



the dtic

Department:
Trade, Industry and Competition
REPUBLIC OF SOUTH AFRICA

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BLACK INDUSTRIALIST SCHEME (BIS)

BIS SUBMISSION ONLINE INCENTIVE SOLUTION

ISSUED BY: STRATEGIC PARTNERSHIPS & CUSTOMER CARE, CHIEF DIRECTORATE:
INCENTIVES BRANCH (IB), **the dtic**

EFFECTIVE DATE: 1 JUNE 2026

1. PURPOSE

- 1.1 This serves as an announcement from the Department of Trade, Industry and Competition (**the dtic**) regarding the latest improvements made to the application process for the Black Industrialist Scheme (BIS).
- 1.2 These improvements include the implementation of an Online Incentive Solution (OIS) for online submission of applications. The OIS facilitates updates regarding the status of an application during processing to improve service delivery and response time.

2. DETAILS OF IMPLEMENTATION

- 2.1 From **1 June 2026** all applications must be submitted through the OIS platform at <https://oisportal.thedtic.gov.za/>.
- 2.2 From **1 June 2026** BIS will no longer accept applications submitted through the Online BIS Proxy. Exceptions will be made for existing applications and applications submitted **up to and including 31 May 2026** as these will be evaluated outside of the system.
- 2.3 All claims must continue to be submitted via the BIS Claims Proxy email address

3. IMPORTANT CONTACT DETAILS

3.1 Technical OIS Assistance:

Ms Hermina Lewis HLewis@thedtic.gov.za

Ms Mmakopa Makwela MMakwela@thedtic.gov.za

3.2 Provincial BIS enquiries:

- nglbienquiries@thedtic.gov.za (Gauteng, North West and Limpopo)
- ecbienquiries@thedtic.gov.za (Eastern Cape and Northern Cape)
- kznbienquiries@thedtic.gov.za (KZN and Mpumalanga)
- wcbienquiries@thedtic.gov.za (Western Cape and Free State)

Lefapha la Dikgwebisano, Diintaseteri le Tlholisano • Lefapha la Kgwebo Indasteri le Phadišhano • uMnyango wezoHwebo neZimboni kanye noMncintiswano • Muhasho wa zwa Mbambadzo, Makweho na Muṭaṭisano • Die Departement van Handel, Nywerheid en Mededinging • Kgoro ya Kgwebo Indasteri le Kgaisano • Ndzawulo ya Vuxavisi, Mabindzu na Mphikizano • Litiko leTekuhweba tiMboni neKuncintiswano • ISebe lezoRhwebo noShishino kunye noKhuphiswano • UmNyango wezokuRhwebelana, amaBubulo nama Phaliswano



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3.3 Guidelines and application enquiries, see link below:

<https://www.thedtic.gov.za/financial-and-non-financial-support/incentives/black-industrialists-scheme-bis/>

3.4 the dtic Call Centre 0861 843 384