



National Gambling Board

*South Africa*

a member of **the dtic** group



# NATIONAL GAMBLING BOARD ANNUAL REPORT 2024/25

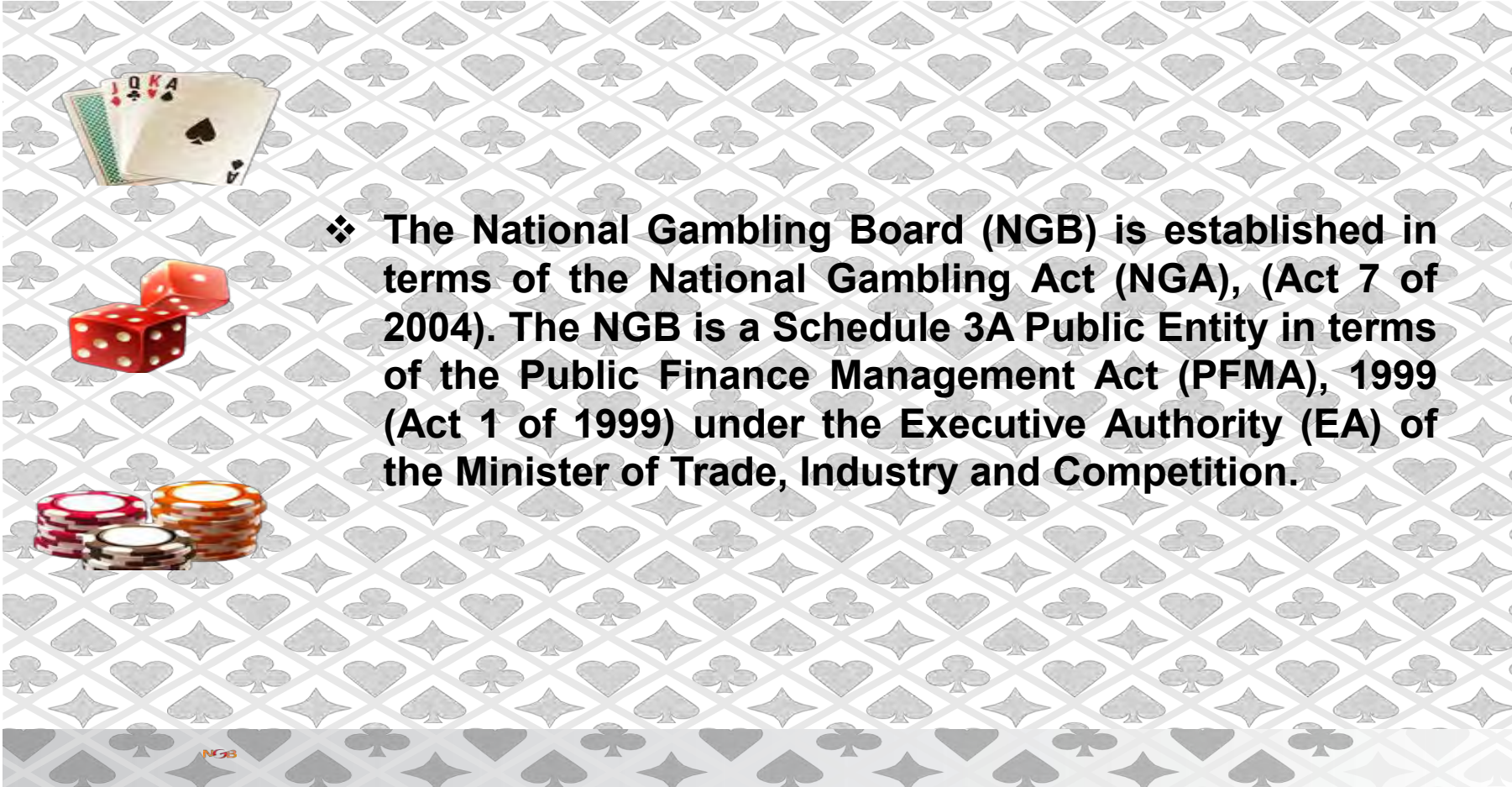
Presentation for Portfolio Committee  
15 October 2025

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# 1. NATIONAL GAMBLING BOARD

- 
- ❖ The National Gambling Board (NGB) is established in terms of the National Gambling Act (NGA), (Act 7 of 2004). The NGB is a Schedule 3A Public Entity in terms of the Public Finance Management Act (PFMA), 1999 (Act 1 of 1999) under the Executive Authority (EA) of the Minister of Trade, Industry and Competition.



# 2. Vision, Mission and Values



## VISION

To position South Africa as the pre-eminent jurisdiction with an exemplary and effectively regulated gambling industry



## MISSION

Lead the regulation of the gambling industry in the fulfilment of the National Gambling Act, 2004, through an effectively regulated and supervised gambling industry that upholds domestic, continental and internationally recognized standards of compliance



## VALUES

- Professionalism
- Moral integrity
- Transparency
- Commitment and consistency
- Effective implementation of resolutions
- Responsive communication
- Teamwork
- Respect and tolerance



