



the dtic

Department:
Trade, Industry and Competition
REPUBLIC OF SOUTH AFRICA

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EXPORT MARKETING AND INVESTMENT ASSISTANCE (EMIA)

INDIVIDUAL PARTICIPATION ANNOUNCEMENT FOR APPLICATIONS AND CLAIMS

ISSUED BY: DIRECTOR EMIA, INDUSTRIAL FINANCING BRANCH (IFB), **the dtic**

EFFECTIVE DATE: 1 SEPTEMBER 2022

1. PURPOSE

- 1.1 **the dtic** would like to inform you about the latest enhancements and improvements in the submission of Export Marketing and Investment Assistance (EMIA) individual applications.
- 1.2 To improve our response time to applications and claims, **the dtic** has implemented an Online Incentive Solution (OIS), which allows prospective applicants to submit online applications without having to travel to **the dtic** offices. The OIS will improve service delivery, turnaround times and tracking in finalising applications and claims, providing the status of applications at all times during processing.

2. DETAILS OF IMPLEMENTATION

- 2.1 As from 1 September 2022, all applications must be submitted via the OIS platform available at <https://oisportal.thedtic.gov.za>
- 2.2 As from 1 September 2022, EMIA Individual Participation will no longer accept applications that have been submitted through email or hand-delivered.
- 2.3 The OIS platform will not accept late applications. Applications must be submitted three to six months before the commencement date of the event.
- 2.4 The online application process, list of required documents, and guidance on how to apply will be posted on **the dtic** website and communicated to all stakeholders.
- 2.5 Claims and reports will be available on the portal (<https://oisportal.thedtic.gov.za>) one day after the date of the event.
- 2.6 The link relating to EMIA Individual Participation information on **the dtic** website is <http://www.thedtic.gov.za/financial-and-non-financial-support/incentives/export-marketing-and-investment-assistance/>



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3. SPECIFIC EXCLUSIONS FROM THE OIS

- 3.1 Claims due where applications were submitted manually: For applications that were submitted before 1 September 2022, successful applicants will be required to submit claim forms manually.
- 3.2 Assistance for in-store promotions: Applications are to be submitted manually until further notification.
- 3.3 Assistance for Individual Inward Bound Missions (IIBM): Applications are to be submitted manually until further notification.

4. IMPORTANT CONTACT DETAILS

- 4.1 Technical OIS Assistance: Hermina Lewis HLewis@thedtic.gov.za
- 4.2 Guidelines and application enquiries: EMIAContactApps@thedtic.gov.za
- 4.3 EMIA Claim enquiries: EMIAContactClaims@thedtic.gov.za
- 4.4 **the dtic** Call Centre 0861 843 384