruments establishing the CFTA on 21 March in Kigali, Rwanda, 2018. The Transitional Implementation Work Programme, which makes provision for the outstanding issues, was also adopted by the Summit.

The European Union remains South Africa's key trading partner with total trade between SA and the EU increasing consistently in the recent past from R443 billion in 2013 to R605 billion in 2017; an increase of 36%. South African exports to the EU have increased from R161 billion in 2013 to R264 billion in 2017, while imports have increased from R282 billion to R341 billion in the same period. The trade deficit has been declining over the past 5 years, recording a 34% decline from R121 billion in 2013 to R77 billion in 2017.

The AGOA enabled South Africa to increase exports of value-added products to the USA, thereby contributing positively toward our national imperatives to boost industrialization and create jobs. South Africa and the US enjoy relatively balanced trade relations. Bilateral trade has grown from R129.2 billion in 2013 to R162.4 billion in 2017. South African exports to the USA grew from R66.1 billion in 2013 to R89 billion in 2017. US exports to South Africa declined from R70 billion to R67.1 billion over the same period.

The Department continues to profile South African industry players, participating in work programmes and launching projects, which advance the country's economic objectives, as well as coordinating the participation of the South African private sector in missions and national pavilions. **the dti** continued to implement the Integrated National Export Strategy resulting in export sales of R5.129bn recorded against the target of R3.75bn during the period under review.

The following exporter development activities were undertaken by **the dti**, thus expanding the country's exporter base. During the period under review, **the dti**:

- assisted 700 customers by providing export advice and trade information to emerging and established exporters through the export help desk;
- participated in 35 outreach programmes and export awareness workshops reaching 990 companies to enhance South Africa's export culture and showcase **the dti's** offerings;
- disseminated a total of 1250 trade leads to exporters and manufacturers linking to importers abroad;
- provided support, including financial support, to 18 export councils and 12 industrial associations, joint action groups and other export formations; and
- provided capacity building through the GEPP, reaching 844 companies.

Investor confidence in South Africa's economy has improved during the 2017/18 financial year due to the political changes and emphasis on improved governance across all sectors.

4.2 Incentives

Over R18 billion of private sector investment was leveraged across all incentives and 10 000 jobs are projected to be retained and over 6 000 new jobs are projected to be created through these approvals.

The R1 billion Agro-Processing Support Scheme (APSS) was launched on 27 June 2017. APSS incentive will support both brown and greenfield investments, encourage investment in both upstream and downstream support services, and for the expansion of infrastructure to be used by farmers and agro-processors. The APSS is targeting five key sub-sectors ranging from food and beverage value addition and processing (including black winemakers), furniture manufacturing, fibre processing, feed production and fertiliser production.

During the period under review, the Minister and the Deputy Minister launched the following Black Industrialist beneficiaries/programmes: K9 Pet Food, United Industrial Cables, Microfinish Automotive in Pinetown, KZN, Maneli Pet Foods and the expansion of the BIS beneficiary Eastern Trading, trading as Dursots All Joy, in Tzaneen, Limpopo. **the dti** signed strategic partnerships with key stakeholders and the following provincial MOUs to build a multitude of black industrialists which are emerging from the small, medium and micro-enterprise (SMME) sector:

- KZN Department of Economic Development and Environmental Affairs and Tourism: 2 June 2017;
- Free State Department of Economic Development and Environmental Affairs: 18 September 2017; and
- Limpopo: Department of Economic Development and Environmental Affairs: 04 December 2017.

4.3 Industrial Development

Exports have doubled in the 10 year period, which has also seen R45 billion worth of investment by the majority of the world's leading global vehicle manufacturers – MB, Toyota, VW, BMW, Ford, BAIC, BAW, Isuzu etc. Due to the conditional support measures offered to the Clothing, Textile, Leather and Footwear sector under the Clothing and Textile Competitiveness Programme (CTCP) the sector now employs 95,000 workers, contributing 8% to manufacturing GDP and 2.9% to overall GDP.

The National Foundry Technology Network: Quantas Foundry secured an ESKOM tender (R2 million) following an accreditation intervention (ISO9001). This foundry will supply a range of brackets to the SOE and it resulted in the retention of 50 jobs

SA steel plants had been severely affected with serious risk of the total loss of SA's steel-making capabilities. Inter-Departmental Task Team has successfully developed a suite of support measures and interventions, which has stabilised the sector.