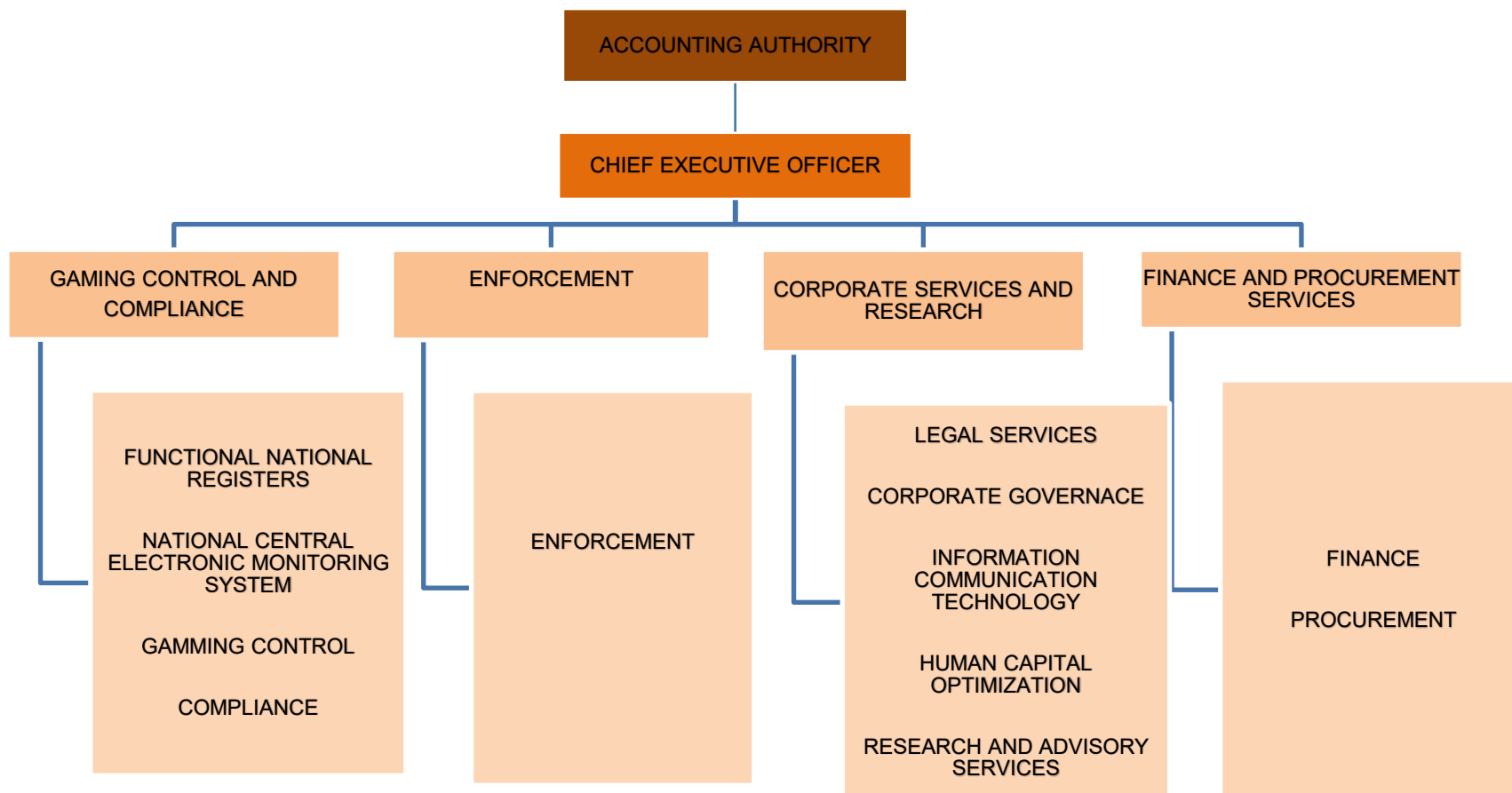
# 3. NGB MANDATE

- ❖ **Oversight of gambling in the Republic of South Africa:**
  - Conducting oversight evaluation of the performance of PLAs so as to ensure that the national norms and standards established by the NGA are applied uniformly and consistently throughout the Republic of South Africa
  - Assisting PLAs to ensure that the unlicensed gambling activities are detected
- ❖ **Monitoring of market conduct and market share**
- ❖ **Monitoring socio-economic patterns of gambling activity and Research to identify patterns of the socio-economic impact of gambling and addictive or compulsive gambling**
- ❖ **Establishing and maintaining a national registers**
- ❖ **Advising and providing recommendations to the National Gambling Policy Council (NGPC) on, amongst others, matters of national policy and legislative changes relating to gambling.**
- ❖ **Providing a broad-based public education national programme on the risks and socio-economic consequences of gambling**



# 4. GOVERNANCE STRUCTURE

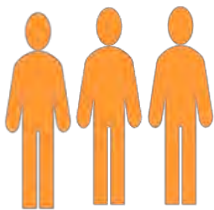
## FUNCTIONAL STRUCTURE



## 5. GAMBLING INDUSTRY OVERVIEW



# GAMBLING METRICS



**65.7%**

Gambling  
Prevalence  
in FY2023/24



**31%**

Problem  
Gambling  
Prevalence  
in FY2023/24



**R1.5**  
**Trillion**

Gambling  
Turnover in  
FY2024/25



**R75**  
**Billion**  
Gross  
Gambling  
Revenue (GGR)  
(FY2024/25)



**60%**  
Total GGR  
from Online  
Betting in  
FY2024/25



**R5.8**  
**Billion**  
Taxes and  
Levies  
collected  
FY2024/25



**33169**

Direct Employment in  
Gambling Industry  
FY2024/25



**0.83%**

Contribution to  
GDP in  
FY2023/24



**22**

Number of illegal  
gambling raids in  
FY2024/25



**3 million**

Total people reached  
through Education and  
Awareness  
interventions in  
FY2024/25



**144 619**

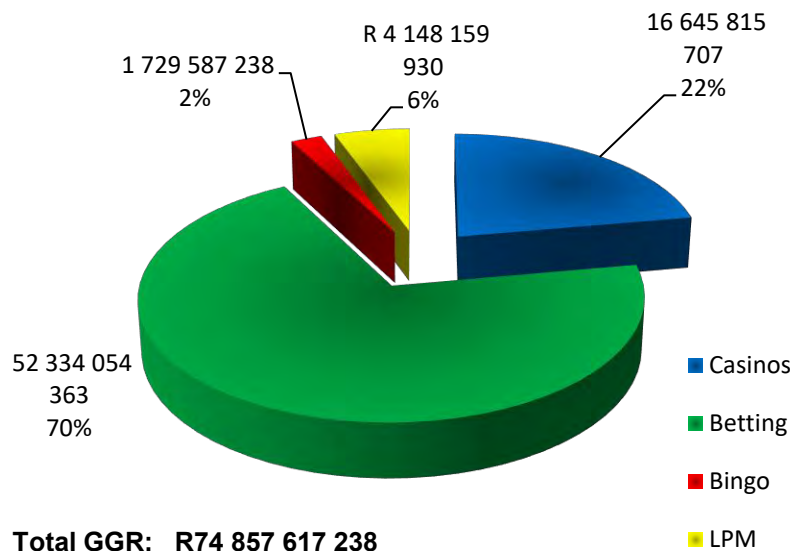
Total direct, indirect and  
induced jobs in Gambling  
FY2023/24

