



the dtic

Department:
Trade, Industry and Competition
REPUBLIC OF SOUTH AFRICA

Private Bag X84, PRETORIA, 0001, the dtic Campus, 77 Meintjies Street, Sunnyside, 0002, Tel: (012) 394 0000
the dtic Customer Contact Centre local: 0861 843 384 International: +27 12 394 9500, www.thedtic.gov.za

AGRO PROCESSING SUPPORT SCHEME (APSS)

APSS SUBMISSION FOR APPLICATIONS ON ONLINE INCENTIVE SOLUTION

ISSUED BY: STRATEGIC PARTNERSHIPS & CUSTOMER CARE, CHIEF
DIRETORATE, INCENTIVES BRANCH (IB), the dtic

EFFECTIVE DATE: 1 JUNE 2026

1. PURPOSE

- 1.1 **the dtic** would like to inform you about the latest enhancement and improvement in submitting applications under the Agro Processing Support Scheme APSS).
- 1.2 In order to improve our response time to applications, **the dtic** has implemented an Online Incentive Solution (**OIS**) where prospective applicants can submit online applications. The OIS provides the status of the applications at all times during processing. The OIS will improve service delivery, turnaround times and tracking in finalising applications.

2. DETAILS OF IMPLEMENTATION

- 2.1 With effect from 1 June 2026, **the dtic** will require all applications to be submitted through the OIS platform, available at <https://oisportal.thedtic.gov.za/>.
- 2.2 APSS will no longer accept applications submitted through the Online APSS Proxy with effect from 1 June 2026, except under the circumstances outlined below:
 - All existing applications and applications submitted up to and including 31 May 2026 will be evaluated outside of the system.
 - All claims must still be submitted to the APSS claims proxy email.
 - All existing application related queries or any information must be submitted to APSS Contact email.
- 2.3 The link relating to submission of applications to **the dtic** website is <https://oisportal.thedtic.gov.za/>

3. IMPORTANT CONTACT DETAILS

- 3.1 Technical OIS Assistance: Ms Hermina Lewis HLewis@thedtic.gov.za

3.2 APSS enquiries:

APSScontact@thedtic.gov.za

Name of officials	Emails	Landline
Ms Bernice Clacher	BClacher@thedtic.gov.za	012 394 1263
Ms Semakaleng Mangwedi	smangwedi@thedtic.gov.za	012 394 1073
Ms Rinny Mmakau	rmmakau@thedtic.gov.za	012 394 1618

Lefapha la Dikgwebisano, Diintaseteri le Tlholisano • Lefapha la Kgwebo Indasteri le Phadišhano • uMnyango wezoHwebo neZimboni kanye noMncintiswano • Muhasho wa zwa Mbambadzo, Makwevho na Muṭaṭisano • Die Departement van Handel, Nywerheid en Mededinging • Kgoro ya Kgwebo Indasteri le Kgaisano • Ndzawulo ya Vuxavisi, Mabindzu na Mphikizano • Litiko leTekuhweba tiMboni neKuncintiswano • ISebe lezoRhwebo noShishino kunye noKhuphiswano • UmNyango wezokuRhwebelana, amaBubulo nama Phaliswano



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3.3 Guidelines and application enquiries, see link below:

<https://www.thedtic.gov.za/financial-and-non-financial-support/incentives/agro-processing-support-scheme/>

3.4 the dtic Call Centre 0861 843 384