Highveld Steel officially re-opened on 6 June 2017. The company complex has been turned into a multipurpose industrial hub – accommodating a training centre, coal storage depot for junior miners and trucks maintenance workshop. So far, 600 people have been employed in the hub.

The plans are at advanced stages to establish a R250 million Nickel sulphate plant in Marikana in the North West. The plant will produce 25 000t/pa of battery grade nickel sulphate directly employing 65 people. In addition, plans to produce Vanadium batteries for energy storage locally are at advanced stage.

A R4 billion titanium beneficiation project for manufacturing titanium pigment at the Richards Bay Industrial Development Zone (IDZ) was launched. The project will result in 1,200 indirect and 800 direct jobs created during the construction phase of the plant, with 550 permanent jobs being established once the plant is operational.

Metair launched a Li-ion battery production programme to produce Li-ion batteries in South Africa in partnership with the University of the Western Cape (UWC). This programme will see the company invest R3-million over three years to pilot a prototype lithium production project from January 2018 to produce Li-ion batteries for automotive, mining cap lamps as well as other energy storage applications.

A Fuel Cells plant was launched in Cape Town, the plant will manufacture fuel cell components and is planned to be fully operational by the end of 2017/8 financial year.

4.4 SEZ and Economic Transformation

Facilitated the launch of the Equity Equivalent Investment Programme (EEIP) for Caterpillar Southern Africa (Pty) Ltd in October 2017, nine (9) multinational companies approved and six (6) continue to participate in the EEIP and three (3) contracts expired. Two thirds of the participants are in the ICT Sector with the balance falling within the Engineering and Agricultural Sectors respectively. To date the total investment value is more than R 2.2 billion.

More than 100 students benefitted from skills development across all Programmes. More than 20 emerging enterprises benefitted from the Enterprise and Supplier Development Programmes.

More than 3000 jobs are projected to be created across all approved Programmes. The Atlantis and Nkomazi SEZ applications were recommended by the Board to the Minister for approval and designation. SEZ Governance Regulations were approved by Minister for implementation. **the dti** in partnership with the Bank of China and National Development Reform Commission of China embarked on a SEZ Investment Roadshow in May 2017. Thirty-two (32) officials attended the SEZ Capacity

Building Programme in China in May 2017 and the SEZ Advisory Board undertook a Capacity Building Study Tour to China from 19 to 25 August 2017.

Phase 1 for 7 Industrial Parks has been completed and the remaining four will be completed during the next financial year. The Nkowankowa and Bodirelo Industrial Parks were approved for Phase 1. Phase 2 of the Revitalization of Industrial Parks Programme commenced. Provincial engagement workshops in Industrial Parks were held in the following provinces: Eastern Cape, KZN, Limpopo; Free State; Gauteng; Northwest and Mpumalanga.

4.5 Legislation and Regulation

The Credit Life Insurance Regulations came into effect in August 2017, which aimed to protect consumers from abusive practices by credit providers. A compliance seminar focusing on zoning requirements was held in March 2018. This was a platform to ensure that appropriate education is provided to manufacturers and distributors of liquor to foster responsible trade. The National Gambling and Liquor Policy council meetings were convened in March 2018 with the purpose of consulting on the Liquor and Gambling Acts.

The department is currently processing six Bills on gambling, liquor, credit, companies, copyright and performers' protection, which are in advanced stages of development. The Policy for the Credit Amendment Bill focusing on debt relief interventions was approved in the 2017/18 financial year.

Three research studies were completed, focusing on the following areas:

- Digitisation and the law;
- The effectiveness of the Companies Act in reducing the regulatory burden of doing business for SMMEs; and
- The financial and economic implications of introducing the prescribed maximum contribution to the National Lottery Distribution Trust Fund (NLTFD) by bookmakers and sports pools.

4.6 Administration

the dti achieved a financially unqualified opinion with no findings, commonly known as a "clean audit" opinion. This means that the Department's 2017/2018 financial statements were free from material misstatements and there were no material findings reported on performance objectives or non-compliance with legislation. All eligible creditor payments processed well within 30 days.

the dti staff are the most valued assets of the department and the Department has progressive and holistic Wellness Programmes which include the flexitime policy, nearby early learning centre, on-site medical clinic with an occupational nursing sister and visiting doctor, 24/7 hours Counselling Services for staff and family as well as financial and health programmes.

The 5th South African Premier Awards took place at the Sandton Convention Centre on 30 January 2018. The awards recognised exceptional businesses in South Africa.