# GAMBLING SECTOR PERFORMANCE: SNAPSHOT OF THE INDUSTRY

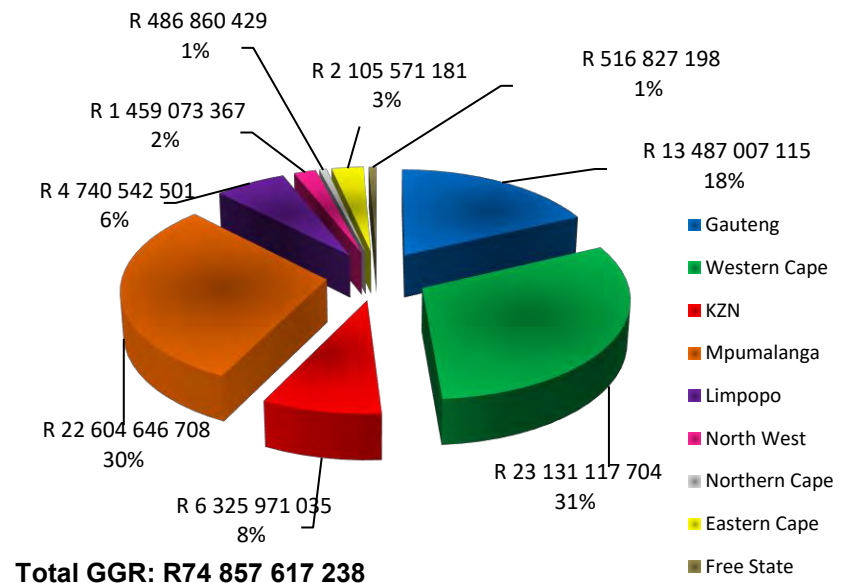
➤ In FY2024/25 **Gross Gambling Revenue(GGR)** amounted to **R75 billion**:

- ❖ **Betting** generated more than half of industry GGR at R52.3 billion (70%) – (13983 *direct jobs*)
- ❖ **Casinos** generated R16.6 billion (22%) – (13759 *direct jobs*)
- ❖ **LPM** industry is the third largest sector generating R4.1 billion (6%)- (2894 *direct jobs*)
- ❖ **Bingo** industry generated R1.7 billion (2%) – (1804 *direct jobs*)

**GGR per gambling mode, all provinces, FY2024/25**



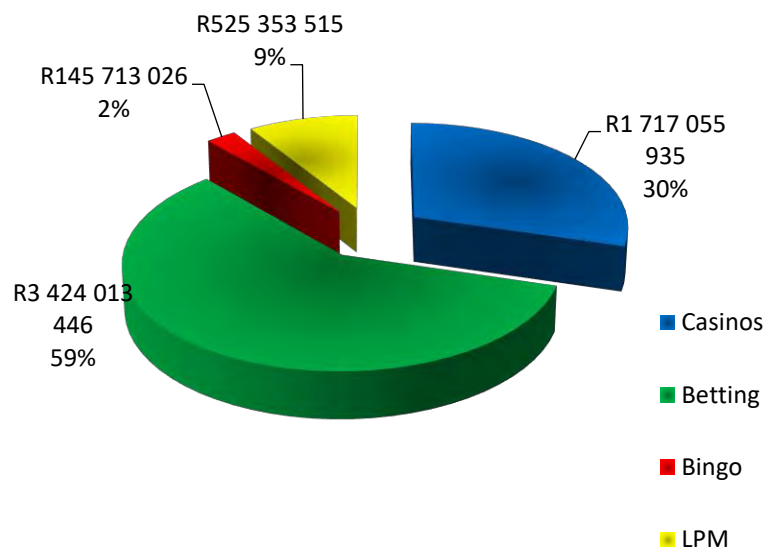
**GGR per province, all modes, FY2024/25**



# GAMBLING SECTOR PERFORMANCE: SNAPSHOT OF THE INDUSTRY

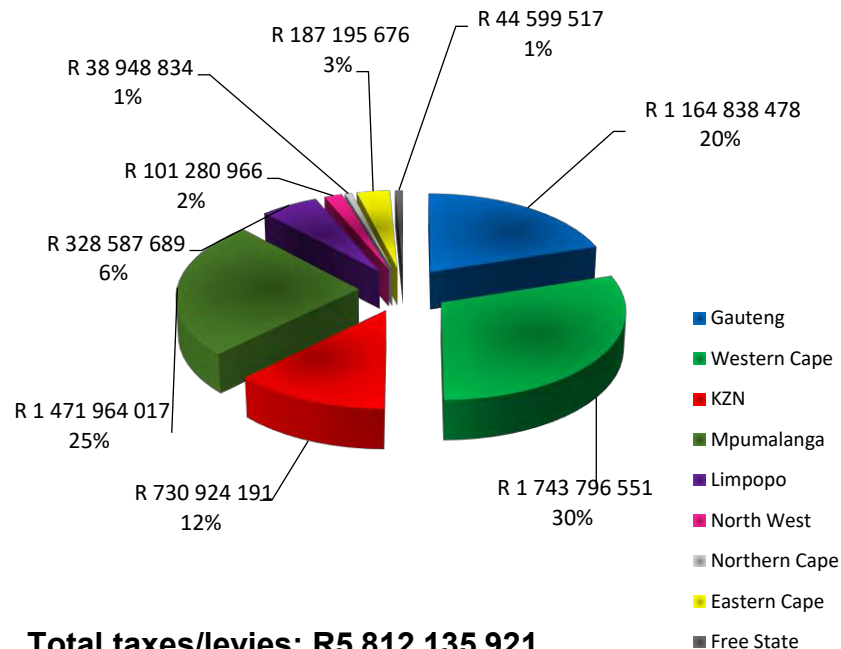
- Taxes/levies generated by the gambling industry amounted to R5.8 billion during FY2024/25.

**Taxes/levies per gambling mode, all provinces, FY2024/25**



**Total taxes/levies: R5 812 135 921**

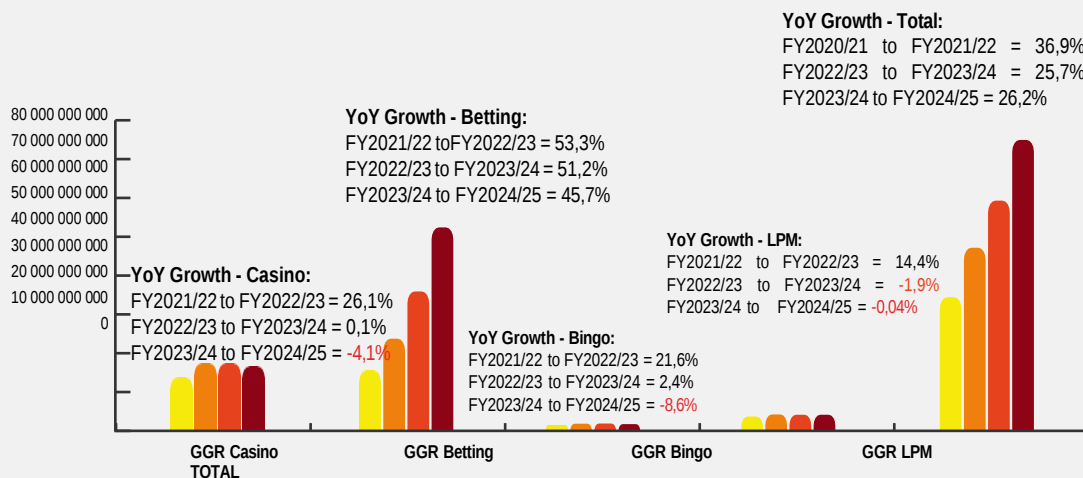
**Taxes per province, all modes, FY2024/25**



**Total taxes/levies: R5 812 135 921**

# GAMBLING SECTOR PERFORMANCE: SNAPSHOT OF THE INDUSTRY

## Growth Rate GGR FY2021/22 – FY2024/25



Casino GGR fell by 4.1% over the past financial year, coinciding with a decline in operational slots and tables.

There were 21813 operational slots in FY2023/24. By the end of FY2024/25, operational slots had declined by 2.0% or 443 slots.

Operational tables also declined by 2.2% from 910 to 890 tables. This decline may reflect a fall in consumer demand, with casino operators opting to reduce operational machines and tables.

Online slots (gambling) have shown significant growth, suggesting that substitution may also be taking place with punters gambling online in place of physical slot machines.

The betting sector continues to show exceptionally high growth of 44.7%. This is however slowing, compared to FY2022/23 growth of 53.3%. Over the past year, operational retail bookmaker outlets declined from 594 to 553 outlets (7% decline), which may explain the slowdown in growth. This is in line with other land-based models of gambling declining.

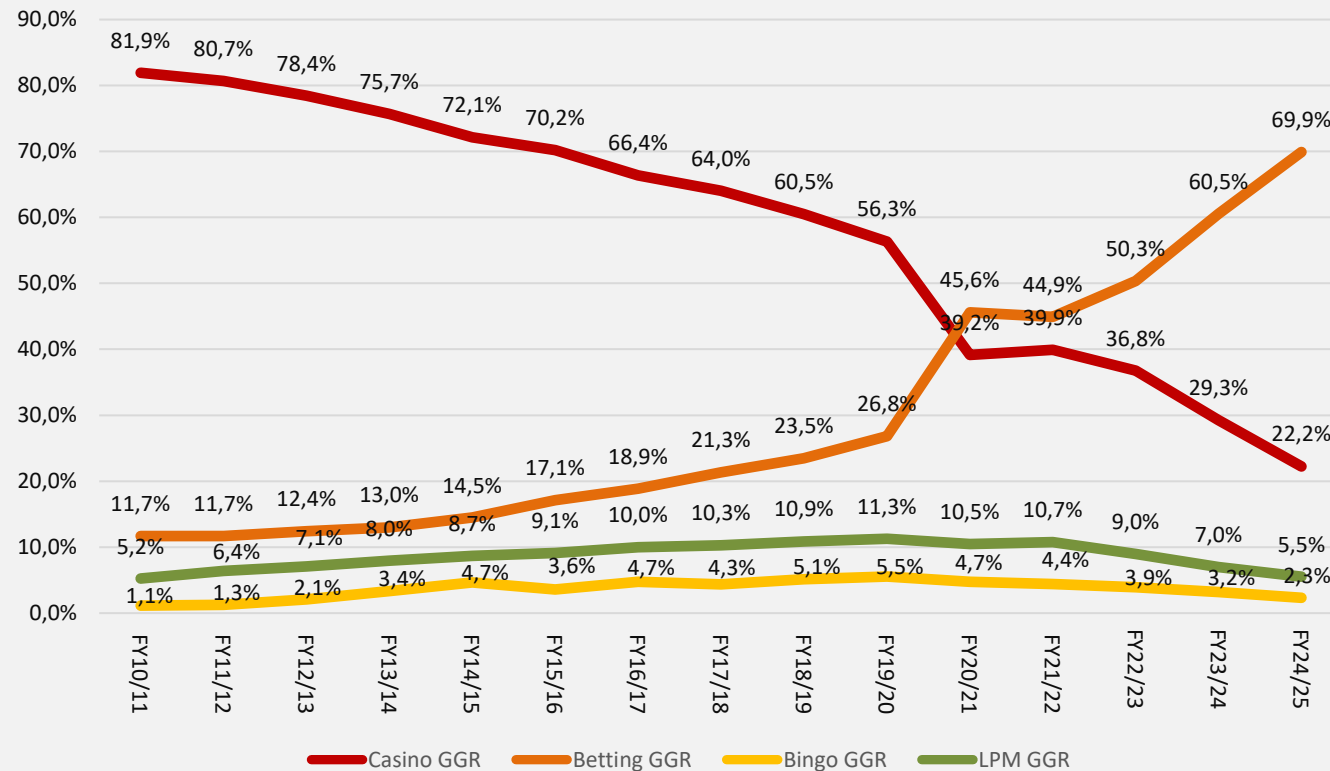
Betting growth overall remains high due to its availability online.



The exceptional growth of online gambling may also explain the decline in land-based electronic gaming (casino, LPM and bingo), with customers opting engage in gambling online