5. How we intend improving our services

the dti is continually exploring ways of improving service delivery in order to maximise client satisfaction. The SDIP has been a useful tool in assisting the department to improve on its services thereby reducing turnaround times in processing applications for various incentive schemes. **the dti** is currently in the process of developing an electronic system for processing applications for the Black Industrialist Scheme, which is aimed at addressing issues of access to its services and tracking

applications. **the dti** committed itself into directing available financial and human resources to improve its services and meeting service beneficiary satisfaction.

6. Organisation and staffing

the dti has a staff establishment of 1271 and 1225 of posts on the establishment are filled, the vacancy rate as at 31 March 2018 was 3.5%, which excluded unfunded vacancies. The vacancy rate will continue to be managed to remain below the Public Service target of 10%.

Through various interventions, **the dti** has achieved the cabinet's 50% target for women in the Senior Management level. The empowerment of People with Disability (PwD) is another targeted area where Cabinet has set a target of 2%, and which the department has long surpassed with a representation of PwD standing at 3.62% on 31 March 2018.

For the 2017/18 financial year, **the dti** recruited 101 employees of which 92 were new employees, and nine internal promotions. The 92 new employees include 71 intern appointments, 6 trainee appointments, 4 transfers from other departments and 11 appointments from outside government.

7. Budget

During the 2017/18 financial year, the department spent 99.0% of its allocated budget of R9.3 billion. This spending pattern should be considered in the context of the Departmental cost drivers, comprising of:

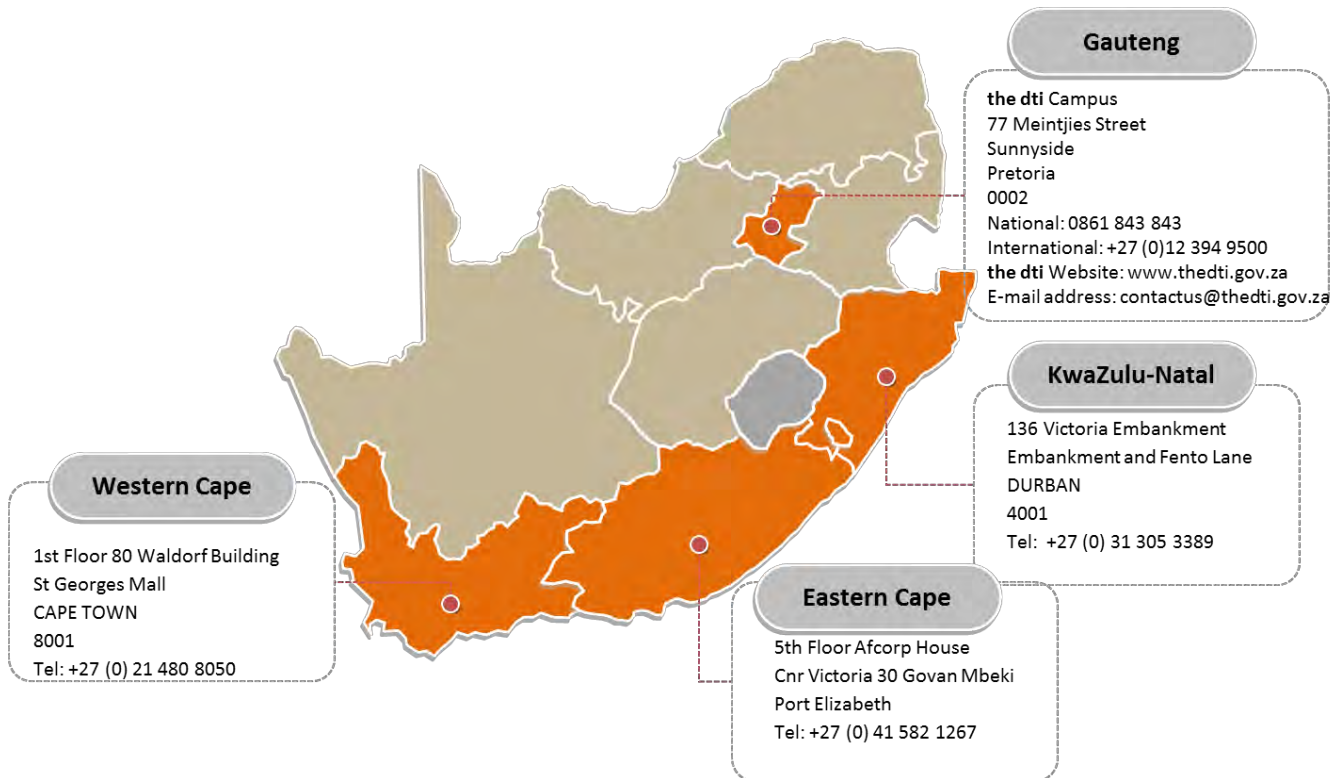
- 58,91% or R5,4 billion transferred to beneficiaries across the various incentive scheme programmes;
- 23,61% or R2,2 billion to other transfer payments – comprising of departmental agencies, foreign governments and international organisations, and others; and
- the remaining 17,48% was utilised for operational expenditure.