# GAMBLING SECTOR PERFORMANCE: SNAPSHOT OF THE INDUSTRY

**Trend in share of total GGR, comparison all modes  
(FY2010/11 – FY2024/25)**



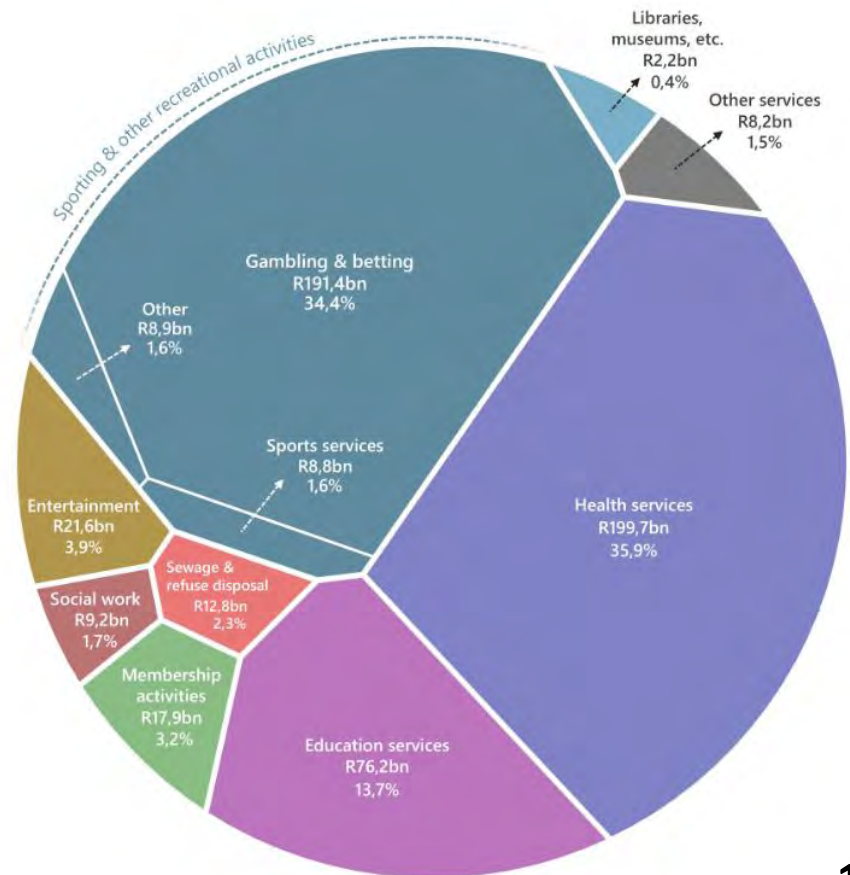
GGR from all modes of gambling totalled R74.9 billion (all quarters). Betting accounted for the largest share of GGR at 69.9%. Casinos made up 22.2%, while LPMs and bingo took up 5.5% and 2.3% of the gambling market respectively.

Over time, LPMs and bingo have maintained small market shares that have remained relatively stable – although both declined in FY2024/25. A striking swap occurred between betting and casinos in FY2020/21, when betting became the dominant gambling mode in South Africa and these two sectors have traded places, with the picture becoming the inverse of a decade ago.



# STATS SA 2025 PERSONAL SERVICES INDUSTRY SURVEY

- As a form of recreation, gambling has grown in popularity in recent years.
- According to recent **Stats SA personal services industry survey 2023**, published in 2025- gambling accounts for a third of revenue generated in the personal services industry – close to Health services (see figure).
- Explosive growth linked to technology, which disrupted destination approach to gambling. This was exacerbated by Covid-19 pandemic.



## 6. ACTUAL PERFORMANCE AGAINST THE ANNUAL PERFORMANCE PLAN (APP – 2024/25)

The NGB achieved 13 out of 14 annual targets translating to 93% achievement of targets.

| # | Outcome        | Output                                                                                           | Output Indicator                                                                           | Planned Target 2024/25                                                                                  | Actual Achievement 2024/25                                                                                                                                                                                         |
|---|----------------|--------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1 | Transformation | Monitored economic transformation opportunities for HDIs in the mainstream gambling industry     | Number of S53 economic transformation reports in the mainstream gambling industry produced | One (1) consolidated report on S53 economic transformation in the mainstream gambling industry produced | <b>Achieved</b><br>One (1) consolidated report on S53 economic transformation in the mainstream gambling industry produced                                                                                         |
| 2 | Capable State  | Monitored technical compliance of gambling games, machines, and devices in the gambling industry | Number of reports on technical compliance produced                                         | One (1) consolidated report on technical compliance of gambling games, machines and devices produced    | <b>Achieved</b><br>One (1) consolidated report on technical compliance of gambling games, machines and devices produced                                                                                            |
| 3 |                | Facilitated revenue generation in the LPM industry                                               | Rand value revenue generation facilitated in the LPM industry                              | Facilitated R2.5 billion revenue generation in the LPM industry                                         | <b>Over- achieved</b><br>Four billion two hundred and twenty-five million four hundred and seventy- three thousand five hundred and thirty- three-rand (R4,225,473,533.00) revenue facilitated in the LPM industry |
| 4 |                | Conducted nine (9) PLA compliance evaluations                                                    | Percentage of evaluations of PLAs compliance with gambling legislation conducted           | 100 % evaluations of PLAs compliance with gambling legislation conducted                                | <b>Achieved</b><br>100 % evaluations of PLAs compliance with gambling legislation conducted                                                                                                                        |
| 5 |                | Advisory notes on uniformity in relation to gambling legislation                                 | Number of advisory notes on uniformity in relation to gambling legislation                 | Four (4) advisory notes on uniformity in relation to gambling legislation                               | <b>Achieved</b><br>Four (4) advisory notes on uniformity in relation to gambling legislation produced                                                                                                              |

# ACTUAL PERFORMANCE AGAINST THE ANNUAL PERFORMANCE PLAN (APP - 2024/2025)

| # | Outcome       | Output                                                                                                                                 | Output Indicator                                                                                                                                     | Planned Target 2024/25                                                                                                         | Actual Achievement 2024/25                                                                                                                                                                                                                                                                                                                                    |
|---|---------------|----------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 6 | Capable State | Targeted investigations completed on the circumstances of illegal gambling activity to contribute to the reduction of illegal gambling | Percentage of targeted investigations completed on the circumstances of illegal gambling activity to contribute to the reduction of illegal gambling | 100% of the total number of cases targeted for investigations to contribute to the reduction of illegal gambling               | <b>Not- achieved</b><br><br>5.5% of the total number of cases targeted for investigations were undertaken.<br><br>There were incomplete NGB 2 Forms without contact details. Most of the funds received were without prescribed documentation in order to identify the punter or confiscator of the funds in order to investigate in terms of S16 of the NGA. |
| 7 |               | Interventions implemented to protect the gambling industry                                                                             | Number of enforcement interventions to protect the gambling industry through raids initiated and cases registered with the SAPS                      | Four (4) enforcement interventions to protect the gambling industry through raids initiated and cases registered with the SAPS | <b>Over- achieved</b><br><br>Twenty-two (22) interventions through raids implemented<br><br>Q1 = 2<br>Q2 = 2<br>Q3 = 6<br>Q4 = 12                                                                                                                                                                                                                             |
| 8 |               |                                                                                                                                        | Number enforcement interventions to protect the gambling industry through notices and/or legal action undertaken                                     | Four (4) enforcement interventions to protect the gambling industry through notices and/or legal action undertaken             | <b>Over- achieved</b><br><br>Ten (10) notices were issued<br><br>Q1 = 3<br>Q2 = 1<br>Q3 = 1<br>Q4 = 5                                                                                                                                                                                                                                                         |

# ACTUAL PERFORMANCE AGAINST THE ANNUAL PERFORMANCE PLAN (APP – 2024/2025)

| #  | Outcome       | Output                                                                                                                                                  | Output Indicator                                                                                                                                         | Planned Target 2024/25                                                                                                                                  | Actual Achievement 2024/25                                                                                                                                                                                                                                                                                                                                                                                      |
|----|---------------|---------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 9  | Capable State | Published and disseminated research and industry trends to the gambling industry and regulators for informed decision making                            | Number of reports on gambling sector performance produced                                                                                                | Four (4) reports (based on unaudited data) and one (1) annual report on audited gambling sector performance produced                                    | <b>Over-achieved</b><br><br>Nine (9) reports were produced:<br><br>Four (4) reports (based on unaudited data) and one (1) annual report on audited gambling sector performance were produced<br><br>Four (4) reports on socio-economic implications of market share and market conduct in the gambling industry were produced                                                                                   |
| 10 |               | Research on the impact of the gambling industry for informed regulation                                                                                 | Number of reports on research on the impact of the gambling industry for informed regulation produced                                                    | One (1) consolidated report on research on the impact of the gambling industry for informed regulation produced                                         | <b>Over-achieved</b><br><br>Three (3) reports were produced:<br><br>One (1) consolidated report on research on the impact of the gambling industry for informed regulation produced<br><br>One (1) consolidated report on economic analysis and research conducted on the impact of gambling<br><br>One (1) consolidated report on benchmarking the South African gambling industry against other jurisdictions |
| 11 |               | Broad-based community outreach interventions                                                                                                            | Number of broad-based community outreach interventions conducted to inform and educate the public on risks and socio-economic impact of gambling         | Forty (40) broad-based community outreach interventions conducted to inform and educate the public on risks and socio-economic impact of gambling       | <b>Over-achieved</b><br><br>Conducted sixty-four (64) broad-based community outreach interventions to inform and educate the public on risks and socio-economic impact of gambling                                                                                                                                                                                                                              |
| 12 |               | Ten (10) Case studies of firms, workers, entrepreneurs, professionals, individuals or communities impacted by the NGB measures in the gambling industry | Number of case studies of firms, workers, entrepreneurs, professionals, individuals or communities impacted by the NGB measures in the gambling industry | Ten (10) case studies of firms, workers, entrepreneurs, professionals, individuals or communities impacted by the NGB measures in the gambling industry | <b>Achieved</b><br><br>Produced ten (10) case studies showcasing the impact of the NGB's broad-based public education interventions on communities                                                                                                                                                                                                                                                              |

# ACTUAL PERFORMANCE AGAINST THE ANNUAL PERFORMANCE PLAN (APP – 2024/2025)

| #  | Outcome           | Output                                                                                   | Output Indicator                                                                | Planned Target 2024/25                                                            | Actual Achievement 2024/25                                                                                       |
|----|-------------------|------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------|
| 13 | Industrialisation | <b>R160</b> million in additional local output committed or achieved                     | Rand value committed to procure local goods and services                        | R160 million in additional local output committed or achieved                     | <b>Over-Achieved</b><br><br>R187.8 million in additional local output achieved                                   |
| 14 | Transformation    | <b>R100</b> million spend on procurement of goods and services from black-owned entities | Rand value spend on procurement of goods and services from black-owned entities | R100 million spend on procurement of goods and services from black-owned entities | <b>Over- Achieved</b><br><br>R199.5 million spent on procurement of goods and services from black-owned entities |

# 2024/25 PUBLIC EDUCATION AND AWARENESS OUTREACHES

**TOTAL OUTREACHES= 64**  
**TOTAL PEOPLE REACHED (3 million)**

| FACE TO FACE: RURAL                                                  | FACE-TO-FACE: URBAN                                                           | MEDIA:<br>RURAL               | MEDIA:<br>URBAN                  | MEDIA: NATIONAL           | WEBSITE                                                                                      |
|----------------------------------------------------------------------|-------------------------------------------------------------------------------|-------------------------------|----------------------------------|---------------------------|----------------------------------------------------------------------------------------------|
| Bergville, uThukela District, KwaZulu-Natal                          | Pietermaritzburg uMgungundlovu District, KwaZulu-Natal                        | NFM 98.1<br><br>Northern Cape | Cape Talk Radio                  | Times Live Business Times | Media Release & Website article: NGB warns against gambling to make ends meet in 'Januworry' |
| Dukuza, uThukela District, KwaZulu-Natal                             | Northdale, UMgungundlovu District, KwaZulu-Natal                              |                               |                                  |                           |                                                                                              |
| Vrede, Thabo Mofutsanyane District, Free State                       | Ladysmith, uThukela District, KwaZulu-Natal                                   |                               |                                  |                           |                                                                                              |
| Kgotsoong, Lejweleputswa District, Free State                        | Ezakeni, uThukela District, KwaZulu-Natal                                     | Kutani FM<br><br>Mpumalanga   | Power FM                         | Focus Gaming News         | Media Release & Website article<br><br>November Responsible Gambling Month                   |
| Bothaville, Lejweleputswa District, Free State                       | East London, Buffalo City Metropolitan, Eastern Cape                          |                               |                                  |                           |                                                                                              |
| Lady Frere, Chris Hani District, Eastern Cape                        | Queenstown, Chris Hani District, Eastern Cape                                 |                               |                                  |                           |                                                                                              |
| Lady Frere, Chris Hani District, Eastern Cape                        | Queenstown, Chris Hani District, Eastern Cape                                 |                               | Khaya FM                         | CNBC Africa               | Media Release & Website article: NGB announces ninth consecutive clean audit                 |
| Lady Frere, Chris Hani District, Eastern Cape                        | Queenstown, Chris Hani District, Eastern Cape                                 |                               |                                  |                           |                                                                                              |
| Groblerdsdal, Sekhukhune District, Limpopo                           | Scottsville, uMgungundlovu District, Kwa-Zulu Natal                           |                               |                                  |                           |                                                                                              |
| Groblerdsdal, Sekhukhune District, Limpopo                           | Westville, eThekwini Metropolitan, Kwa-Zulu Natal                             |                               | Khaya FM                         | SABC TV News              |                                                                                              |
| Groblerdsdal, Sekhukhune District, Limpopo                           | eThekwini Metropolitan, KwaZulu-Natal                                         |                               | Cape Talk radio                  | The Outlier               |                                                                                              |
| Seshego, Capricorn District, Limpopo                                 | Ballito, eThekwini Metropolitan, KwaZulu-Natal                                |                               | East Coast Radio, Kwa-Zulu Natal | SABC 2 Morning Live       |                                                                                              |
| Legolaneng, Sekhukhune District, Limpopo                             | Pretoria, City of Tshwane Metropolitan, Gauteng                               |                               | Turf Radio                       | Metro FM                  |                                                                                              |
| Kathu, John Taolo Gaetsewe District Municipality, Northern Cape      | Mossel Bay, Garden Route District Western Cape                                |                               |                                  | eNCA TV News              |                                                                                              |
| Kuruman, John Taolo Gaetsewe District Municipality, Northern Cape    | Mossel Bay, Garden Route District, Western Cape                               |                               |                                  | SA FM                     |                                                                                              |
| Kagung, John Taolo Gaetsewe District Municipality, Northern Cape     | George, Garden Route District, Western Cape                                   |                               |                                  | Newzroom Africa           |                                                                                              |
| Tlhakatlou, John Taolo Gaetsewe District Municipality, Northern Cape | Knysna, Garden Route District, Western Cape                                   |                               |                                  | City Press                |                                                                                              |
| Eloff, Victor Khanye Local Municipality, Mpumalanga                  | George, Garden Route District, Western Cape                                   |                               |                                  | Sunday Times              |                                                                                              |
| Siyabuswa, Dr J S Moroka Local Municipality, Mpumalanga              | Parktown, City of Johannesburg, Gauteng (presentation conducted in Bela-Bela) | TOTAL MEDIA RURAL: 2          | TOTAL MEDIA URBAN: 7             | TOTAL MEDIA NATIONAL: 12  | TOTAL WEBSITE: 3                                                                             |
| Vezubuhle/Kwamhlanga, Thembisile Hani Local Municipality, Mpumalanga | Mamelodi, City of Tshwane                                                     |                               |                                  |                           |                                                                                              |
| TOTAL FACE-TO-FACE RURAL: 20                                         | TOTAL FACE-TO-FACE URBAN: 20                                                  |                               |                                  |                           |                                                                                              |