The table below reflects the department's expenditure against the allocated budget.

		Final appropriation	Actual expenditure	Variance	Expenditure as % of final appropriation
Per programme		R'000	R'000	R'000	%
1.	Administration	809 902	772 696	37 206	95,4%
2.	International Trade and Economic Development	121 135	121 121	14	99,9%
3.	Special Economic Zones and Economic Transformation	108 937	95 699	13 238	87,8%
4.	Industrial Development	1 842 932	1 838 839	4 093	99,8%
5.	Consumer and Corporate Regulation	298 782	298 706	76	99,9%
6.	Incentive Development and Administration	5 636 659	5 600 528	36 131	99,4%
7.	Trade Investment South Africa	456 696	456 154	542	99,9%
8.	Investment South Africa	68 144	64 505	3 639	94,7%
TOTAL		9 343 187	9 248 248	94 939	99,0%


8. the dti offices and contact details

the dti's head office is in Pretoria, Gauteng with three regional offices in different provinces of South Africa, to facilitate co-operation and cohesion of activities throughout the country.






9. the dti's GROUP of ENTITIES

the dti is responsible for 13 entities. These entities are established under various legislation and have different functions, and are the key implementers of the dti's mandate.


Name of the Public Entity	Enabling Legislation	Amount transferred to the public entity R'000	Mandate and Purpose	Contact Details
<p>Companies and Intellectual Property Commission (CIPC)</p>  <p>Companies and Intellectual Property Commission a member of the dti group</p>	Companies Act, 2008 (Act No. 71 of 2008), as amended	Self-funded	<p>The CIPC was established by the Companies Act, 2008 (Act No. 71 of 2008) as a juristic person to function as an organ of state within the public administration, but as an institution outside the public service. The main functions of the commission are the:</p> <ol style="list-style-type: none"> Registration of companies, cooperatives and intellectual property (IP) rights (trademarks, patents, designs and copyright), and the maintenance thereof; Disclosure of information on its business registers; Promotion of education and awareness of company and IP law; Promotion of compliance with relevant legislation; Efficient and effective enforcement of relevant legislation; Monitoring compliance with and contraventions of financial reporting standards, and making recommendations thereto to Financial Reporting Standards Council (FRSC); Licensing of business rescue practitioners; and Report, research and advise the Minister on matters of national policy relating to company and IP law. 	<p>Tel: +27 (0) 86 100 2472 Fax: +27 (0) 86 517 7224 Email: info@cipc.co.za</p> <p>the dti Campus 77 Meintjies Street Block F, 3rd Floor Sunnyside Pretoria 0002</p> <p>P O Box X 429 Pretoria 0001</p> <p>www.cipc.co.za</p>
Export Credit Insurance Corporation (ECIC)	Export Credit and Foreign Investments Insurance Act, 1957 (Act No. 78 of 1957)	Transfer payment	The ECIC is established by the Export Credit and Foreign Investment Re-Insurance Amendment Act, 1957 (Act No. 78 of 1957) as amended. It promotes trade with countries outside South Africa by providing for the insurance, on behalf of the Government of the Republic, of contracts in connection with export transactions, investments and loans or similar facilities	<p>Tel: +27 (0) 12 471 3800 Fax: +27 (0) 12 471 3850 Email: cthiron@ecic.co.za</p> <p>Eco-Origions Block C7 & C8 349 Witch-Hazel Street Highveld Ext 79 Centurion</p>