18

# 2024/25 Illegal Gambling Cases registered with SAPS

| NO OF CASES REGISTERED WITH SAPS 2024/25FY |             |                           |             |                              |             |
|--------------------------------------------|-------------|---------------------------|-------------|------------------------------|-------------|
| PERIOD                                     | NO OF CASES | POLICING AREA             | SAPS CAS    | ADMISSION OF GUILT FINE PAID | STATUS      |
| Q1                                         | 2           | WIERDABRIDGE SAPS -GP     | 453/06/2024 | NO                           | TBC         |
|                                            |             |                           | ___/06/2024 | NO                           | TBC         |
| Q2                                         | 6           | HOEDSPRUIT SAPS - LP      | 76/07/2024  | R1 000                       | CASE CLOSED |
|                                            |             |                           | 77/07/2024  | R1 000                       | CASE CLOSED |
|                                            |             |                           | 78/07/2024  | R1 000                       | CASE CLOSED |
|                                            |             |                           | 79/07/2024  | R1 000                       | CASE CLOSED |
|                                            |             |                           | 80/07/2024  | R1 000                       | CASE CLOSED |
|                                            |             |                           | 82/07/2024  | NO                           | TBC         |
|                                            | 8           | KWAGGARSFONTEIN SAPS      | 42/09/2024  | R1 500                       | CASE CLOSED |
|                                            |             |                           | 43/09/2024  | R1 500                       | CASE CLOSED |
|                                            |             |                           | 44/09/2024  | R1 500                       | CASE CLOSED |
|                                            | 5           | EMZINONI SAPS             | 39/09/2024  | R1 500                       | CASE CLOSED |
|                                            |             |                           | 42/09/2024  | R1 500                       | CASE CLOSED |
|                                            |             |                           | 43/09/2024  | R1 500                       | CASE CLOSED |
|                                            |             |                           | 44/09/2024  | R1 500                       | CASE CLOSED |
|                                            |             |                           | 50/09/2024  | R1 500                       | CASE CLOSED |
| Q3                                         | 2           | SENWARABANA -LP           | 100/10/2024 | R1 000                       | CASE CLOSED |
|                                            |             |                           | 101/10/2024 | R1 000                       | CASE CLOSED |
|                                            | 1           | MAYVILLE -KZN             | 150/10/2024 | NO                           | TBC         |
|                                            | 1           | DURBAN CENTRAL -KZN       | 994/10/2024 | NO                           | TBC         |
|                                            | 1           | LYDENBURG SAPS - MP       | 150/11/2024 | NO                           | TBC         |
|                                            |             |                           |             |                              |             |
| Q4                                         | 1           | ALEXANDRA ROAD SAPS - KZN | 118/03/2025 | NO                           | TBC         |
|                                            | 1           | BRIGHTON BEACH SAPS - KZN | 223/03/2025 | NO                           | TBC         |
|                                            | 2           | MANDENI SAPS - KZN        | 74/03/2025  | NO                           | TBC         |
|                                            |             |                           | 75/03/2025  | NO                           | TBC         |



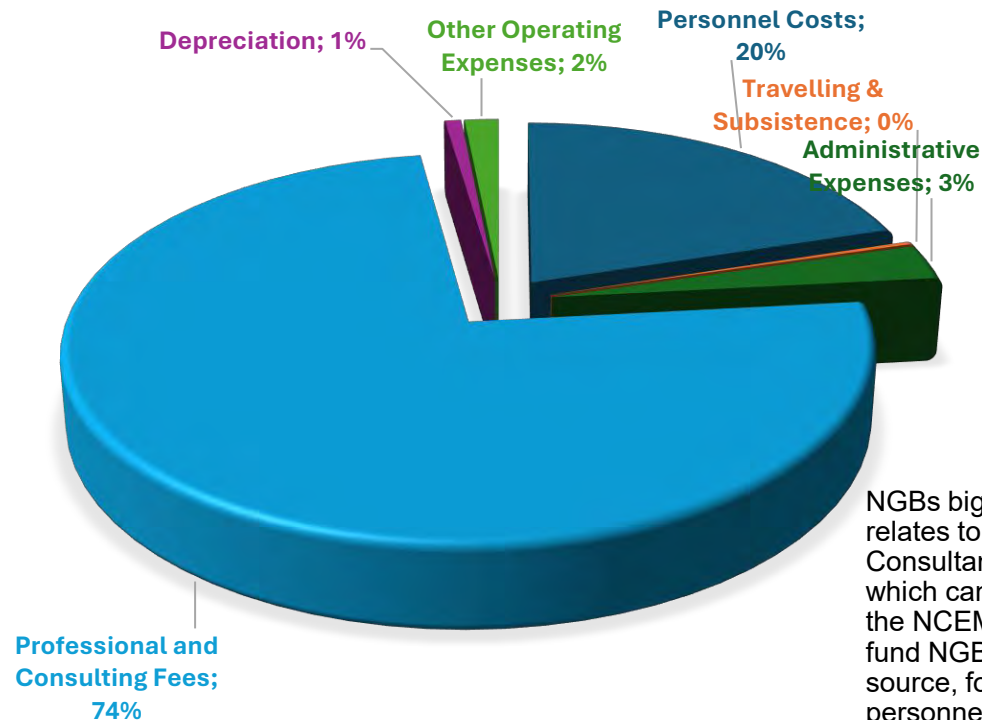
# 7. FINANCIAL PERFORMANCE

## Overall Financial Performance

### NGB achieved its 10<sup>th</sup> consecutive clean audit

- Total Revenue – R280m
- Total Expenditure – R278m
- **Surplus – R1,9m**
- 99% expenditure against revenue spent
- **100% budget allocation** was spent
- **Creditors paid within 15 days**
- Debtors collected within 31 days

## Analysis of Actual Expenditure



NGBs biggest expenditure relates to Professional & Consultancy fees at 74% which can be attributed to the NCEMS operator to fund NGB revenue source, followed by personnel costs at 20%



# 8. AUDIT FINDINGS

**The NGB received 1 audit finding for the FY2024/25 that was corrected during the audit and no further action required.**



# 9. MATTERS REQUIRING ATTENTION

➤ **Online Gambling-** Online access through mobile phones and computers has led to an increase in illegal online gambling. This technological shift poses challenges for regulation and enforcement, contributing to issues like compulsive and addictive gambling. There is no firm policy position that has been adopted at a national level on interactive gambling.

## ❖ **INTERACTIVE GAMBLING OFFERED BY LICENSED BOOKMAKERS AS CONTINGENCIES OFFENDING SECTION 11 OF THE NGA**

- o MER and Western Cape are at the forefront of allowing interactive gambling as contingencies
  - o Most PLAs considering following the illegal model of MER and WC
  - o **NGB ACTION:** Undertaken oversight of PLAs and issued non-compliance reports. NGB also engaged with PLAs to discuss the issue of allowing interactive gambling as contingencies.
- ❖ The NGA of 2004 no longer adequate or responsive to the changes in gambling caused by advances in technology. Consideration should be made to regulate interactive gambling.



# MATTERS REQUIRING ATTENTION

- Increased **illegal gambling** requires increased enforcement – currently the NGB works in collaboration with the provincial licensing authorities, SAPS, FIC, banks and other network providers to assist with the detection and prosecution of illegal gambling in the country which is dominated by illegal online gambling.
  
- ❖ **THERE HAS BEEN AN UPSURGE IN ONLINE (ONLINE CASINOS) OFFERED FROM OFF-SHORE OPERATORS**
  - o Curacao has been the source of most of the illegal online operators
  - o The regulator from Curacao has not been responsive to requests to stop their licensees from operating illegally in South Africa.
  
  - o **NGB ACTION:** NGB has approached the Department of Communications to block IP addresses, NGB works with law enforcement agencies to combat illegal gambling, NGB has worked with Google to block gambling websites from identified unlicensed operators, NGB has engaged ICASA on blocking illegal gambling sites
  
- ❖ There is need for the development of a legal framework for online gambling.
- ❖ There is a need for gambling crime to be prioritized as a crime.



# MATTERS REQUIRING ATTENTION

- There is an increase in **gambling advertising**, without sufficient guidelines, which has normalized gambling in society, fostering harmful gambling habits- Regulations as well as norms and standards governing gambling advertising are required to ensure that punters are protected from the negative social consequences of gambling and increased public education on the risks of gambling
- ❖ **PROLIFERATION OF GAMBLING ADVERTS ON PRINT MEDIA, SOCIAL MEDIA, RADIO, BILLBOARDS AND EVEN GOVERNMENT BUILDINGS WHERE CITIZENS CONTACT THEIR NORMAL BUSINESS.**
  - **NGB ACTION:** Undertaken compliance oversight of the 9 PLAs, Engaged Sports Regulators e.g. (Cricket SA) on sponsorship by unlicensed operators to flight their adverts, Raised concerns with Advertising Regulatory Board (ARB) and engaged social media providers (Google).
- ❖ Protect the young and vulnerable by banning the use of persons who appear under 25 in gambling adverts and banning 'youth- appealing' imagery or characters
- ❖ Tighten licence conditions to require age-gating, placement checks and record keeping; non-compliance will result in fines (about 5% of adverts spending) or temporary advertising rights suspension
- ❖ Reduce incidental exposure:
  - on TV / radio / Video On Demand (VOD) by prohibiting gambling adverts between 06:00–21:00 (or a similar pre-watershed window) and ban adverts during live sports broadcasts and youth programming. This will reduce exposure during family viewing times and sporting events.
  - by requiring online platforms and publishers to implement robust audience verification (no targeted ads to under-18s; contextual targeting only) Limit frequency and format: cap the number of video spots per commercial break and ban pop-up auto-play adverts with gambling content
  - by restricting major sports sponsorships (shirts/pitch boards) e.g., ban front-of-shirt betting sponsors but allow regulated partnerships with strict visibility limits.



# MATTERS REQUIRING ATTENTION

- The National Gambling Amendment Bill 2018.
- Inoperative provisions of the NGA on self- exclusion- Gazetting regulations on self-exclusion. The National self-exclusion register is not yet in operation pending the gazetting of section 14(1-6) of the NGA. Once gazetted, problem gamblers can be properly registered, excluded and assisted.
- Unlawful winnings and *ex parte* application for forfeiture of proceeds of illegal gambling to the State



# QUESTIONS



*Gambling legally  
and  
responsibly*