Name of the Public Entity	Enabling Legislation	Amount transferred to the public entity R'000	Mandate and Purpose	Contact Details
			connected with such transaction, and provides for matters connected therewith.	0157 P.O. Box 528 Menlyn 0063 www.ecic.co.za
<p>National Consumer Commission (NCC)</p> 	Consumer Protection Act, 2008 (Act No.68 of 2008)	Transfer payment	The NCC is charged with the responsibility to enforce and carry out the functions assigned to it in terms of the Act, which aims to: promote a fair, accessible and sustainable marketplace for consumer products and services, and for that purpose; establish national norms and standards relating to consumer protection; provide for improved standards of consumer information; prohibit certain unfair marketing and business practices; promote responsible consumer behaviour; and promote a consistent legislation and enforcement framework relating to consumer transactions.	Tel: +27 (0) 12 940 4451 Email: complaints@thncc.org.za Berkley Office Park 08 Bauhinia Street Highveld Technopark Centurion 0157 P.O. Box 30251 Sunnyside 0132 www.nccsa.org.za
<p>National Consumer Tribunal (NCT)</p> 	National Credit Act, 2005 (Act No. 34 of 2005), as amended	Transfer payment	The NCT adjudicates any application that may be made to it, and makes any order provided for in respect of such an application; or allegations of prohibited conduct by determining whether prohibited conduct has occurred and, if so, by imposing a remedy. It grants orders for costs, and can exercise any other power conferred on it by law. It also reviews decisions made by the National Credit Regulator (NCR), the NCC, and single-member panels of the tribunal. Decisions made by a three-member panel of the tribunal may in turn be taken on appeal or review to the High Court.	Tel: +27 (0) 12 742-9900 Fax: +27 (0) 12 663 5693 Email: registry@thenct.org.za Block B, Ground Floor Lakefield Office Park 272 West Avenue Centurion 0157 Private Bag x 110 Centurion 0046 www.thenct.org.za
<p>Companies Tribunal (CT)</p>	Companies Act, 2008 (Act No. 71 of 2008), as amended	Transfer payment	The CT adjudicates in relation to any application that may be made to it in terms of the Act, and makes any order provided for in the Act in respect of such an	Tel: +27 (0) 12 394 3071 Fax: +27 (0) 12 394 4071 Email: registry@companiestribunal.org.za

Name of the Public Entity	Enabling Legislation	Amount transferred to the public entity R'000	Mandate and Purpose	Contact Details
 <p>Companies Tribunal a member of dti-ati group</p>			<p>application. It also assists in the resolution of disputes as contemplated in Part C of Chapter 7 of the Act; and performs any other function assigned to it by or in terms of the Act, or any law mentioned in Schedule 4.</p>	<p>the dti Campus 77 Meintjies Street Block E, 3rd Floor Sunnyside Pretoria 0002</p> <p>Private Bag X84 Pretoria 0001</p> <p>www.companiestribunal.org.za</p>
<p>National Credit Regulator (NCR)</p>  <p>National Credit Regulator</p>	<p>National Credit Act, 2005 (Act No. 34 of 2005), as amended</p>	<p>Transfer payment</p>	<p>The NCR promotes a fair and non-discriminatory marketplace for access of consumer credit; provides for the general regulation of consumer credit and improved standards of consumer information; promotes black economic empowerment and ownership within the consumer credit industry; promotes responsible credit granting and use; provides for debt reorganisation in cases of over-indebtedness; regulates credit information; and provides for the registration of credit providers, credit bureaus and debt-counselling services.</p>	<p>Tel: +27 (0) 11 554 2600 Email: complaints@ncr.org.za</p> <p>127- 15th Road Randjespark Midrand 1683</p> <p>P O Box 209 Halfway House 1685</p> <p>www.ncr.org.za</p>
<p>National Empowerment Fund (NEF)</p>  <p>NATIONAL EMPOWERMENT FUND Growing Black Economic Participation</p>	<p>National Empowerment Fund Act, 1995 (Act No. 105 of 1995)</p>	<p>Self-funded</p>	<p>The NEF's focus is to promote and facilitate black economic equality and transformation. The NEF provides finance and financial solutions to black business across a range of sectors, and structures accessible retail savings products for black people based on state-owned equity investments. Its mandate and mission is to be Government's funding agency in facilitating the implementation of B-BBEE in terms of the BEE Codes of Good Practice.</p>	<p>Tel: +27 (0) 11 305 8000 Fax: +27 (0) 11 305 8001 Email: info@nefcorp.co.za</p> <p>West Block 187 Rivonia Road Morningside 2057</p> <p>P O Box 31 Melrose Arch Melrose North 2076</p>

Name of the Public Entity	Enabling Legislation	Amount transferred to the public entity R'000	Mandate and Purpose	Contact Details
<p>National Gambling Board (NGB)</p> 	National Gambling Act, 2004 (Act No. 7 of 2004)	Transfer payment	The NGB was established to monitor and investigate when necessary the issuing of national licenses by provincial licensing authorities. It establishes and maintains national registers regarding various gambling activities.	<p>www.nefcorp.co.za</p> <p>Tel: +27 (0) 86 722 7713 Fax: +27 (0) 86 618 5729 Email: info@ngb.org.za</p> <p>420 Witch-hazel Avenue Eco Glades 2, Block C Eco Park Centurion 0144</p> <p>Private Bag x 27 Hatfield 0028</p> <p>www.ngb.org.za</p>
<p>National Lotteries Commission (NLC)</p> 	National Lotteries Act, 1997 (Act No. 57 of 1997)	Self-funded	The NLC monitors and enforces the implementation of the national lottery. It manages the National Lottery Distribution Trust Fund, which distributes proceeds from its share of the lottery sales to worthy causes.	<p>Tel: +27 (0) 12 432 1300 Fax: +27 (0) 12 432 1402 Email: info@nlb.org.za</p> <p>Block B, Hatfield Gardens 333 Grosvenor Street Hatfield Pretoria 0083</p> <p>P O Box 1556 Brooklyn Square 0075</p> <p>www.nlb.org.za</p>
<p>National Metrology Institute of South Africa (NMISA)</p> 	Measurement Units and Measurement Standards Act, 2006 (Act No. 18 of	Transfer payment	NMISA is responsible for realising, maintaining and disseminating the International System of Units. It maintains and develops primary scientific standards of physical quantities for South Africa, and compares those standards with other national standards to ensure global	<p>Tel: +27 (0) 12 841 4152 Fax: +27 (0) 86 509 0787 Email: info@nmisa.org</p> <p>CSIR-Campus, Bld 5 Meiring Naude Road</p>

Name of the Public Entity	Enabling Legislation	Amount transferred to the public entity R'000	Mandate and Purpose	Contact Details
	2006)		measurement equivalence.	<p>Brummeria 0184</p> <p>Private Bag X 34 Lynnwood Ridge Pretoria 0040</p> <p>www.nmisa.org</p>
<p>National Regulator for Compulsory Specifications (NRCS)</p> 	National Regulator for Compulsory Specifications Act, 2008 (Act No. 5 of 2008)	Transfer payment	The NRCS is responsible for the administration and maintenance of compulsory specifications, and the implementation of regulatory and compliance systems for compulsory specifications.	<p>Tel: +27 (0) 12 428 5000 Fax: +27 (0) 12 428 5199 Email: info@nrccs.org.za</p> <p>1 Dr Lategan Road SABS Campus Groenkloof Pretoria 0001</p> <p>Private Bag X 25 Brooklyn 0075</p> <p>www.nrccs.org.za</p>
<p>South African Bureau of Standards (SABS)</p> 	Standards Act, 2008 (Act No. 8 of 2008)	Transfer payment	The SABS aims to develop, promote and maintain South African national standards; promote quality in connection with commodities, products and services; and render conformity-assessment services and matters connected therewith.	<p>Tel: +27 (0) 12 428 7911 Fax: +27 (0) 12 428 7889 Email: info@sabs.co.za</p> <p>1 Dr Lategan Road GROENKLOOF Pretoria</p> <p>PO Box 191 Pretoria 0001</p> <p>www.sabs.co.za</p>

Name of the Public Entity	Enabling Legislation	Amount transferred to the public entity R'000	Mandate and Purpose	Contact Details
<p>South African National Accreditation System (SANAS)</p> 	<p>Accreditation for Conformity Assessment, Calibration and Good Laboratory Practice Act, 2006 (Act No. 19 of 2006)</p>	<p>Transfer payment</p>	<p>The aim of SANAS is to accredit or monitor, for GLP-compliance purposes, organisations that fall within its scope of activity; promote accreditation as a means of facilitating international trade and enhancing South Africa's economic performance and transformation; promote the competence and equivalence of accredited bodies; and promote the competence and equivalence of GLP-compliant facilities.</p>	<p>Tel: +27 (0) 12 740 8500 Fax: +27 (0) 12 394 0526 Email: office@sanas.co.za</p> <p>Libertas Office Park corner Libertas and Highway street Equestria, 0184</p> <p>www.sanas.co.za</p>